**Resume**

**Senthil**

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**Backup Administrator**

**Career Objective**

To develop my career as a Symantec Netbackup admin in creative and challenging environment which will allow me to address and solve your company’s technical needs, by applying my experience within the areas of system administration and accomplishing deadline driven projects.

**Summary**

* A technology driven professional with over 6+ years and of experience in the areas of Backup administration, System Administration and Technical Support.
* Expertise in providing managed services, remote and off site support to the customers.
* Strong communication & team building skills with proficiency at grasping new technical concepts quickly & utilize the same in a productive manner.
* Experience in providing support on Windows, and Unix Flavors.

**Professional Qualification**

* MCA from Anna University, Tamil Nadu.
* BCA from University of Madras, Tamil Nadu.

**Areas of Expertise**

* Symantec NetBackup 6.5, 7.0, 7.1, 7.5, 7.6 & 7.7
* Backup Admin and hands on experience of UNIX and Windows Administration.
* Knowledge on Netbackup error codes and resolution.
* Knowledge/experience with Backup Management / Monitoring Tools
* Configure SLP (Storage Lifecycle Policies) and NDMP
* Knowledge on VMware
* Create/Modify backup policies and schedules
* Knowledge on VTL

**Professional Experience**

**Worked as Backup Analyst in Axa Technology Shared Services Pvt. Ltd. March 2016 to Till Now**

**Company: Axa Technology Shared Services Pvt. Ltd., Bangalore**

**Role: Backup & Storage Administrator**

***Roles & responsibilities:***

* Installation and configuration of Master/Media and clients for Windows/Unix boxes.
* Updating Master/Media NBU versions as well as clients.
* Working with Netbackup GUI and Command line interface.
* Automated the email alerting for backup failed jobs and disaster recover file as an attachment to the email.
* Monitoring the backup master and media server performance and have taken necessary steps.
* Configuration of Volume Pools, Storage Units, Policies, Tape drives and Robot.
* Daily basis we are rotating onsite and offsite tapes.
* Handling backup like oracle, sql, vmware, hyper-v, exchange, & windows flat files
* Monitoring the backup master and media server performance as well as critical backups.
* Troubleshooting the backup issues by analyzing the NetBackup logs.
* Participating and resolving issues for tape library and drives.
* Good technical knowledge on IBM 3500, Dell Power Vault TL4000 and Quantum libraries.
* Adding new tape drive to OS as well as in NetBackup.
* Upgrading the drivers for tape drives and library firmware.
* Handled Restorations.
* Maintained a backup success rate to 99 %.
* Report the backup failures and success rates.
* Working with Symantec technical support as well as tape library vendors.

Virtual Tapes movement in the VTL from one library to another library with replication concept.

**Worked as System Administrator in Ing Vysya Bank ( Kotak Mahindra Bank ) April 2015 to March 2016**

**Company: Ing Vysya Bank, Bangalore**

**Role: Backup Administrator & Symantec End-Point Protection (SEPM) Administrator**

***Roles & responsibilities:***

* Installation and configuration of Master/Media and clients for Windows/Unix boxes.
* Updating Master/Media NBU versions as well as clients.
* Working with Netbackup GUI and Command line interface.
* Configuration of Volume Pools, Storage Units, Policies, Tape drives and Robot.
* Handling experience on Netbackup Appliance 5220.
* Replaced the battery in the Netbackup Appliance 5520 with vendor support.
* Exporting the backup data from pure disk to Netbackup.
* Daily basis we are rotating onsite and offsite tapes.
* Handling backup like oracle, sql, vmware, hyper-v, exchange, & windows flat files
* Monitoring the backup master and media server performance as well as critical backups.
* Troubleshooting the backup issues by analyzing the NetBackup logs.
* Participating and resolving issues for tape library and drives.
* Configuring encryption policies to tape drives.
* Good technical knowledge on IBM 3500 library.
* Adding new tape drive to OS as well as in NetBackup.
* Handled Restorations.
* Report the backup failures and success rates.
* Generate the alert for client backup status with respective team and members
* Working with Symantec technical support as well as tape library vendors.
* Installing & configure the Symantec end point protection manager.
* Installing the sepm client agent and manage the policy with that clients.
* Update the status of client dashboard with help of sql query.
* Manage the clients almost with online & out of date.
* Check the communication of sepm and sepm clients.
* Virus definition is corrupted means solve the server issues.

**Worked as IT specialization infrastructure System Engineer in Hibu India Pvt. Ltd. July 2012 to April 2015**

**Company: Hibu India Pvt. Ltd., Bangalore**

**Role: Backup Administrator**

***Roles & responsibilities:***

* Installation and configuration of Master/Media and clients for Windows/Unix boxes.
* Updating Master/Media NBU versions as well as clients.
* Working with Netbackup GUI and Command line interface.
* Configuration of Volume Pools, Storage Units, Policies, Tape drives and Robot.
* Monitoring the backup master and media server performance as well as critical backups.
* Creating RMAN policies for Oracle Databases, snap backups.
* Troubleshooting the backup issues by analyzing the NetBackup logs.
* Participating and resolving issues for tape library and drives.
* Good technical knowledge on 3500 IBM library.
* Adding new tape drive to OS as well as in NetBackup.
* Taking control file backups issues.
* Working knowledge on catalogs database backups.
* Installation and configuration of Database agents.
* Freezing and unfreezing the Medias.
* Cleaning the tape drives at regular intervals.
* Monitor the tape drive issues.
* Handled Restorations.
* Report the backup failures and success rates.
* Working with Symantec technical support as well as tape library vendors..
* Create Release Request for any change/ upgrade in the current environment & get it approved from change management.
* Knowledge on ticketing tools.
* Check with user and close the ticket regarding restoration and related to our task.
* Configuring encryption policies to tape drives.

**Worked as System Engineer in Syntel Ltd. July 2010 - June 2012.**

**Company: Syntel Ltd., Chennai**

**Role:** Backup Administrator

***Roles & responsibilities:***

* Installation and configuration of Master/Media and clients.
* Installation and configuration of Database agents.
* Working with Netback up GUI and Command line interface.
* Configuration of Volume Pools, Storage Units, Policies, Tape drives and Robot.
* Designed and implemented the catalog backup in our production environment & non production environment.
* Have taken initiative in automating the media inventory and media expiration by writing scripts.
* Automated the email alerting for backup failed jobs and disaster recover file as an attachment to the email.
* Monitoring the backup master and media server performance and have taken necessary steps.
* Cleaning the tape drives at regular intervals.
* Troubleshooting the backup issues by analyzing the net backup logs.
* Worked on SQL, Oracle server backups and restorations using Symantec netbackup
* Coordinate and monitor troubleshooting to isolate and diagnose common system problems: document system events to ensure continuous functioning. Recommend course of action and implement as approved.
* Customization of RMAN scripts.
* Knowledge on Disaster Recovery.
* Handled Restorations.

**Place :** Bangalore

**Date :**