**NIRMAL**

**Nirmal.372600@2freemail.com**

**Objective:**

Seeking a suitable and challenging career oriented job with an organization where my knowledge and skills could be utilized to the maximum.

**Academic Qualification**:

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| --- | --- | --- | --- | --- |
| **S.NO** | **COURSE** | **INSTITUTION** | **YEAR OF PASSING** | **MARKS SECURED** |
| 1 | DME | VLB JANAKIMMAL POLYTECHNIC COLLEGE | May 2005 | 68% |
| 2 | SSLC | ST MICHALES HIGHER SECONDARY SCHOOL | May 2000 | 59% |

**Computer Known:**

* Good knowledge of MS-Excel, Word, PowerPoint.

**Languages Known**:

* English (To Read, To Speak& To Write)
* Tamil   (To Read, To Speak& To Write)

**Technical Trainings**:

* Six months High Horse Power Hands - on Service Training in Cummins at Pune.(2008)
* Failure Investigation Report two weeks program at Cummins Pune.
* Quantum Series (Engine models: QSK60/45 & QSK 23) Special training two weeks at Cummins Noida.
* Engine Controllers (Controllers Models PCC1301, 1302, 2100,3100,3201,3300 & Inpower / Insite Software) two Training program at Chennai.
* Engine Expert account of Service and Sales Development Training program at Cummins Phalton.

**Experience**:

* Worked as a CNC Operator At Suguna Pumps Group for one year (Sep 2005 – Nov 2006)
* Currently working as an Engine Expert – Service and Sales Development in Maniranjan Diesel Sales and Service P Ltd- Authorized Dealer of Cummins.

Using Cummins latest Dealer operates software (CDOS-Common dealer operating system).

* 2008 - 2011 : As an Field Service Engineer,
* 2012 – Oct 2016 : As an Field Service Advisor – Service support for AMC / CAMC Customers.
* From Oct 2016 : As Engine Expert- Service and Sales Development Initiatives’.

**Professional Job Experience:**

|  |
| --- |
| **Organization**: Maniranjan Diesel Sales & Service             **Designation**: Service Engineer / Service Advisor**Responsibilities :*** 15kva to 2000kva (Engine Models: X, S, B, C, N, V, K, KV12&16) engine assembling, dismantling and troubleshooting.
* All type of Cummins Controllers (Mechanical & Electrical) ECP,ECPG,POWERCOM,PSO500,PCC0301,PCC1301,PCC1302,PCC2100,PCC3100,PCC3300 & Dominion) Troubleshooting and calibration with using ‘C’view,Inpower & Insite Software.
* ATS(Auto Transfer Switch),all engine wiring and safety & sensor troubleshooting,
* All type of Stamford Model alternator winding trouble shooting, AVR & Diode trouble shooting.
* Engine and Alternator Master Health check up done at site.
* Writing FSR, FSPR, JSA, Sub assembly CHECK SHEET, Catastrophic Failure Inspection Report.
* Analyzing the receiving every customer problems the category wise mechanical, electrical & electronic.
* Every week conducting the meeting with service engineer to improve service quality& Share the technical field data’s

**Designation:** Engine Expert.(at Oct 2016)**Responsibilities:** * Identify the customer to generate the Service and Sales opportunities.
* Identify the opportunities for Cross selling / Up selling based on value package.
* Work on Business development as all LOB wise.
* Assess the health of Engine condition using Special diagnostic tools and provide the value added quote to customer.
* Assess the health condition of Main Alternator, Suggest for preventive maintences.
* Create the awareness to customer about new product & technical knowledge
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**Personal profile:**

                     Date of Birth         : 05/08/1987

                     Age : 29

                     Gender                   :  Male & Married

                     Nationality :  Indian

                     Religion :  Hindu

**Declaration**:

                 I hereby declare that all the information submitted above is true to the best of my knowledge.

Yours faithfully,

Place: Coimbatore

Date: