**SUSAN**

[**Susan.372625@2freemail.com**](mailto:Susan.372625@2freemail.com)

**SOFTWARE ENGINEER**

Professional experience of 5 years in Information Technology, Software Development Life Cycle, Software Testing Life Cycle, Data Analytics and Quality Assurance. I have primarily work in the domain of Telecom (OSS-BSS) Projects. The roles involves requirement analysis, design, development, Software testing, technical evaluation of billing solution and deployment. Strong communication, collaboration & team building skills with proficiency at grasping new technical concepts quickly and utilize the same in a productive manner.

**CAREER OBJECTIVE:**

To achieve a challenging oriented position that will allow me to grow as a solution architect to enabling continuous improvement to myself and to be a part of a team that dynamically works towards the growth of the company.

**PROFESSIONAL SUMMARY:**

* Good knowledge of OSS-BSS Systems and other areas of telecom domain.
* Have extensively worked on Infinys RBM in Testing, Development and Configuration. Was responsible for automating Geneva configuration using APIs.
* Product modelling expertise for Voice and Data Products for Wireline and Wireless services.
* Well acquainted with Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC)
* Application Development, Software Testing and Quality Assurance professional with excellence in:

~Project Management ~Team Management ~Release Management

~Quality Assurance ~Requirement Gathering ~Project Analysis

~Project Design & Implementation ~Development ~Data Integration

~Software Testing ~Defect Management ~Bug Fixing

~Coordination with End to End team ~Service Delivery

* Hands on experience with all level of testing including Functional Testing, Performance Testing, Integration Testing, System Testing, Regression Testing and Sanity Testing.
* Hands-on Experiences in working on Client/Server, DB, Oracle 11.2, SQL Server 11.2, Infinys RBM 5.3, CLM, QC, CITRIX, RQM, Open VMS, Unix
* Skilled in the design and led the test strategy and test plan for all projects; completed review activities such as requirements review, design review, test strategy review and test case review.
* Insightful Knowledge on Oracle PL/SQL and shell scripting.
* Team player with strong logical and analytical abilities, demonstrated proficiency in leading and mentoring individuals to maximize productivity, while forming cohesive team environments.

**EMPLOYMENT DETAILS:**

* 25th April 2016 – Till Date with British e-Serv Private Limited, Software Engineer, Bangalore
* 23rd May 2012 – 15th April 2016 with Accenture Service Private Limited, Software Test Analyst, Bangalore

**TECHNICAL SKILLS:**

* Operating Systems: Microsoft Windows, HP Open VMS 8.4, Linux 6.8
* Language: PL/SQL, Shell
* Tools: CLM, RQM, STORM, Infinys RBM 5.3, Amdocs Clarify CRM, Remedy, SQL Developer, Toad
* Database: Oracle 11g

**ACCOMPLISHMENTS:**

**Telefonica O2, UK:**

* Worked with Smart Metering, LTE-4G, MVNO project to bring clear focus to the Functional, Non-functional and Performance test areas of the project.

**BT, UK:**

* Worked on designed and build the Rating and Billing logics for Mobile (EE) customers.

**EDUCATION DETAILS:**

* BE (Electronics & Communication) from, Hindustan University, Chennai in 2012 with CGPA 7.97
* 12th Standard from, Baker Memorial Girls Higher Secondary School, Kottayam in 2008 with 77%
* 10th Standard from, St Mary’s Girls High School, Kozhencherry in 2006 with 78%

**PERSONAL DETAILS:**

* Date of Birth: 17th April 1990
* Nationality: Indian