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**Professional Summary**

Responsible Company IT Network with comprehensive experience scheduling conversions and cutover. Extensive experience monitoring, tracking, and evaluating global IT infrastructure incidents.

**Core Qualifications**

* Strong background in system installation configuration and smooth integrations

Thorough knowledge of .NET database management

* Understands advancements in technology with CCTV systems.
* Able to inspect locations to find best installation areas for cameras to be installed

● Hardware testing Tools: Multimeter, cable tester, Card tester, soldering DE Soldering, Crimping,

Familiar with all Operating System

* Capable manage of data services computing systems and needed upgrades per client qualifications
* Good leadership skills bringing out the best in MIS teams
* Analytical approach to challenges and excellent organization capabilities
* Proficient in C++ and other languages; graphic tools (Adobe Photoshop); HTML resources (Dreamweaver FrontPage); Excel PowerPoint and MS Access

**Experience**

**IT Support**

**March/2017 - Present**

**Neal Analytics**

**Surat, Gujarat**

* Established compatibility with third party software products by developing program for modification and integration.
* Diagnosed and troubleshooted Linux and Windows processing problems and applied solutions to increase company efficiency.
* Ensured network, system and data availability and integrity through preventative maintenance and upgrades.
* Implemented company policies, technical procedures and standards for preserving the integrity and security of data, reports and access.

**System Executive**

**Feb 2012 TO Aug 2014**

**Devashish Securities Pvt.Ltd.**

**Bardoli, Gujarat, India**

* Administer Microsoft Windows Servers (Active Directory), Microsoft Workstations and network security devices for 50 users.
* Maintenance of email and network security systems. Administering Network Workstations.
* Firewall administration.
* Responsibility for company IT security. Forecasting any needed technical improvement. Maintained and updated system test strategies.
* Budgeting for and implementing any changes. Maintain site licenses for department/organization.
* Produced informative, well organized presentations to senior management. Backup and disaster recovery plans

**Hardware Engineer / CCTV Installer**

**April 2010 to Jan 2012**

**Jds Infotech / Radiant Systems**

**Navsari, Gujarat, India**

* Filed Engineer, Configuration, installation and deployment of Servers and PC's
* Installed CCTV systems in Commercial settings including parking lots inside stores and over registers as requested and needed.
* Performed residential installations of CCTV security systems.
* Tested all installations and setups to make sure they worked.
* Recommending appropriate hardware to the clients, Installation of Windows 98/ Windows XP/Vista OS/ To Windows 10
* Assemble/Disassembling PC/Laptop , Ripper Pc/Laptop’s/Printer

**Education & Academic Credentials**

* MBA: Information Technology (Indian Institute of Business Management & Studies) Mumbai. (continuous)
* Advance Diploma in (IT Indian Institute of Business Management & Studies) Mumbai.
* A + Hardware & Networking, HCL Info System, Surat, 2009.
* Grade.NET Specialization Certification, the TATA Enterprise (CMC) Academy, Surat.

**Personal Detail**

Date of Birth: - 11-08-1991

**Other Relevant Details**

Notice Period: - 15 Days

Language Known: English, Hindi, Gujarati.

Reason of Leaving: Switching Career & Growth

**Mrugank**