#### **CURRICULUM VITAE**

#### **Nireeksha**

#### [**Nireeksha.371432@2freemail.com**](mailto:Nireeksha.371432@2freemail.com)

#### **OBJECTIVE:**

#### To be a part of a progressive firm offering opportunity for career advancement and Professional growth and which will help me gain sufficient knowledge

**EDUCATION QUALIFICATION:**

**Bachelor of Computer Application**(**BCA)** **2007-2010**

Sri Ramakrishna College Mangalore (Mangalore University)

**Pre-University College (Science) 2005-2007**

(Karnataka Board of Education)

**SSLC 2005**

**Kuriya Vittal Shastri Memorial High School**

# Kerala Higher Secondary Examination Board

**WORK EXPERIENCE:**

* + Worked as **Senior Software Engineer** at **Tech Mahindra** from 16th June 2014 18th Apr 2017.
  + Worked as **Software Engineer** at **Wipro Technologies** from 14th Dec 2010 to 13th June 2014.

**SKILLSET:-**

* + Operating System: Windows 10, Windows 8, XP, Vista, and Win 7
  + Virtualization - VMware vSphere Client, Citrix
  + Testing tools – HPQC , IXIA, Land Slide

**ROLES AND RESPONSIBILITIES:**

**Responsibilities as Software Engineer in Wipro Technologies:**

* + Analyzing [system logs](http://en.wikipedia.org/wiki/Computer_data_logging) and identifying potential issues with computer systems.
  + Introducing and integrating new technologies into existing [data center](http://en.wikipedia.org/wiki/Data_center) environments.
  + Performing routine audits of systems and software.
  + Performing [backups](http://en.wikipedia.org/wiki/Backup).
  + Applying [operating system](http://en.wikipedia.org/wiki/Operating_system) updates, patches, and configuration changes.
  + Installing and configuring new [hardware](http://en.wikipedia.org/wiki/Computer_hardware) and [software](http://en.wikipedia.org/wiki/Computer_software).
  + Adding, removing, or updating [user account](http://en.wikipedia.org/wiki/User_account) information, resetting [passwords](http://en.wikipedia.org/wiki/Password), etc.
  + Answering technical queries and dealing with often frustrated users.
  + Responsibility for [security](http://en.wikipedia.org/wiki/Computer_security).
  + Responsibility for [documenting](http://en.wikipedia.org/wiki/Documentation) the configuration of the system.
  + [Troubleshooting](http://en.wikipedia.org/wiki/Troubleshooting) any reported problems.
  + System [performance tuning](http://en.wikipedia.org/wiki/Performance_tuning).
  + Ensuring that the network infrastructure is up and running.
  + Support and maintain existing XenDesktop 5.6 production and test environments.
  + Includes installing updates for XenDesktop, Microsoft Server and VMware ESX.
  + Troubleshooting end-to-end issues from Client (Citrix Receiver) to Server (XenDesktop/VMware).
  + Ensure timely and accurate problem resolution when issues arise.
  + Create, develop and update documentation for all configurations, standards and critical procedures within the existing Citrix XenDesktop environment including XenApp or vSphere where applicable.
  + Ensure the XenDesktop production environment is available at all times during normal and extended business hours.
  + Administer Citrix licensing and resolve licensing issues to ensure licensing compliance of any installed applications within the environment.
  + Fulfill duties and responsibilities assigned or delegated from time-to-time by the Manager or his/her designee.
  + Assist with daily responsibilities that include, but not limited to, management of server images, application and OS installations and images, deploying physical servers and documentation.
  + Reset user roaming profiles.
  + Assign users to published applications.
  + Log off hung sessions.
  + Troubleshoot server connectivity issues and verify that servers are available to users.
  + Troubleshoot printing issues.
  + Update documentation to reflect changes or fixes to Citrix servers.
  + Administer Citrix Web Interface servers.

**Design and Engineering:**

* + Install new apps to test environment, resolve application issues, and document results.
  + Create new server images, install apps, and configure XenApp.
  + Develop launch scripts to configure application settings for the Citrix environment.
  + Work with other departments to develop and document application requirements.

**Roles and responsibilities as Virtualization Platform Testing Engineer in Tech Mahindra –ATT NEO ZONE TESTING Project.**

### Responsibilities:

* Sets up administrator and service accounts, maintains system documentation, tunes system performance, installs system-wide software, and allocates mass storage space.
* Interacts with users and evaluates vendor products.
* Makes recommendations to purchase hardware and software, coordinates installation, and provides backup recovery.
* Develops and monitors policies and standards for allocation related to the use of computing resources. Ideal candidate will be able to troubleshoot and provide assistance to remote sites of the virtualization environment.
* Monitors, maintains and inventories network infrastructure, network systems and components, system administration and desktop systems with associated peripheral equipment.
* Deploys and maintains enterprise virtual desktop infrastructure environments.
* Applies patches, updates and upgrades to servers, workstations and stored images.
* Performs network scans as requested/required.
* Builds required reports and submit to appropriate personnel for review.
* Provides enterprise level support in the execution, testing, documentation and deployment of solutions focused on the virtualization of ECR desktop and associated training and support applications.

**STRENGTHS:**

* Quick learner and adaptability to changing technology.
* Good Technical Knowledge.
* Good Communication Skills.
* Good Team Player.
* Time Management Skills.

**DECLARATION:**

I hereby declare that the information furnished above is true to the best of my knowledge.