

**Name*:*** Miss Rajeshree

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| **CAREER OBJECTIVE** |
| To attain quality oriented result and achieve peak of success for the organization by inculcating my technical skills into practice. |

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| **WORK EXPERIENCE** |
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| 1. **Name of the Organization: Wipro InfoTech** (Working for Client – HDFC Bank)   **Position Held: Technical Support**  **Duration:** 28th May 2014 – 1st September 2015  **Work Profile :**   * Managing and Maintaining all troubleshooting related Network & Software related to Bank * Configuring Lotus and other software installation   **Achievements:** I was awarded 6 time as a best employee in Wipro InfoTech   1. **Company : LG Solution Plaza**   **Position Held: Customer Care Officer**  **Duration:**(21st Jan 2011 to 30 June 2013 )  **Work Profile :**   * Deal with all calls received within the Customer Service Centre in line with current Service Level Agreements, policies and any necessary follow-up work in relation to incoming calls. * Day to day management. Manage customer services team to deliver what customers need and to   continually improve your customer service team’s efficiency and effectiveness.  **Achievements:** Exceeded the LG solution sales goals by effective up-selling of company’s AMC policy. |
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| M.Sc IT | Kishinchand Chellaram College | Mumbai University | 431/600  443/600  451/600  426/600 | Aug’2017  Nov’2017  May’2016  Dec’2015 | Sem 4 – 69 %A Grade  Sem 3 - 74%  Sem 2 - 75.16%  Sem 1 - 71% |
| B.Sc IT | St. Peters College | Mumbai University | 603/750  497/750 | April’2014  Oct’2013 | Sem 6 – 80.04%  Sem 5 - 66.26% |
| H.S.C | S.V.M College | Maharashtra Board | 332/600 | Feb’2009 | 55.33% |
| S.S.C | Nirmala Mata Girl’s School | Maharashtra Board | 461/650 | Mar’2007 | 70.92% |

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| **COMPUTER SKILLS** |  |
| Networking, SQL Database, Software testing.  Microsoft certification in Network security. |  |

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| **PERSONALITY TRAITS** |
| * Team spirit and can work individual as well. |
| * Adaptive, determined, focused and quick learner. |
| * Good management and communication skills. |
| * Keen and interested to learn new things. * Interest in learning Technologies * Presentation Skills * Punctuality |
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| **ACADEMIC PROJECT** |
| **Cryptography Based on Color Substitution.** |
| **Language Of Implementation :** ASP.Net  **System Processor :** Above Windows 98 &Intel Core Processor |
| **Project Description:** |
| * In this project, an innovative cryptographic substitution method is proposed to generate a stronger   cipher than the existing substitution algorithms. This method emphasizes on the substitution of  characters, numbers and special symbols with color blocks. |
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| **PERSONAL DETAILS** |  |  |  |
| **Date of Birth** | 21st December 1991 | **Nationality** | Indian |
| **Gender** | Female | **Marital Status** | Single |
|  |  | **Languages Known** | English,Hindi,Marathi |
| **Religion** | Hindu | **Hobbies** | Listening Music |
|  |  | **Passport Expiry** | 15/12/2026 |
| **Visa Status** | Tourist Visa | **Visa Expiry** | 17th Nov 2017 |

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| **DECLARATION** |
| I hereby declare that the above mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above mentioned particulars.  Date : / /  Place : |