

**Name*:*** Miss Rajeshree

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saurabhsabnis@gmail.com

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| **CAREER OBJECTIVE**  |
| To attain quality oriented result and achieve peak of success for the organization by inculcating my technical skills into practice. |

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| **WORK EXPERIENCE**  |
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| 1. **Name of the Organization: Wipro InfoTech** (Working for Client – HDFC Bank)

**Position Held: Technical Support****Duration:** 28th May 2014 – 1st September 2015 **Work Profile :** * Managing and Maintaining all troubleshooting related Network & Software related to Bank
* Configuring Lotus and other software installation

 **Achievements:** I was awarded 6 time as a best employee in Wipro InfoTech1. **Company : LG Solution Plaza**

**Position Held: Customer Care Officer** **Duration:**(21st Jan 2011 to 30 June 2013 ) **Work Profile :** * Deal with all calls received within the Customer Service Centre in line with current Service Level Agreements, policies and any necessary follow-up work in relation to incoming calls.
* Day to day management. Manage customer services team to deliver what customers need and to

continually improve your customer service team’s efficiency and effectiveness.**Achievements:** Exceeded the LG solution sales goals by effective up-selling of company’s AMC policy. |
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| M.Sc IT | Kishinchand Chellaram College | Mumbai University | 431/600443/600451/600426/600 | Aug’2017Nov’2017May’2016Dec’2015 | Sem 4 – 69 %A GradeSem 3 - 74% Sem 2 - 75.16% Sem 1 - 71%  |
| B.Sc IT | St. Peters College | Mumbai University | 603/750497/750 | April’2014Oct’2013 | Sem 6 – 80.04%Sem 5 - 66.26% |
| H.S.C | S.V.M College | Maharashtra Board | 332/600 | Feb’2009 | 55.33%  |
| S.S.C | Nirmala Mata Girl’s School | Maharashtra Board | 461/650 | Mar’2007 | 70.92%  |

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| **COMPUTER SKILLS** |  |
| Networking, SQL Database, Software testing. Microsoft certification in Network security. |  |

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|  **PERSONALITY TRAITS**  |
| * Team spirit and can work individual as well.
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| * Adaptive, determined, focused and quick learner.
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| * Good management and communication skills.
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| * Keen and interested to learn new things.
* Interest in learning Technologies
* Presentation Skills
* Punctuality
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| **ACADEMIC PROJECT**  |
| **Cryptography Based on Color Substitution.** |
| **Language Of Implementation :** ASP.Net**System Processor :** Above Windows 98 &Intel Core Processor |
| **Project Description:** |
| * In this project, an innovative cryptographic substitution method is proposed to generate a stronger

cipher than the existing substitution algorithms. This method emphasizes on the substitution of characters, numbers and special symbols with color blocks. |
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| **PERSONAL DETAILS** |  |  |  |
| **Date of Birth** | 21st December 1991 | **Nationality** | Indian |
| **Gender** | Female | **Marital Status** | Single |
|  |  | **Languages Known** | English,Hindi,Marathi |
| **Religion** | Hindu | **Hobbies** | Listening Music |
|  |  | **Passport Expiry** | 15/12/2026 |
| **Visa Status** | Tourist Visa | **Visa Expiry** | 17th Nov 2017 |

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| **DECLARATION**  |
| I hereby declare that the above mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above mentioned particulars.Date : / / Place :  |