**RESUME**

**ABDUL**

**ABDUL.372918@2freemail.com**

**Objective:**

Cisco Network Engineer with an exceptional ability to build user-friendly networks of any size seeking the opportunity to become an asset to a company and its employees.

**Cisco Certification:**

* Cisco Certified Network Associate in 2015. **Cisco ID**

**Work Experience:**

**Period Company / Project / Position / Work Description**

June 2014 **ZAZZY TECHNOLOGY** **PVT LTD, MADURAI**

 to

June 2017

**NETWORK ENGINEER**

* Duties
* Install & Upgrade Operating System, Drivers and Applications.
* Replace Defective Hardware’s in Clients and Servers.
* Provide Remote/Desktop Support for all Workstations.
* Configure & manage all type of Networks.
* Installation and Troubleshooting of PABX Telephones.
* Troubleshoot Server, Desktop, Network Related Problems & Errors.
* Design & Cabling for Networking.
* Hardware & Software Firewall Configuration.
* Installation and Troubleshooting for various biometric devices.
* Troubleshooting of PC's, Laptops, Printers, CCTV Cameras, DVR's, Biometric Devices.
* Configuration of ADS, DHCP, DNS and Active Directory Group Policy Objects (GPO).
* Routing Configuration (RIP, EIGRP, OSPF & ACL).
* Configure STATIC ROUTING, VPN, NAT.

July, 2013 **DATAMARK PRODAPT PVT LTD, CHENNAI**

 to

May, 2014

**Technical Support Engineer:**

* Duties
* Research and identify solutions to software and hardware issues.
* Diagnose and troubleshoot technical issues, including account setup and network configuration.
* Track computer system issues through to resolution, within agreed time limits.
* Talk clients through a series of actions, either via phone, email or chat, until they’ve solved a technical issue.
* Document technical knowledge in the form of notes and manuals.

**Educational Attainment:**

• Tertiary **‐ Mount Zion College of Engineering and Technology, Pudukottai.**

 **B.E computer science and engineering**

 Year Graduated – 2009‐2013

• Secondary ‐ **APSA Matriculation Higher secondary school.**

Year Graduated – 2008‐2009

• Matriculation ‐ **APSA Matriculation Higher secondary school.**

Year 2006-2007

• Computer

 Knowledge ‐ **MS Office, Excel, Word, CCNA, Command Excel Formula**

**Personal Information:**

Date of Birth : October 02, 1991

Age : 25

Sex : Male

Civil Status : Single

Citizenship : Indian

Religion : Islam

Languages known : English, Tamil,

**Declaration**

 I hereby certify that the above information is true and correct.