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| SHRIKANTH  Emil –Id : [shrikanth.373130@2freemail.com](mailto:shrikanth.373130@2freemail.com) | C:\Users\SHRIKANTH\Desktop\IMG-20161116-WA0004.jpg |

OBJECTIVE:

Intend to build a career in the field of Networking with leading corporate of hi-tech environment with committed & dedicated people, which will help me to explore myself fully and realize my potential.

Currently I am looking for a suitable position to take challenging and creative.

SKILL SETSTOOLS:

* Symantec Endpoint protection,
* Data management with NT backup tool.
* Microsoft Active directory.
* HP Open View etc.

1. Boston Technology Corporation, Bangalore,India

Designation: System Administrator

Duration: 20.02.2017 -31.07.2017

* Installation, configuration and administration of windows server 2003, 2008 and 2012 Servers.
* Installation, configuration and troubleshooting Active directory, Group policy, DNS, IIS Web services, DHCP, SCCM, SMTP, Disk Quota management, Terminal services, Failover cluster,

Remote deployment server, FTP, File servers.

* Configure, install and troubleshot MS Outlook 2010/2013, including creating personal Storage folders, managing replicas, archives, personal databases, mail recovery, mails Repair, and creating rules.
* Knowledge on Problem management, Incident, Change and Configuration Management Database process.
* Handling Office 365 mail server.
* SAP Application installation, configuration, and troubleshooting & patch management.
* Configure alarm, setting mail alert, resource pool, scheduled task, distributed power Management and fault tolerance.
* Applying patch, upgrading versions using update manager.
* Creating and managing virtual machines and installing VM Tools into VM’s.
* Installation, configuration and administration of Mac OSX.
* Updating latest anti-virus patches, System and User Data Backup. Taking backups in Tape drives.
* Knowledge on Storage Concepts.
* Cyberoam firewall configuration and managing.
* Packet data configuring and managing for VIOP Extension.

**2. YIT**

Designation: IT Supervisor

Duration :12.06.2015-18.02.2017

Responsibilities:

* Maintaining Daily check list of server (Event Logs, Memory utilization, disk space, Antivirus status Scheduled job Status Etc)
* Working with Summus ticket logging tool, supervise complaint, ticketing system and follow timely resolution of all work orders
* Maintaining AD Users, Groups & Organizational Units Creation, Implementing Group Policies, creating account, unlocking account, resetting user account password. File folder Access Management
* Maintaining Daily scheduling of Backup at different locations (Symantec Backup exec and NT Backup) and maintaining backup reports.
* Configure, install and Troubleshot MS Outlook 2010/2013, including creating personal storage folders, offline storage folds, managing replicas, archives, personal databases, creating distribution groups and restore databases.
* Installation, configuration and maintenance of SEP 12.0. (Patch updating, blocking sites, device controlling)
* Configuring and maintaining DHCP and AD and ISA Installation and management
* Mail id creation, mail configuration, mail backup, creating rules through office 365 console.
* File and Printer sharing/ supporting remote user system.
* Desktop/notebook support for over 25 office base clients and remote users in a Windows XP/7 /8.1 vista environments.
* Configuring Microsoft outlook/exchange with mail accounts in desktop/laptop/mac/ I Pad/iPod/blackberry
* Creating monthly call analysis reports, SOP, TOM etc.

**3. United breweries Limited, KARNATAKA, INDIA**

Designation: Desktop Lead

Duration: 03.05.2010 to 11.06.2015

Responsibilities:

* Dealing with hardware and application support queries and issues reported to the support desk and escalated to the Desktop Support Engineers
* Recruits, selects and supervises day-to-day activities of staff in compliance with Human Resources policies and procedures.
* Plans, organizes and coordinates formal and informal orientation and training of employees under direct supervision
* conducts performance enhancement process in accordance with standard practice and collective agreements
* Initiates disciplinary process, within scope of authority and in consultation with services manager and human resources, to comply with bank policies and standard practices
* Manages personnel issue that arise between performance planning activities
* manages and allocates workload when necessary and help define priorities approving the use of overtime when necessary
* Provides leadership by disseminating information, providing feedback, advertising and coaching

**4. Hi-Tech Informatics, KARNATAKA, INDIA**

Designation: Desktop Support

Duration: 01.11.2007 to 23.11.2009

Responsibilities:

* Installation and configuration of windows XP, win 7 and Vista Operating systems
* Configuration and maintenance of wireless/Local Area Network
* Raid configuration and installing operating software on server.
* Configuring Microsoft outlook/exchange with mail accounts in desktop/laptop.
* Familiar with multiple models of desktops and laptops, Familiar with desktop imaging software
* Responsible for managing LAN installation and arrangement for Network PCs performing connectivity, system setup, daily backup, network virus inoculation, H\W trouble shooting Etc.
* Responsible for troubleshooting, installation, configuration and repairing computer systems.
* Works with vendor support contacts to resolve technical problems with desktop/notebook/printers Computing equipment and software.

EDUCATIONAL QUALIFICATIONS:

Bachelor of commerce in Mysore University, KARNATAKA, INDIA

VENDOR CERTIFICATIONS:

Microsoft Certified Professional (MCP)

Cisco Certified Network Associate (CCNA)

**PERSONAL DETAILS:**

Date of birth : 11-08-1984

Languages known : English, Hindi, Kannada.

Nationality : INDIAN

I have strong time management and organizational skills, motivation, dedication and have always been given quality of service I have delivered.