**Sathiesh**

**Sathiesh.372749@2freemail.com**

 **MSP® Practitioner, PRINCE2® Practitioner, AGILE PM® Practitioner, ITIL® Expert, CSM®, LSSBB®, CSSGB®**

***Professional Summary***

* **PRINCE2, AGILE Project Management practitioner and MSP practitioner certified, CSM certified scrum master, ITIL 2011 Expert** certified in all ITIL modules of EXIN/APMG/AXELOS and **LEAN Six sigma Black Belt** Certified and Basics of Supply Chain Management Trained Professional having total IT experience of **15.2 years** including 10 years as Lead in SDLC, STLC & ITIL based projects and **4 years in AGILE/SCRUM** involving (Planning, Review, Retrospective, Burn down charts, Product backlog, Daily stand-up) .
* **Overall 8 yrs. as Project Manager** involved in all aspects (Initiation, Planning, Schedule, Cost, Time and budget, Change and Issue, Quality management, governance and reporting, Risk management, Stakeholder, Procurement, 5 years in End to End Implementation in SAP).
* **6 yrs in Program management** and in AEGON OS Transformation project as PM - team achieved a PHI of 93.55 % consistently and got an average OTACE rating of 4.2/5 in all service centers in its first year offshore which is appreciated by Onshore/End users.
* 7 yrs experience in Data warehousing / BI – Informatica and Lean Six sigma Process methodologies .
* Proven Expertise for **5+ years in Transition and Transformation** projects and AGILE /SCRUM based projects and managed various SDLC life cycle based projects and PMO activities. Strong Coordination and owning of cross-functional distributed teams.
* Banco Santander, Spain and UK–BIS Compliance – a CARDPAC project obtained a Delivery excellence award under my leadership at the Business unit level for executing the complex project successfully.
* PMP PMBOKv5 trained by Cap Gemini PMP Academy. Possess Excellent Communication skills and very good at **Client Interaction, Quality processes, Project management, Service Strategy, Service Transition , Service operation, Service improvement, Stakeholder management and Production support skills**.
* Overseas work experience of 3 months with Barclaycard in Northampton and 2 months in London &

 Bromley in UK with RBS /DLG.

* 1 month in Netherlands – Den Hague and Leeuwarden ,Onsite Knowledge Transition and Project management and Data warehousing activities with AEGON, Netherlands.
* Possess 2 months Singapore - Toa Payoh- Onsite assignment in Mainframe Application Development with HDB Singapore.

***Career Summary***

* Project Manager Dec 2016 - Till date Equifax Analytics private ltd, Bgl.
* Project manager –Consulting Dec 2015 – Oct 2016 Tech Mahindra (thru Column Software), Bgl.
* Project Management consultant May 2015 –Nov 2015 ICERT Global, TKA and Column Software.
* Senior consultant Aug 2007 to Apr 2015 Cap Gemini Consulting –Pune (Prev.Mumbai,Hyd)
* Technical Lead Aug 2006 to Aug 2007 Xansa India(Steria India , Pune currently)
* Programmer Analyst May 2005 to Jul 2006 Cognizant (CTS) Kolkata
* Software Engineer Apr 2002 to Apr 2005 Covansys Chennai

***Skills Profile***

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| **Management and****Leadership Skills** | * Total IT Experience of more than 15.2 years into (Mainframe /Data warehousing /SAP BO/BODS, Informatica, Teradata) with project leading experience of 10+ yrs And 8 years of Project/Delivery management and Program management -5 yrs.
* Possess extensive experience in various phases of application development and Testing, ITIL Service management, Estimation, Analysis, Design, Coding, Testing, Implementation, Stakeholder management, Production Support and Quality related activities
* Possess 7 yrs experience in Informatica,6 yrs in SAP BO 3.X/4.X,SAP BODS 3.X/4.X and managed projects involving SAP , .NET, Web Testing, Informatica, Mainframe Development and Testing and Teradata.
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**Technical**

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| **Operating system:** | Z/OS, MVS, Windows XP /2007/ 7 |
| **Languages:** | COBOL , VS-COBOL-II, JCL ,PL/1,SAS,SAP ABAP |
| **Hardware:** | IBM O/S 390, IBM Z/OS |
| **Data warehousing**  | Informatica Power center 8.x, Teradata ,ETL ,SAP BODS  |
| **Database /Access Methods** | DB2, IMS DB ,Oracle, VSAM, IAM |
| **OLTP:** | CICS, IMS DC |
|  **SAP Products** | SAP BO XI 3.1/ 4.x (WebI, Universe Design, Crystal Reports, Xcelcius and Dashboard), SAP BODS 3.x /4.x  |
| **Technology/packages:** | PACBASE Online/Batch, Instal -1, Triumph Credit card Applications, SAP XI, EDI, Gentran , CARDPAC , Vision Plus, RDZ online/ batch. |
| **General Skills** | MS-Office-XP,MS-Project, MS-Visio, Test Director, SharePoint, Quality center |
| **Tools / Utilities** | File Aid for Batch / DB2 / IMS, Xpeditor /TSO/CICS/IMS, Change man, QMF, Endevor, SPUFI, IBM utilities, TSO/ISPF, SAR, SORT, BMC, JMR , REXX , Abend-Aid, Platinum, Inter test/Batch, Online, Telon ,MINITAB for Six sigma, BMC Remedy. |
| **Domain:** | Insurance, Banking , Retail ,Vision plus –Cards, Wealth Domain and Asset management  |

***Certifications***

* **PRINCE2 practitioner, AGILE PM Practitioner** - Certified from APMG,UK in **Project management**.
* **MSP Managing Successful Programs** – practitioner certified - APMG,UK in **Program Management.**
* **PMP PMBOK v5 trained** from ICERT Global India pvt ltd and Cap Gemini PMP Academy
* **Certified Scrum Master** from Scrum Alliance.
* **ITILF 2011** version **– Foundation** and **all** **ITIL Intermediate Lifecycle and Capability** modules (**Release control and Validation, Planning Protection and Optimization, Service Offerings and Agreements and Operational Support and Analysis)** **certified** from **APMG / EXIN, NL.**
* **ITIL Expert** Certified from APMG/OGC thru EXIN
* **LSSBB- Lean Six Sigma Black belt** and **CSSGB** -**Green Belt** certified from Simpli learn Solutions, India.
* **LOMA 280** certified in Insurance and **CCP- Cognizant certified professional** in Insurance

***Education***

 **B SC Computer science** Bharathidasan University – U D College, Trichy.

 **M SC Information Technology** AAI DU University, Allahabad – ACME College, Hyd.

***Publications/Presentations***

* Conducted FLP trainings on Mainframe Technology, COBOL, DB2, JCL, VSAM, CICS practical and internal presentation on Mainframe tools part of KS.
* Conducted **Mainframe Testing** training for **ISTQB** foundation level and got a rating of 4/5 as feedback.
* Worked as **POC for Mainframe Tools** /Utilities from OS BU -COE ,Mumbai
* **Authorized ITIL registered Trainer** for all ITIL modules from PEOPLECERT,UK.
* **Authorized PRINCE2 and MSP Trainer** for Practitioner level.

 ***Professional Experience***

**SAMBA Bank, Saudi Arabia Dec 2016 – Till date**

**Equifax Analytics services – Project Manager**

* Working as Program & Project manager in 5 projects of SAMBA Bank for their Retail Banking group for BI projects & Delivery.
* Plan, Schedule, Monitor and execute the projects for its End to End Implementation on PMI methodology from Project Initiation to Project Closure.
* Responsible for PID, SOW, Project Plans, Risk Management, Issue and Change management, Assessment and Validation of the existing processes and optimizing the methodologies followed to achieve improvements.
* Manage the End to End implementation of the BI Delivery involving ETL using Unix shell scripts, Stored procedures, Informatica, COGNOS and SAS reporting for Business Analytics and Business Analysis for new requirements and Enhancements and manage 24/7 production support team for the client.
* Responsible for Project Initiation, Planning and scheduling, Budget and forecasting, Risk and Issue management, Resource and infrastructure management and stakeholder management.
* Responsible for Test management and managing those phases – Test strategy, Test approach and Test plan and Scripts and execution until closure of the phase.

**Network International, Dubai –Payment Gateway Company Dec 2015 – Oct 2016**

**Column Software – Project manager Consulting services**

* Working as Program cum Project manager in Consulting services for 2 projects of Network International, Dubai - one of the leading Banking Credit /Debit card payment solution network in Middle east and Africa.
* Plan, Schedule, Monitor and execute the projects for its End to End Implementation on PRINCE2 methodology from Project Initiation to Project Closure.
* Responsible for PID, SOW, Project Plans, Risk Management, Issue and Change management, Assessment and Validation of the existing processes and optimizing the methodologies followed to achieve improvements.
* Responsible for large scale BMC product and SAP BO reporting Implementations for Management of Change, Asset, Incident, CMDB and other ITSM based projects for the card payment solutions of the client in the Middle east , Europe and Africa.
* Manage projects on AGILE project management and Scrum methodology and responsible for end to end Testing (Unit, Integration, System and UAT) and implementation of the products.
* Responsible for Project Initiation, Planning and scheduling, Budget and forecasting, Risk and Issue management, Resource and infrastructure management and stakeholder management.
* Responsible for Test management and managing those phases – Test strategy, Test approach and Test plan and Scripts and execution until closure of the phase.
* For NI Client, Bangalore – managing 2 projects and for Myntra client in Bangalore -1 project and for Mahindra, Mumbai -1 project is managed by me, so overall 4 projects managed under program management methodology.

**IT Corporate Companies – Project management & ITIL Consulting May 2015 – Nov 2015**

**Column Software, ICERT Global, The Knowledge Academy**

* Worked as Project management consultant and ITIL Corporate consultant for Corporate companies on PRINCE2 Project management methodology, ITIL and Lean Six Sigma and Agile Project Management training and consultancy on projects/contract basis.
* Provided many virtual Program management training on MSP practitioner level –Program management and PRINCE2 Project management for associates based in USA, Canada and New Zealand.
* Provide consulting on ITIL module to various IT Companies based in Pune, Mumbai and Hyderabad.
* Provide trainings on Technical skills on Mainframe Development and Manual Testing to Fresher and experienced professionals in IT companies.
* Provide consulting and trainings on Project management in SDLC, STLC and AGILE and Scrum methodology.

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| **HSBC Bank –Retail Banking and Wealth module** |  **May 2014 to April 2015** |
| ***Project Test Manager And Application lead*** |  |

**Responsibilities:**

* Worked in RPS application and Project Manager for associates in Retail banking and wealth domain projects supported and maintained by HSBC software Dev. In Pune and other teams are placed in Hyd and Bgl.
* SOW preparations/ Signoff coordination, Project Incident management and Quality and Audit control activities, Resource allocation, Planning and Schedule, Forecast and Budgeting and Client coordination.
* Responsible for Project management, Production support and Batch Support and development activities managing Analysis, Design, Build, Unit Testing and Integration testing, Dashboard preparation, RCA analysis, Weekly meeting and status, client co-ordination, Metrics preparation, Estimation and Metrics reports, Quality coordination.
* Responsible for defining and delivering projects within the agreed-upon budget, scope and timelines and managing issues and risks through the project lifecycle and helping to manage stakeholder expectations.
* Responsible for ITIL Service transition and Service operation. Management of Schedule, Critical path and Staffing density checks, Milestones, Budget and Cost, Risk and Change, Forecasts, Schedule variance and mitigations of project deviations and Service improvements using Lean Six sigma methodologies.
* Coordinating & providing 24/7 support to mainframe legacy systems and implementing ITIL process and Testing and Service improvements for the project delivery.
* Responsible for design and development of key ETL processes, Mapping documents and used Informatica extensively to do ETL into the target databases. Developed reusable transformations, Mapplets for data load.

***Environment:*** *Mainframe Application, Manual Testing, Informatica , SAP BODS, Batch Applications and Integration support.*

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| **Direct line Group –RBS bank,UK : NIG FSA / E Trading Program** |  **Mar 2013 to April 2014** |
| ***Project Test Manager And Program Defect Manager***  |  |

**Responsibilities:**

* Working as a Project Manager –NIG FSA and Program Defect manager for E trading projects supported and maintained by Direct line group looking after Royal Bank of Scotland, UK. The teams are present in various locations -India- Mysore, Pune, Hyderabad and Bromley and Croydon, UK.
* Responsible for Test management and Program Defect management for the E-trading account across multiple projects streamlining the Defect and incident management processes and managing the SLA across various applications.
* Responsible for Project management, Production support and Batch Support and development activities looking after Analysis, Design, Build, Unit Testing and Integration testing, Dashboard preparation, RCA analysis, Weekly meeting and status, client co-ordination, Metrics preparation, Estimation and Metrics reports, Quality co ordination.
* SOW preparations/ Signoff coordination, PMO Activities, Project Incident management and Quality and Audit control activities ,Resource allocation ,Planning and Schedule, Forecast and Budgeting and Client coordination.
* Responsible for ITIL Service transition and Service operation. Management of Schedule, Critical path and Staffing density checks, Milestones, Budget and Cost, Risk and Change, Forecasts, Schedule variance and mitigations of project deviations and Service improvements using Lean Six sigma methodologies
* Responsible for Integration Test strategy, Test Management, Test planning , Test approach ,Dashboard preparation, Weekly meeting, client co-ordination, Resource allocation ,Planning ,Forecast and Budgeting.
* Responsible for design and development of key ETL processes, Mapping documents and used Informatica extensively to do ETL into the target databases. Developed reusable transformations, Mapplets for data load.
* Responsible for support and maintenance of the ETL processes using Informatica power center.

***Environment:*** *Z/OS,COBOL,CICS,DB2,JCL,VSAM,File Aid,Inter test,SPUFI,QMF,SAR, Easytrieve,ICETOOL,CA7 ,Testing ,Defect management, Quality centre, Sharepoint,Test director ,Informatica ,SAP BODS,SAP BO.*

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| **AFLAC Insurance, USA : Report Performance management** | **Oct 2012- Feb 2013** |
| ***Mainframe Architect & Service Transition Manager*** |  |

**Responsibilities:**

* Responsible for ITIL Service transition and Service operation. Management of Schedule, Forecasts, Critical path and Staffing density checks, Milestones, Budget and Cost, Risk and Change, Schedule variance and mitigations of project deviations and Service improvements using Lean Six sigma methodologies.
* Worked as a central Mainframe Architect (Deloitte) available for finalizing business requirements for the Enhancement and Development activities in the mainframe apps of AFLAC RPM Application and managing a team of 15.
* SOW preparations/ Signoff coordination, Project Incident management and Quality and Audit control activities, Resource allocation, Planning and Schedule, Forecast and Budgeting and Client coordination.
* Responsible for the impact analysis of the business requirements and proposing alternate solutions if required for the Service Transition of the applications.
* Responsible for Test management and managing the phases – Test strategy, Test approach and Test plan with scripts and System and Integration testing.
* Responsible for design and development of key ETL processes, Mapping documents and used Informatica extensively to do ETL into the target databases. Developed reusable transformations, Mapplets for data load.
* Responsible for support and maintenance of the ETL processes using Informatica power center.
* Worked as Single Point of contact(SPOC) for project coordination within the Account and coordinating Weekly meeting of the Application system progress with Onsite with Service line managers.

***Environment:*** *Z/OS,COBOL,CICS,DB2,JCL,VSAM,File Aid,Inter test,SPUFI,QMF,SAR, Easytrieve,ICETOOL, CA7 ,Testing ,Defect management, Quality centre,Sharepoint,Test director ,Informatica ,SAP BODS,SAP BO.*

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| **AEGON : AEGON OS Transformation project** | **January 2011 – Sep 2012** |
| ***Project Manager and Lead for Nonlife Legacy systems*** |  |

**Responsibilities:**

* Worked as a Project Manager and Lead for Non life Legacy systems responsible for all Project management activities within the Account and coordinating Bi Weekly Delivery meeting with DP at Onsite /Offshore along with Service line managers.
* SOW preparations/ Signoff coordination, PMO Activities, Project Incident management and Quality and Audit control activities, Resource allocation, Planning and Schedule, Forecast and Budgeting and Client coordination.
* Responsible for Requirement gathering and Analysis and Design of Functional solution documents for the business requirements of the Non legacy mainframe application.
* Responsible for Test management and managing the phases – Test strategy ,Test approach and Test plan and Scripts and execution until closure of the phase.
* Project estimates, planning and scheduling of deliverables and budget and cost using project management methodologies and best practices of the company and the industry.
* Responsible as a Single Point of contact for Non life Legacy applications for Designing Functional and Technical specifications and coordinating with users for Sign off and Review.
* Responsible for design and development of key ETL processes, Mapping documents and used Informatica extensively to do ETL into the target databases. Developed reusable transformations, Mapplets for data load.
* Responsible for support and maintenance of the ETL processes using Informatica power center.
* Responsible for the project delivery with a PH score of 93.55 % within 6 months of tang over the responsibly irrespective of its multiple service lines and different technologies and processes followed.

***Environment:*** *Z/OS,COBOL,CICS,DB2,JCL,VSAM,File Aid,Inter test, SPUFI,QMF,SAR, Easytrieve, ICETOOL, CA7 ,Testing ,Defect management, Quality centre, Sharepoint, Test director ,Informatica.*

*GE UK –SANTANDER BIS Compliance project Aug 2010 – Dec 2010*

*Project Lead and Assistant Project Manager*

**Responsibilities:**

* Worked as APM and Project Lead for BIS compliance project Santander Ban U for a CARDPAC/VSON PLUS based project.
* Responsible for all Project management activities within the project and coordinating Weekly meeting with Client End users at Onsite along with the key stakeholders.
* Responsible for Signoff coordination, Project Resource allocation, Planning and Schedule, Forecast and Budgeting and Client coordination.
* Responsible for Requirement gathering and Analysis and Design of Functional solution documents for the business requirements of the Non legacy mainframe application.
* Project estimates, planning and scheduling of deliverables and budget and cost using project management methodologies and best practices of the company and the industry.
* Responsible for the project delivery with a Business Unit Excellence Delivery in Capgemini for the project execution successfully and improvements processes implemented.
* Responsible for design and development of key ETL processes, Mapping documents and used Informatica extensively to do ETL into the target databases. Developed reusable transformations, Mapplets for data load.
* Responsible for support and maintenance of the ETL processes using Informatica power center.

***Environment:*** *Z/OS,COBOL,CICS,DB2,JCL,VSAM,File Aid,Inter test, SPUFI,QMF,SAR, Easytrieve, ICETOOL, CA7 ,Informatica, Testing ,Defect management, Quality centre, Sharepoint, Test director.*

 ***Summary of Projects***

*SAMBA Bank – Retail Banking Group and CAB Dec 2016 – Till date*

*Project manager- Business Intelligence team*

Samba, or The Saudi American Bank as it was once known, was established on February 12, 1980 with the takeover of Citibank branches in Jeddah and Riyadh in accordance with a Saudi requirement that forced all foreign banks to be at least 60% owned by Saudi nationals. Citigroup entered a Technical Management Agreement under which it agreed to manage the new bank. SAMBA BI –RBG & CAB team deals with end to end business intelligence of Samba Bank and hanldes CAB- Customer Assets business – Cards, PF & Mortgages and Analytics- SAS and CAB MIS that underline the various modules present in the banking applications for DWH &BI Solutions.

*NETWORK International LLC, Dubai Dec 2015 – Oct 2016*

*Project manager- BMC & BO Reporting team*

Network International is a leading provider of payment solutions in the Middle East. Established in 1994, Network International has grown to become the region’s most innovative payment solutions provider. Be it credit and debit card processing, ATM management and monitoring, merchant acquiring or consumer finance applications, Network International offers a range of innovative products and services that can be tailored to specific needs. A principal member of both Visa International and MasterCard International for the UAE, Network International is the first independent vendor to be certified by both Visa and MasterCard for card payments - a significant feat for any payment solutions provider in the Middle East. BMC team deals with the BMC Products implementation and rollout and SAP BO Dashboard and BMC Dashboards implementation and customization for their banking payment gateway related reporting requirements.

*HSBC Bank – Retail Banking and Wealth Domain May 2014 – Apr 2015*

*Application lead and Project manager-*

HSBC Bank plc is one of the largest banking and financial services organizations in the world. HSBC's international network comprises around 7,500 offices in over 80 countries and territories in Europe, the Asia-Pacific region, the Americas, the Middle East and Africa. HSBC Bank plc is one of the four major [clearing banks](http://en.wikipedia.org/wiki/Clearing_bank) in the [United Kingdom](http://en.wikipedia.org/wiki/United_Kingdom) and is a wholly owned subsidiary of [HSBC Holdings](http://en.wikipedia.org/wiki/HSBC). The business ranges from the traditional High Street roles of personal finance and commercial banking, to private banking, consumer finance as well as corporate and investment banking. Across all brands the bank operates some 1800 sites in the UK.

*Direct Line Group- RBS,UK –E Trading Program Mar 2013 – Apr 2014*

*Project manager and Lead and Program Defect Manager*

Established in 1985, Direct Line became the first UK insurance company to use the telephone as its main channel of communication. Direct Line provides motor, home, travel and pet insurance cover direct to customers by phone or online. NIG provides insurance solutions to small to medium sized businesses throughout the UK. Established for over 100 years, NIG provides its insurance exclusively through a network of more than

3,200 brokers.

*AFLAC Insurance, USA-Report and Performance management Oct 2012- Feb 2013*

*Mainframe Architect and Service Transition manager*

AFLAC is a Fortune 500 company. AFLAC’s assets at year-end 2011 total more than $117 billion with annual revenues of more than $22.2 billion. AFLAC is the number one insurance company in terms of individual insurance policies in force in Japan, insuring approximately one out of every four Japanese households. AFLAC has a presence in all 50 United States, and in Puerto Rico and the Virgin Islands.

*AEGON, Netherlands- AEGON OS transformation Jan 2011- Sep 2012*

*Project Manager*

AEGON is an international life insurance, pensions and asset management company with businesses in over 20 markets in the Americas, Europe and Asia. AEGON employs over 25,000 people and serves nearly 47 million customers worldwide. AEGON has three main markets: the United States, the Netherlands and the United Kingdom. In North America, AEGON operates as [Transamerica.](http://www.transamerica.com/) AEGON had more than EUR 420 billion in revenue-generating investments around the world at the end of 2011.

*GE UK –SANTANDER BIS Compliance project Aug 2010 – Decr 2010*

*Project Lead*

Banco Santander is a retail and commercial bank, based in Spain, with presence in 10 main markets. At the end of 2008, Santander was the largest bank in the euro zone by market capitalization and fourth in the world by profit. The UK government through the UK Department of Business, Innovation & Skills (BIS) and the Card Industry have agreed to a series of changes to Credit Cards and Store Cards for the UK market. The changes will be adopted into the Lending Code and supported by the Office of Fair Trading Irresponsible Lending Guidelines.

*AXA FRANCE – MACAO Projects Aug 2009 – Aug 2010*

*Project lead*

AXA France is one of the leading insurance company in France having its offshore activities carried out from the Capgemini France/Hyderabad delivery centre from India. MACAO deals with Group life insurance activities of the company and handles the development projects along with enhancement and maintenance requests. Implemented Cap Viagere, Capifi Lot2 ,Capifi Lot 0 projects as per the business requirements.

*Marks and Spencer UK Aug 2007 – Jul 2009*

*Module lead /Senior production Support Analyst*

M&S is one of the largest retail chain based in UK with its History tracing back to more than 204 years. M&S has over 600 stores located throughout the UK. The scope of the project is to provide 24/7 production support to General Merchandise – GM Legacy application and to handle all relevant Change request which is part of Enhancement and maintenance related requests. GM legacy has interface with EDI to receive declarations by suppliers and send the Advises, Picking sheets related data for the stock declared by suppliers.

*BARCKAYS bank- Triumph Capability Specialist Aug 2006 – Aug 2007*

*Technical lead -Authorizations*

BARCLAY Card is one of the best Credit Card Processing systems belonging to BARCLAYS Bank, UK a leading bank in UK, which operates in over 60 countries around the world. The main purpose is to support the day-to- day operations of the credit card processing system of the client with major enhancements and developments depending on the business needs. It mainly deals with all kinds of service improvements in the core areas of Credit Card Processing like New Accounts, Statements, Plastics, Pins, Authorization, Risk and Incidents.

*MET Life USA – MLFS Compensation Aug 2005 – Jul 2006*

*TEAM LEAD – Commission Accounting*

MetLife (Metropolitan Life Insurance Company) based in US is a 140-year-old company and has its presence in

12 countries across the globe. MLFS-COMP stands for MET Life Financial Services Compensation, which is the Individual Business entity under MET Life. The project mainly deals with Compensation system of MLFS Agents of MET Life. The system consists of three modules. Commission Accounting is the system that calculates the commissions accumulated by the MLFS Agents by selling MET Life Insurance products.

*MET Life USA – GENAM Compensation May 2005 – Jul 2005*

*TEAM MEMBER – SENIOR DEVELOPER*

General American Life inc. is a subsidiary of MetLife Inc. Corporation, one of the largest life insurers in U.S. It offers life insurance and annuity products. The current scope of the project is limited to in-house developed GenAm Agent Compensation System, which calculates agent commission, bonus, generates commission statements and checks and feeds the Accounting System (Journal).

*HDB, Singapore – Application Management Solution Feb 2005 – Apr 2005*

*TEAM MEMBER - MAINFRAME ANALYST*

HDB was set up on 1 February 1960, during a housing crisis. At that time, many were living in unhygienic areas and crowded squatter settlements. Only 9 percent of Singaporeans lived in government flats. Taking over from its predecessor, the Singapore Improvement Trust, HDB was tasked with solving the nation's housing crisis. HDB built 21,000 flats in less than three years. By 1965, it had built 54,000 flats and within 10 years of its formation, had the housing problem licked. Today, about 82 percent of Singaporeans live in HDB flats.

*W W GRAIGNER USA –COST OF GOOD SOLD SYSTEM Jan 04 – Feb 2005*

*TEAM MEMBER - ANALYST*

W.W. Graigner, Inc. is a leader in nationwide distribution of maintenance, repair and operating supplies (MRO) and a provider of related information. It is head quartered in Lincolnshire, Illino is, with operations through out the United States and its neighboring countries. The maintenance of this module was done for W.W. Graigner. The Cost of Good Sold system involves Daily Sales information Maintenance, Sales Reporting, Geographical and Non-geographical categorization of customers and sales. Price Verification Process is the key for the business, which involves the maintenance of all the Item and Invoice details

*UNUM PROVIDENT USA Apr 2002 – Dec 2003*

*TEAM MEMBER -SUPPORT ANALYST*

UNUM Provident is one of the leading insurance companies in USA. UNUM, a hundred and fifty year old company is pioneer in providing the insurance services. Provident is a leading Life-Insurer, merged with UNUM as UNUM - Provident. The project involves various kinds of application maintenance and enhancement work in the existing system of its insurance business. This project deals with the claim processing involved in the insurance business. Various online screens are used to add, update, browse, and delete the customer related information. The system also generates different reports required by the customer and the client.

***Training and Seminars***

 TERADATA (5 days) from Capgemini academy.

 RDZ online/batch for Cobol from IBM , USA thru web trainings.

 PACBASE for Cobol/Db2/CICS -1 month-trained from CAPGEMINI vendor- France based Training partner.

 SAP IDOC /EDI, SAP XI (5 days) trained from CAPGEMINI.

 SAP CRM functional and ITIL-Foundation and Service Strategy from External vendor

 CARDPAC internal training from Capgemini.

 Informatica Power centre (5 days) training from Capgemini.

 PMP PMBOKv5 Trained professional from ICERT Global India pvt ltd.

 Property and Casualty – Stage 1 and 2 completed from Capgemini University

 Life and Pensions stage-1 and 2 completed from Capgemini University

 Capital markets from Capgemini University