Muhammad

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| Objective  Professional Experience | To work as a Mechanical Engineer in a professional organization where I can use best of my skills and grow as well.  03.8.01-03.09.01 Shell Pakistan Ltd. Karachi  Receipt & Storage  05.09.01-to date Indus Toyota Motor Company Ltd. Karachi  Manager QA/QC**July 2012 to date**  Responsibilities Include  **QC Parts Inspection July 2008 to July 2009**   * Ensuring the Quality parameters of parts before volume production as per TMC standards that includes evaluation of parts through conventional gauges, Faro and CMM Machines, CAD based Checking fixtures, PIS and TS and rectification afterwards if required at vendors end. * Ensuring the quality of parts at the time of receiving from suppliers that includes Checking the parts quality through Checking Fixtures, Boundary Samples & PIS. * Issuance of Quality Feedback Report to suppliers in case of any abnormality found.   **QC Line Inspection July 2008 to July 2009**   * Ensuring Quality at each process * Planning and conducting training sessions to TM’s, TL’s GL’s, AM’s for In-house and Foreign Training based on Training Need Assessment. * Use QC tools for better management of processes. * Meeting the Quality Targets set by Company considering Global Quality Standards. * Leading the team of Investigation Group in analysis of defect trend and then analyze the top defects contributing to major rise in DPU. * Ensuring the compliance of SHE standards in all areas of Quality weekly internal meetings to analyze potential areas that can bring violation of SHE standards and also to create awareness on the shop floor. * Compliance of ISO Standards of the department and of the Company. * Managing the QE activities that is planning and execution of projects. * Regular Supplier and Process Audits to ensure built in Quality is being met. * Suggest Kaizen activities for supplier to improve their Quality and increase productivity. * Development of Quality related Training area and regular plan for training of TM’s, TL’s, GL’s and AM’s. * Development of Training plan as per TNA and implementation afterwards.   **QA Shipping Quality Audit July 2009 to till date**   * Assuring outgoing quality as per global quality requirements set by TMC. * Ensuring activities to promote built in quality culture of manufacturing vehicles so that TMC evaluation is met. (Consecutive 02 Years achievement of TMC target evaluated by TMC.) * Achievement of SQA target resulted IMC to get permission of making more models to offer for their customers.   **QA Customer Quality Engineering July 2009 to till date**   * Ensuring customer complaints resolution within targets set by TMC / TMAP. * Setup Customer First Training Center (CFTC) that helps to understand and simulate customer problems for early resolution of customer complaints. * Ensuring warranty reduction activities through repair support and effective countermeasures, IMC has got Quality award first time in history. * Represent Pakistan in regional meetings abroad to discuss and decide regional quality improvements action plans. * Develop Customer First Mindset amongst dealer principles by implementing Fix it Right concept.   Responsible for preparing departmental budget keeping in view that all KPIs (Regional, Global & Internal) are met.  Toyota Motor Corporation – Japan **Aug 2006~Aug 2007**  Responsibilities Include   * Worked in Motomachi Plant (QCD) of TMC as ICT on New Model Project. * Got the chance to work with highly skilled Japanese designers, experts of vehicle evaluation also got chance to closely observed Toyota best practices. * Visited top of the TMC Suppliers, learned the manufacturing procedures and observed how TPS is being followed at Supplier side as well. * Attended SPTT activities at TMC for supplier improvement. * During the stay, I managed to plan the production preparation activities of the project and executed it later on as per plan. * Prepared the feasibility of certain equipments necessary for IMC and got approval from IMC top management. * Attended various workshops, seminars, and Kaizen exhibitions. * Learned how to create mind set of safety practices in various safety programmes.   Assistant Manager QA / QC **July 2004 ~ July 2006**  Responsibilities Include   * To ensure defect free components received from vendor. * Close contact with vendors regarding any abnormality. * Raise quality feedback report to vendor in case of non-conformity   Of local part quality.   * Close Liaison with Production department in helping them out   Of any abnormality.   * ISO Activities * Coordinating & working for improvement of Kaizen Themes Of The Department. * Appointed as SAP user for the department after passing an examination conducted by Siemens Function specialists.   Quality Engineer QA / QC **September 2002 ~ July 2004**  Responsibilities Include   * To ensure parts quality meets Toyota standards by checking them on checking fixtures at set frequency. * Prepare sampling inspection plan and ensure its compliance. * Investigation and resolution of parts related problems at line side. |
| Major Professional Achievements | * Achievement of Best Ranking ever IMC has got on SQA by TMC. * Getting Quality Award from TMAP, IMC in its history got first time in Asia Oceania region. * Successful launching of Corolla in 2008, being the toughest launch as far as TMC vigilance is concerned. * Mentor of IMC TBP theme that got first position first time in history of IMC amongst 11 Asian Countries. * Got best student award (100% marks) in Japanese language skill in the first batch that IMC sent to Berlitz Institute. |
| Key Professional Learning | * Attended TBP(Toyota Business Practice) session by TMAP regional trainer. * 2 Days session on Toyota Production System at Toyota Motors Japan. * Attended lectures on TQM at Toyota Motors Japan. * On job training at Toyota Motor Japan on Project management. * On job training at Toyota Indus Motors on problem solving approach. * Leadership skill training. * Finance for Non Finance Managers |
| Project Management Experience | 2000-2001 N.E.D University of Engineering & Technology Karachi  Project Work Leader   * Designed Reciprocating Steam Engine.   Important design features are,   * Design of Piston & Piston cylinder * Design of Crank shaft * Design of Flywheel * Design of Connecting rod * Speed control through governors |
|  | **AutoCAD 2000** 2000 N.E.D University Karachi   * Prepared 2D, 3D Drawings. * Designed components of machine parts. |
| Professional Association | * Member Pakistan Engineering Council |
| * Computer Literacy | * MIS Applications (Word, Excel, Power Point), Internet, Visual C. |
| Highlights of qualification | * Like to work in a team. * Ability to get the work done. * Self initiative and like to learn new things. * Good communication skills both verbal and written. |
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