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| **Ouisam** [**Ouisam.372390@2freemail.com**](mailto:Ouisam.372390@2freemail.com) |  |
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| Nationality: Moroccan ▪ Date of birth: 28 February 1980 |  |
| Marital status: Single ▪ Availability: Immediate |  |
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| **PROFILE SUMMARY** | |
| DSC_0985 smaller.jpg | **Computer System & Networks Engineer** |
| * I am a computer engineer with a good management and leadership skills. I have nine years of experience in IT and networks, shaped with self-learning. * My strength is to plan and implement. Additionally, I gained experience in budgeting and sales forecasting. I am a hard worker with a team spirit. * I have a desire to join an international organization to improve my skills and enrich my knowledge with new technologies. |

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| **WORK EXPERIENCE** | | |
| **Feb 2015 – May 2017** | **OPTEL Solutions SARL**  **IT & Network Engineer** | **Full Time**  **Rabat - Morocco** |
|  | * Windows system administration and configuration, and users support. * Configuring and installing various network devices and services (e.g., routers, switches, firewalls, load balancers, VPN, QoS). * Designing and developing scalable, maintainable, highly available network architectures that meet business objectives and SLAs. | |
| **Jan 2012 – Oct 2014** | **G.S Satellite Communication Ltd**  **Networks Engineer** | **Full time**  **Tripoli – Libya** |
|  | * Installation of 2-way internet via SAT for SMB, and connecting multiple sites via sat. * Perform network maintenance and system upgrades including service packs, patches, hot fixes and security configurations, to meet client’s needs and improve the performance, availability, redundancy, reliability, and the network security. * Provide Level 2/3 support and troubleshooting to resolve issues. | |
| **Mar 2009 – Aug 2011** | **Daewoo MSC Libya Branch**  **IT Engineer** | **Full time**  **Tripoli – Libya** |
|  | * System administrator, Monitor performance and ensure system availability and reliability, users support, and training for new applications. * install, maintain, and troubleshooting of all IT equipment’s and applications. * Preparation of onsite IT infrastructure, to allow communication between HQ and remote sites. | |
| **May 2006 – Feb 2009** | **CIS Libya (Vendor of HP, Cisco, Microsoft)**  **System Integration Engineer** | **Full Time**  **Tripoli - Libya** |
|  | * **Team leader of various projects: -**   **Jumhouria Bank / upgrading project:**   * Responsible for WAN network maintenance and SW/HW upgrading of the bank network, serving more than 1200 nodes of 25 branch across Libya.   **United Bank / SW&HW deployment project:**   * Design and implementation of WAN/LAN/WLAN and HW/SW infrastructure for 12 branches serves 350 users, including Servers configuration and installation, and applications integration and validation, and users training and support.   **Ministry of Education (Libya national computer project):**   * Implementation of Internal Computing network LAN/WLAN infrastructure of about 66 labs, including server’s installation and configuration. * Responsible for S/W deployment plan, SW/HW integration, validation, testing. * Reporting and following-up with other involved companies, ministry of education technical team, HP and Microsoft. * Performed various pre-sales technical duties for SMB including assistance at technology trade shows. * Evaluation and monitoring of networks performance, security and re-engineering of enterprise network to meet increasing of customer demands. | |
| **Dec 2003 – Apr 2006** | **Media Net “LTT Agency"**  **Sales agent / Customer support** | **Full Time**  **Tripoli - Libya** |
|  | * Qualified representative of LTT (Libya Telecom and Technology - Libya ISP), sales and customer services and technical support for dialup, ADSL, WiMAX, 3G. * Agent of Sahar Telecom, providing 1 way and 2-way (VSAT) internet via satellite. * Hardware and software computer maintenance and assembly. | |

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| **EDUCATION AND CERTIFICATES** | |
|  | **BCS Bachelor’s degree in computer engineering** |
| * Faculty of Engineering Sciences at Tripoli university – Tripoli Libya. |
| **HP Certified professionals program, part of HP partnership requirements** |
| * Commercial SMB Solutions 2006. * HP Services Sales 2008. * HP Partner Fundamentals 2009. |

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| **ACHIEVEMENTS** | |
|  | * Nominated for the best graduation project of the year. * LTT top agent in 2005, for sales target and customers satisfaction. * Employee of month for 2 consecutive months in CIS Libya. |

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| **TECHNICAL SKILLS** | |
|  | **Advanced and good understanding** |
| * TCP/IP, routing and switching protocols. * Configuration of Cisco routers, Cisco switches and Cisco DSLAM. * Installation of indoor and outdoor AP / Bridge / point to point / point to multipoint. * Configuration / installation of LAN, WAN, VPN, IPTV, VoIP, remote access. * Windows Server administration, Active directory, MS exchange server. * Linux redhat, VMware. * ISA Server, firewall tools, and backup. * VSAT 1way / 2way. |
| **Familiar with programming languages** |
| * C, C#, MySQL, html, web and graphic design. |

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| **LANGUAGES AND ACTIVITIES** | |
|  | * Arabic (Native) English (Very good) French (Beginner) * Sports, travel and adventure, E-Trading. |