Muhammad

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**Executive Summary**

Intend to build a career with leading corporate of hi-tech environment with committed & dedicated people, where I can learn and grow in my profession and my abilities can be recognized and utilized to the benefit of both the company and myself.

**Work Experience**

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| **Omc-R / Noc Engineer** *( May 2016-Nov 2016)*   * Evaluation, troubleshooting and handling of all alarm ( OML/Down, Low Voltage, Main Failure ) 2G/3G BOTH, related problems in accordance with the system alarm handling specifications in OMC-R, on " I-Manager M2000 And U2000 " * To perform Massive Logical Update (MLU) activities. E.G , Huge Hubsite Link Failure or a microwave failure which makes the link down/failure to all the connected NodeB's and BTS, or From the NE site. * Network optimization from OMC-R by analyzing, reviewing and reporting problematic issues in system to concerned wings. * Technical support provisioning to Network Operator for BSS related issues * End to end responsible for the "allocated Regional" Telecom activities (BSS, Transmission). * Close coordination with field team till the stability of sites. * Trouble ticket handling using Mobilink portal which is customized by the Huawei by the needs and really friendly user PORTAL, custom designed by Huawei. * To resolve all Critical, Major and Minor issues, Faults, failures and technical queries of the Network " Mobilink " , keeping the query contents on priority. E.G , Silver , Platinum or NE site ( NodeB & Gsm ). * Routine coordination with the field member's for the solution of problems. * Communicate with Field maintenance teams to maintain up-to-date feedbacks about Core Network faults, Media link failure/Microwave and technical implementations. * Performance Report writing on Weekly, Monthly & Occasional basis and Provide update on performance status to Front Office, Back-office and Management.   ***( PM CO-ORDINATION ) :-***  *Handling of all Work Orders of PM and CM activities. Being as a PM/CM coordinator when there is no coordinator available at the moment.*  **Assistant Network/Software Engineer** *(January 2016 – April 2016)* | **Mobilink Msc (Frf Building)**          **(Business Efficiency Solutions)** |
| * Configure and install various network devices and services (e.g., routers, switches, firewalls, load balancers etc.) * Perform network maintenance and system upgrades including service packs and security configurations. * Installing/Repairing Software and Hardware (Computer Work Station, Network Printer etc.) * Installing Anti-virus protection. * Fixing network faults. * Work within established network configuration to ensure smooth communication channel. * Liaise with vendors and other IT personnel for problem resolution * Any other duties assigned by the management. E.G often worked and serve for check n balance in operations and maintenance |
| **Professional Experience IT -** ERP Sales *(Jan 2015 – Dec 2015)* | **(InComSols)** |
| * Marketing * Analysis of business and market * IT Consultant /Implementation/Presentations * Directly working with Customers like Adobe, Microsoft, VMware, Symantec and other software vendors to identify their needs and get them the best fit software product solutions. * Work with other internal operations teams throughout the Sales Cycle. i.e. data management, purchasing. * Responsible to establish and maintain strong relationships throughout the business process. * Directly working with Customers. * Outdoor and international software sales being remotely and physically present. |
| **Project Coordinator/Post Processing Engineer** *(Jul 2014 – Dec 2014)* | **Smart-Cube Global Technologies** |
| *Project: Huawei & ZTE (3G)*  *Operator: Zong Telecom, Mobilink Telecom*  *Department: RF Optimization*   * Conducting the following tests   + - Drive testing     - Single site testing     - Clustering drive testing     - Walk test * Performing the single-site and cluster drive test in accordance to the schedule and instructions. * Performing drive test and submit the measurement data for post-processing within pre-determined timeframe. * Performing drive tests and walk tests (if necessary) according to the pre-defined route or at a specified area. * Post-processing and analysis of the drive test data conforming to the methodologies and procedures which are defined and approved by Huawei. * Complete site verification * Monitoring of 3G/4G network performance by carrying out the drive test (if needed) and analysis of drive test log. * Played a role in various projects of CM-PAK & ZTE 3G / 4G optimization across different regions. |

**Qualification**

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| 2008 – 2013 | **University of Management and Technology (UMT)**  Bachelor of Sciences in Electrical Engineering  Major: Telecommunication Engineering |
| 2006 – 2008 | **Punjab College**  Fsc Pre-Engineering |
| 2004 – 2006 | **Custom Public School**  Matriculation – Lahore Board |

**BS Final Project**

WIMAX (MIMO) simulation using Matlab & Matlab Simulink applying multiple modulation schemes to decrease SNR (Signal Noise Ratio).

**Skills & Expertise**

AUTOCAD, TEMS Investigation 8.2, Data Collection and Route Analysis, MapInfo Professional 9.0, Spectrum Analyzer, Adobe Photoshop, Huawei I-Manager M2000, MS Office.

**References**

Will be furnished upon request.