 ****

MOHAMMAD

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**SUMMARY OF SKILLS:**

I am dynamic personality with flair of result-oriented approach having effective communication and relationship maintaining attitude. To name a few more excellent at interpersonal skills, self-disciplined, analytical skills and having ability to work effectively under pressure to meet deadlines, are the keys added to my personality.

**CAREER OBJECTIVE:**

To make a professional growth oriented career and sustain in the industry with an org., where I can utilize my knowledge to gain professional experience in line to the organizational objectives. To learn from the environment and exercise my strengths while simultaneously work upon my weaknesses.

**WORK EXPERIENCE:**

* Working with “ Amaly “ as I.T. In charge and Purchaser from March 2017.
* Worked with “**Ebro India (Unit of Herba Rice - FMCG)** ” as “Sr.Executive-IT” from July 2013 to June 2016.
	+ - * Installation Configuration of Windows 2003/2008/2012 Server.
			* Responsibility includes administration, monitoring & support of Active Directory (ID creation, deletion, policy implementation OU Creation etc.) including assisting with workstation configuration issues.
			* Managing network though Cisco ASA 5512 & Cisco Catalyst Layer3 Switches. VPN Client through Cisco any connect Client and Clientless VPN service.
			* Handling LAN / WAN that includes: Server and Client side support, applying Policies on network, Troubleshooting network issues like DNS/DHCP/ Printing Issues.
			* Implementing Backup Policies for User Computers & Servers through Polices and NAS.
			* Installation, Configuration & troubleshooting of SAP Gui 710, communicating with SAP team for up gradation/Modification of SAP GUI as per User requirements.
			* Installation Configuration of Windows 10/ Windows8/Windows7 & old versions of windows on Clients PCs.
			* Installation Microsoft Office, Acrobat Reader, Antivirus, Configuration of Microsoft Outlook and all other necessary Application for Windows.
			* Coordinating with Vendors for new purchase of Computer/Laptop & Hardware as per requirement
			* CCTV Installation and Management.
* Worked with “**Olam Agro India Ltd -FMCG”** as “Officer-IT”’ from March 2012 to July 2013.
* Installation Configuration of Windows 2003/2008/2012 Server.
* Maintaining and Installation of Routers,Fortinet Firewall HP Switches.
* Communicate with Bharti ( MPLS/Lease Line),Reliance (MPLS/Lease Line) .
* Installation Configuration of Windows 10/ Windows8/Windows7 & old versions of windows on Clients PCs.
* Installation Microsoft Office, Acrobat Reader, Antivirus, Configuration of Microsoft Outlook and all other necessary Application for Windows.
* Coordinating with Vendors for new purchase of Computer/Laptop & Hardware as per requirement
* Install and maintain activities for the upkeep of nodes and peripherals like Network Printer, Scanners, Switches, Routers, Hubs, and Modems.
* Creating Manual and Automatic Inventory through SYS AID.
* Installation, configuration and troubleshooting Symantec Server.
* Worked with “**1 Touch Solutions”** as “Shift IN-charge’ from July 2009 to Nov. 2011.
* Managing team of 4 I.T. Engineers.
* Maintaining and Installation of 1700, 2600, 3600 Series Router and Audio Codes MP124/Mp108, Madiant,
* Communicate with Bharti (Lease Line), Eurus(IPLC) Spectra net (R.F.)
* Installation Configuration of Windows 2003/2008.
* Creating & Managing Active Directory/DNS/DHCP/RIS/FTP/IIS
* Managing E-mails Accounts on Google Control Panel
* Installation, Configuration of Windows XP & old versions of windows on Clients PCs.
* Installation Microsoft Office, Acrobat Reader, Antivirus, Configuration of Microsoft Outlook and all other necessary Application for Windows.
* Cloning of PC through Ghost.
* Install and maintain activities for the upkeep of nodes and peripherals like Network Printer, Scanners, Switches, Routers, Hubs, and Modems.
* Installation, configuration and troubleshooting MCAFEE Antivirus, Esset Nod32 Antivirus & Quick Heal Antivirus.
* Worked with “**Avesta Inoways Pvt. Ltd**.” as “System Administrator” from Sep. 2007 to May 2009.
* Managing and Installation of 2600 Series Router and Audio Codes MP124/Mp108.
* Communicate with Bharti (Lease Line).
* Managing Drishti's Dialer, CRM, Creating & Managing User accounts, Supervisor Accounts.
* Insertion of lead set, churning, Data base of Dialer.
* Troubleshoot Dialer and Voice ( VOIP ) related issues.
* Co-ordinate with Minutes Provider.
* Installation, Configuration of Windows XP & old versions of windows on Clients PCs.
* Installation Microsoft Office, Acrobat Reader, Antivirus and all other necessary Application for Windows.
* Cloning of PC through Ghost.
* Install and maintain activities for the upkeep of nodes and peripherals like Network Printer, Scanners, Switches, Routers, Hubs, and Modems.

**PROJECT SUMMARY:**

* **Ebro India Pvt. Ltd.**
* Network Implementation
* Cisco ASA, Switches, NAS Servers
* Sap Implementation for India Users
* Domain Migration, Exchange Server, Backup
* LYNC Implementation.
* CCTV Project
* **1 Touch Solutions**
* IPLC Implementation
* Introduced C-Zentrix( Dialer)
* Domain & Backup Implementation.

**SKILS:-**
Networking CCTV Inventory
Windows 7, 8 ,10 Printers SAP GUI
Windows Server 2003,2008,2012 Dialers Bio-Metrics
CISCO ASA Exchange Server Desktop/Laptops
CISCO Router Bio Metrics Polycom Conferencing Devices

NAS Servers Backup Antivirus

CISCO Switches Cabling Remote Support

LYNC/Skype for Business Domain SharePoint

 **EDUCATION:-**

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| --- | --- | --- | --- | --- |
| Course | Trade | Year | University | Id No. |
| B. Tech | Elec. & Comm. Engg. | 2008 | I.A.S.E |  |
| Diploma | Elec. & Comm. Engg. | 2003 | B.T.E. |  |
| 12th ( Sr. Secondary) | Arts ( Correspondence ) | 2002 | N.O.S. |  |
| 10th ( Matric) |  | 1999 | C.B.S.E. |  |
| M.C.S.E. - 2003 | Microsoft Certified System Engineer | 2008 | Microsoft | 5973982 |
| M.C.S.E. – 2012 | Microsoft Certified System Engineer | 2016 | Microsoft | MS061522753 |
| C.C.N.A | Cisco Certified System Engineer | 2016 | Cisco | 246983606 |

**PERSONAL PROFILE:**

Date of Birth : 18th May 1984

Nationality : Indian

Marital Status : Married

Language Proficiency : Hindi, English, Arabic (Read Only)

Iqama Status : Transferrable

Driving License : Saudi & Indian