**Personal Data **

• **Name**: Ahmed

• **Nationality**: Egypt.

• **DOB**: 23th November 1986.

• **Marital Status**: divorced.

• **Visa Status**: Employment Visa.

**Current Location:** *Dubai Al Rigga Building Royal Second Floor Flat number 202.*

**Education**

• Secondary school.

**Work History**

***Years of experience:*** *9 years*.

1. **Carrefour Hypermarket (UAE)**

**From: Mar 2014 until Now supervisor in Heavy House Hold Department**

• Manage retail staff, including merchandisers and people working on the floor.

• Respond to suppliers inquiries and concerns by phone, electronically or in person.

• Determine daily coupons.

• Attend trade shows to identify new products and services.

• Handle customer questions, complaints, and issues.

• Ensure pricing is correct.

• Maintain an awareness of all promotions and advertisements.

• Maintain inventory and ensure items are in stock.

1. **Carrefour hypermarket (UAE)**

**From: Jul 2011 until Mar 2014 sales man in Heavy House Hold Department**

• Respond to sales inquiries and concerns by phone, electronically or in person.

• Perform quality checks on product and service delivery.

• Ensure merchandise is clean and ready to be displayed.

• Make sales calls to new and existing clients.

• Develop sales proposals.

• Participate in year-end inventory and cycle counts.

• Prepare daily sales and forecasting reports.

1. **Carrefour hypermarket (Egypt-Maadi)**

**From: Oct 2009 until Jul 2011 sales man in Heavy House Hold Department**

**skills**

• Excellent writing in Arabic & English.

• Excellent Arabic & English Typing on PC.

• Social media networking.

• Ability to communicate with associates and customers.

• Ability to read, count, and write to accurately complete all documentation.

• Software programs using: Windows 95,98,2000, XP, Windows 7, Microsoft Office, Programming Languages.

**Profile**

• Team Player, Responsible. Hardworking & Capable of working under pressure.

• Highly motivated.

• Negotiation skills.

• Independent & trustworthy.

**\* References available upon request**