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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| mS logo **ABDUL** **Email:** **ABDUL.373081@2freemail.com****OBJECTIVE**To integrate the professional qualifications, skills and work experience in Information Technology field with my Personal interest for a challenging work ultimately leading to the value additions to the Organizational goals.**SUMMARY*** Microsoft certified IT Professional
* Two years and nine months of total experience in IT industry with corporate networks
* Interest to learn new things and knowledge sharing to others
* Experience in server and client Operating system and network devices
* A good team player and leader on requirements
* Strong customer centric approach

**PERSONAL DETAILS*** **Date of Birth**:12/07/1991
* **Sex** : Male
* **Marital status** : Single
* **Nationality** : Indian
* **Visa status:** Visit visa

**LANGUAGES** * **English**:

 Read ,Write & speak* **Hindi** :

 Read ,Write & Speak* **Malayalam** :

 Read , Write & Speak* **Arabic** :

 Read & write* **Tamil** :

Speak |  | **Professional Work Experience****Organization: Deloitte Haskins and Sells India Pvt. Ltd****Location:** Bangalore, India**Role:** IT Technical Support Engineer -Resident Onsite**Period:** Feb-2015 to March-2017 **Organization: Indus Motors Company Pvt. Ltd****Location:** Vadakara**Role:** Desktop Support Engineer**Period:** Jul-2014 to Jan 2015**Responsibilities**  * Installed, configured, and maintained the functionality of company computer systems, together with peripheral appendages and software.
* Giving proper response to the communication mails and calls
* Resolving issues through remotely using SCCM and Skype for business
* Responsible for ADS User and Computer account management.
* Installation and troubleshooting of MS Office 2010,13 and O365
* Installing and configuring company applications and MDM software
* Handling Domain level issues of ADDS,DNS,DHCP and IIS
* Configuring, managing and monitoring Network Devices.
* Providing support for maintains and up gradation of network devices and peripherals
* Internet and LAN configuration, troubleshooting
* Installing and updating Antivirus in closed interval
* Manage shared folder and devices through permission
* Kept in constant touch with vendors to resolve problems as quickly and efficiently as possible.
* Configuring and troubleshooting IP Phones
* Installing and troubleshooting VPN applications
* Hardware replacing and upgrading for Desktops and Laptops
* Proactively monitoring and resolving the issue within the given SLA.
* Installation, Configuration and Troubleshooting of Local and Network Printers
* Supporting and arranging meeting rooms.
* Installation, maintaining and testing CCTV devices.
* Handling asset implementation and stock inventory

**Key Strength*** Ability to learn new technologies & adapt to new surroundings abruptly
* Ability to work under pressure and meet deadline
* Punctuality & dedication towards work
* Creativity & Imaginative Power
* Productive working relationships with clients and staff
* Believe in teamwork

**Technical Skill** * OS installation: - Win XP, Win Vista, Windows 7 , Win 8, Win10 and Win Server 2012
* Installing and configuring Active Directory Win 2012 Server
* Configuring DNS, DHCP And Group policy management
* Assembling, hardware up gradation and troubleshooting of Desktops
* Configuration knowledge of Cisco switches and routers.
* Knowledge of VLAN configuration with VLAN trunk and VLAN Access mode.
* Ability to configure and troubleshoot RIP V1 & V2, EIGRP, IGRP and OSPF routing protocol and NAT
* Remote desktop and Remote assistance
* Sharing folder, sharing device & Printers.
* Expert in resolving software and hardware issues of Client machine
* Installation, configuration, integration, testing and Maintenance of IP CCTV.

**Academic Qualifications**

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| **COURSE** | **INSTITUTE** | **BOARD/UNIVERSITY** |
| B.sc Physics | M.H.E.S College | Calicut University(2010-13) |
| Plus Two | Gov VHSS Madappally | Kerala State(2008-10) |
| SSLC | Memunda HSS Vatakara | Kerala State(2006-08) |

**Certification and Course Completed** * MCSE 2012 SERVER-
* CCNA
* HARDWARE AND NETWORKING

**Declaration**I hereby declare that all details finished above are true to the best of my knowledge and belief.Date:14/09/2017 Place: **Dubai**  |