# D:\A7med\CV\pic.jpgAhmed Abd

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# Education

## 2005-2009 Menofeya University Egypt

## Faculty of Computers and Information, Information Technology Department

# Current Work

## From 9/2016 till now

### Microsoft Technical Consultant at Raya Information Technology

#### Job Responsibilities is: -

##### Manage projects life cycle with the Systems Engineers

##### Design, Implement, Maintain and Support Windows Server Infrastructure

##### Design, Implement, Maintain and Support System Center Suite (SCCM, SCOM ...)

##### Implement, Maintain and support Enterprise Mobility Suite

##### Implement, Maintain and support Operations Management Suite

##### Implement Microsoft Azure solutions

### About Raya Information Technology

Raya is a Microsoft Large Account Re-Seller (LAR), it’s main role is to sell, design and implement all Microsoft Products like: -

##### Windows Server with its services (Active Directory Services, DNS, DHCP ...)

##### System Center Suite (SCCM, SCOM, SCSM ...)

##### Exchange, Lync, SQL and SharePoint

##### Cloud Services (Azure, Office 365, EMS, OMS ...)

### Samples of our customers

#### Banque Misr

#### Banque du Caire

#### Commercial International Bank (CIB)

#### Ahli United Bank (AUB)

#### Ahli International Bank (AIB)

#### The United Bank (TUB)

#### General Taxation Authority (G-Tax)

#### 57357 Hospital

#### CICapital Holding

#### East Zeit Petroleum Company (ZEITCO)

# Experience

## From 9/2014 till 9/2016

### Raya Information Technology as a Microsoft Systems Engineer

#### Job Responsibilities is

##### Design, Implement, Maintain and Support Windows Server Infrastructure

##### Design, Implement, Maintain and Support System Center Suite (SCCM, SCOM ...)

##### Implement, Maintain and support Enterprise Mobility Suite

##### Implement, Maintain and support Operations Management Suite

## From 3/2014 to 9/2014

### HSBC as a System Administrator: -

#### Job Responsibilities is

##### Administrate Microsoft systems like (Windows Server, SCCM ….)

##### Administrate and maintain desktop and web applications

##### Second level support for hardware issues

## From 7/2011 to 3/2014

### XceedCC Company (TE-Data Technical Support Account) as:

##### A Technical Support Engineer (7-2011 to 1-2013) My job responsibility is: -

###### Support End Users of ADSL service

##### A Technical Support & Soft Skills Trainer (1-2013 to 4-2014) My job responsibility is: -

###### Give the new comers training about ADSL technical support and soft skills

## From 6/2011 to 1/2012

### International Learning Institute as CCNA Instructor *(Part Time)*

## From 6-2010 to 6-2011 (during military service)

### Air Force Hospital as a System and Network Administrator:

##### My Job Responsibilities

###### System Administrator (Solaris 10 OS)

###### Cisco Networks (Implementation, Troubleshooting & Support)

###### Support End Users for Hardware and Software Problems

# Training and Certificates

## Microsoft

### MCITP Windows Server 2008

### Exam id 70-410: Installing and Configuring Windows Server 2012

### Exam id 70-411: Administering Windows Server 2012

### Exam id 70-412: Configuring Advanced Windows Server 2012 Services

### Exam id 74-678: Designing and Providing Microsoft Volume Licensing Solutions to Large Organizations

### Exam id 533: Implementing Microsoft Azure Infrastructure Solutions

### Microsoft® Certified Solutions Associate

#### Certification Number: F132-5136

#### Certification/Version: Windows Server 2012

### Microsoft® Certified Solutions Expert

#### Certification Number: F813-3386

#### Certification/Version: Cloud Platform and Infrastructure

## Cisco

### CCNA

### CCNP Route

## Unix

### Unix Essentials Featuring the Solaris 10 Operating System

### Intermediate System Administration for the Solaris 10 Operating System

### Advanced System Administration for the Solaris 10 Operating Environment

### Network Administration for the Solaris 10 Operating System

# Graduation Project

## Title: Database System

## Description: Database system for the liver transplantation unit at National Liver Institute in Shebeen El-Kom

## Tools: C# and SQL Server 2005

## Grade: Excellent

# Skills

## Soft Skills: -

### Hard worker and willing to learn new technologies.

### Good Search abilities.

### High communication skills.

### Self-motivated.

### Team player.

### Work under pressure.

### Ability to adaptation.

### Co-operative.

### Good tester.

## Language Skills: -

### Native language Arabic

### Very good command of written, spoken and listen English

# Interests

## Football

## Internet

## Computer Games

## English Movies

# Personal Information

## Date of Birth: June 2nd 1988.

## Nationality: Egyptian

## Marital Status: Married

## Military service: Completed