**MOHAMED**

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Professional Summary

* IT Systems Administrator with strong experience managing server infrastructures and data-center

operations, effectively plan, install, configure and optimize IT infrastructures to achieve high availability and performance.

* Proven ability to create and deliver solutions tied to business growth, organizational development and systems optimization. Skilled problem identifier and troubleshooter comfortable managing systems,

projects and teams in a range of IT environments.

Skills

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| --- | --- |
| * Experienced in managing Microsoft Windows Server 2008 and 2012 features and components. * Experienced in managing of Microsoft Exchange Server 2010 and 2013. * Experienced in managing VMware VSphere 5.1.0. And Version 6. * Experienced in managing Veeam Backup and Replication Version 9.0. * Experienced in managing Kaspersky Endpoint Security Center. * Experienced in managing Kaspersky Security for MS Exchange. * Experienced in managing Citrix XenApp Servers Versions 5.5 and 6. | * General Storage components and technologies knowledge including EMC VNXe3150 and IBM V5030 and V5010. * Manage the IT Assets and inventory. * Manage the IT vendors and Suppliers. * Providing Tech. Support inside & outside Egypt. * Monitor & plan IT maintenance plans. * Proficiency with both using and maintaining MS Office suites. * Professional in most of Clint Windows Operating Systems. |

Work History

**Senior IT Systems Administrator** 02/2016 to Current

**Asec Minya Cement Co.** – Cairo, EGYPT

* Improving Company’s Data Center Enterprise storage by migrating the old storage to a new, larger and improved storage.
* Improving the mailing systems by installing a new mail server (Microsoft Exchange Server 2013), and Managing and Maintaining 500+ Mailbox and Distribution Group.
* Protecting the production environment by monitoring all servers’ health using Monitoring Tools.
* Improving Data availability by Planning, Implementing and Monitoring Backup strategies

And Schedules using the latest backup technologies.

* Manage Centralized Antivirus Server for 500+ Environment.
* Monitoring and maintaining the company’s Virtual Environment.
* Managing Company’s Virtual Remote Access Server.
* Manages company’s Domain Controllers and File Server Management.
* Communicate with vendors and Services providers.
* Carried out all ReadyMix Patch Plants infrastructure installation and maintenance.
* Carrying out Day to Day Technical Support for both HQ and Sites.

**Senior IT Systems Administrator** 11/2010 to 01/2016

**Asec Cement Co.** – Cairo, EGYPT

* Carried out New Asec Cement International Offices network design & implementation.
* Improving the mailing system by Upgrading from Microsoft Exchange Server 2007 to 2010.
* Managing Mailing System with more than 500 mailbox and Distribution group.
* Co-Planning and applying the Datacenter Windows Server Migration Plan.
* Participating in the capacity planning and implementation our Enterprise Storage Solution.
* Optimizing and Improving the Data Center performance by Co-planning, Implementing and migrating from physical to Virtual.
* Manage Centralized Antivirus Server for 500+ Environment.
* Monitoring and maintaining the company’s Virtual Environment.
* Managing Company’s Virtual Remote Access Server.
* Manages company’s Domain Controllers and File Server Management.
* Communicate with vendors and Services providers.
* Managed BlackBerry Enterprise Server.
* Monitored system logs using Veeam One Monitor to schedule and store reports.
* Perform Scheduled backup operations using standard Windows Server Backup, or using Veeam Backup and Replication.
* Carrying out Day to Day Technical Support for both HQ and Sites.

**Senior Technical Support Engineer** 01/2005 to 10/2010

**Asec for Manufacturing & Industrial Projects "Aresco"** – Cairo, EGYPT

* Supervise team members and ensure their involvement in the workflow and their understanding to

tasks objectives.

* Carry out the assigned support tasks for company sites (Outside and Inside Egypt).
* Established connection between remote sites and main office via Satellite Internet Connection.
* Install VOIP devices and support it.
* Carry out Day to Day Technical Support.
* Manages company’s Domain Controller and File Server Management.
* Handling Network Core Hardware operation, and Troubleshooting.

Education

**Bachelor of Science**: Management Information Systems 2004

**The Higher Institute of Management and Technology** – EGYPT

Personal Skills

* Good Team Player.
* Build and maintain positive relationships with End Users to deliver a high level of service.
* Ability to clearly communicate technical information to non-technical users.
* Ability to cooperate and communicate with people from different nationalities.
* Ability to work independently with general supervision.
* Ability to learn new Technologies and solutions.
* Willing to travel on short notice.
* Excellent communication skills.

Languages

* Arabic: Native Language.
* English: Excellent.

Certifications

* Certified EMC Information Storage and Management Version3.
* Certified ITIL V3 Foundations.
* Certified CompTIA A+.
* Attended MCSA 2012.
* Attended Configuring, Managing and Troubleshooting Microsoft Exchange Server 2010 Service Pack 2.
* Attended MCSE 2003 track.
* Attended CISA track at AmCham (CDC).

Personal Information

* Date of Birth: 23 Sept 1983.
* Place of Birth: Giza – Egypt.
* Nationality: Egyptian.
* Marital status: Married with 2 childs.
* Military Status: Exempted.