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| **Ouisam** **Ouisam.372390@2freemail.com** |  |
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| Nationality: Moroccan ▪ Date of birth: 28 February 1980 |  |
| Marital status: Single ▪ Availability: Immediate |  |
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| **PROFILE SUMMARY** |
| DSC_0985 smaller.jpg | **Computer System & Networks Engineer** |
| * I am a computer engineer with a good management and leadership skills. I have nine years of experience in IT and networks, shaped with self-learning.
* My strength is to plan and implement. Additionally, I gained experience in budgeting and sales forecasting. I am a hard worker with a team spirit.
* I have a desire to join an international organization to improve my skills and enrich my knowledge with new technologies.
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| **WORK EXPERIENCE** |
| **Feb 2015 – May 2017** | **OPTEL Solutions SARL****IT & Network Engineer** | **Full Time****Rabat - Morocco** |
|  | * Windows system administration and configuration, and users support.
* Configuring and installing various network devices and services (e.g., routers, switches, firewalls, load balancers, VPN, QoS).
* Designing and developing scalable, maintainable, highly available network architectures that meet business objectives and SLAs.
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| **Jan 2012 – Oct 2014** | **G.S Satellite Communication Ltd****Networks Engineer** | **Full time** **Tripoli – Libya** |
|  | * Installation of 2-way internet via SAT for SMB, and connecting multiple sites via sat.
* Perform network maintenance and system upgrades including service packs, patches, hot fixes and security configurations, to meet client’s needs and improve the performance, availability, redundancy, reliability, and the network security.
* Provide Level 2/3 support and troubleshooting to resolve issues.
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| **Mar 2009 – Aug 2011** | **Daewoo MSC Libya Branch****IT Engineer** | **Full time** **Tripoli – Libya** |
|  | * System administrator, Monitor performance and ensure system availability and reliability, users support, and training for new applications.
* install, maintain, and troubleshooting of all IT equipment’s and applications.
* Preparation of onsite IT infrastructure, to allow communication between HQ and remote sites.
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| **May 2006 – Feb 2009** | **CIS Libya (Vendor of HP, Cisco, Microsoft)****System Integration Engineer** | **Full Time****Tripoli - Libya** |
|  | * **Team leader of various projects: -**

**Jumhouria Bank / upgrading project:*** Responsible for WAN network maintenance and SW/HW upgrading of the bank network, serving more than 1200 nodes of 25 branch across Libya.

**United Bank / SW&HW deployment project:*** Design and implementation of WAN/LAN/WLAN and HW/SW infrastructure for 12 branches serves 350 users, including Servers configuration and installation, and applications integration and validation, and users training and support.

**Ministry of Education (Libya national computer project):*** Implementation of Internal Computing network LAN/WLAN infrastructure of about 66 labs, including server’s installation and configuration.
* Responsible for S/W deployment plan, SW/HW integration, validation, testing.
* Reporting and following-up with other involved companies, ministry of education technical team, HP and Microsoft.
* Performed various pre-sales technical duties for SMB including assistance at technology trade shows.
* Evaluation and monitoring of networks performance, security and re-engineering of enterprise network to meet increasing of customer demands.
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| **Dec 2003 – Apr 2006** | **Media Net “LTT Agency"****Sales agent / Customer support** | **Full Time****Tripoli - Libya** |
|  | * Qualified representative of LTT (Libya Telecom and Technology - Libya ISP), sales and customer services and technical support for dialup, ADSL, WiMAX, 3G.
* Agent of Sahar Telecom, providing 1 way and 2-way (VSAT) internet via satellite.
* Hardware and software computer maintenance and assembly.
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| **EDUCATION AND CERTIFICATES** |
|  | **BCS Bachelor’s degree in computer engineering** |
| * Faculty of Engineering Sciences at Tripoli university – Tripoli Libya.
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| **HP Certified professionals program, part of HP partnership requirements** |
| * Commercial SMB Solutions 2006.
* HP Services Sales 2008.
* HP Partner Fundamentals 2009.
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| **ACHIEVEMENTS** |
|  | * Nominated for the best graduation project of the year.
* LTT top agent in 2005, for sales target and customers satisfaction.
* Employee of month for 2 consecutive months in CIS Libya.
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| **TECHNICAL SKILLS** |
|  | **Advanced and good understanding** |
| * TCP/IP, routing and switching protocols.
* Configuration of Cisco routers, Cisco switches and Cisco DSLAM.
* Installation of indoor and outdoor AP / Bridge / point to point / point to multipoint.
* Configuration / installation of LAN, WAN, VPN, IPTV, VoIP, remote access.
* Windows Server administration, Active directory, MS exchange server.
* Linux redhat, VMware.
* ISA Server, firewall tools, and backup.
* VSAT 1way / 2way.
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| **Familiar with programming languages** |
| * C, C#, MySQL, html, web and graphic design.
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| **LANGUAGES AND ACTIVITIES** |
|  | * Arabic (Native) English (Very good) French (Beginner)
* Sports, travel and adventure, E-Trading.
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