

**Mohamed BSc (Hons)**

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# Carrier Objective

Looking for an opportunity in order to apply my knowledge, that will permit me to continue practicing and expanding my skills and knowledge base. I am a goal oriented and collaborative IT professional with more than four years of experience in applying installation, network administration, routing and switching and configuration to support growing businesses.

# Professional Experience – [Overall Experience +4 Years]

* **Work Force Private Limited** - Colombo, Sri Lanka. **from August 2015 - to August 2017**

**Role: Network Administrator**  (Responsible for providing network related analysis and administration)

* Provide network and system support using Windows XP, 7, 10, Server2008 and 2012.
* Managing network connections and managing user accounts using on Active Directory.
* Responsible for operating system, PC application, upgrading and network troubleshooting.
* Planning, designing and installing organizations’ LAN expansions.
* Preparing network diagrams, process and configuration documentation.
* Installing, maintaining, and upgrade network, desktop and notebook as well as printers.
* Responding to operational needs in a timely manner.
* Implementing and verifying routing and switching.
* **Taj Samudra Hotel -** Colombo, Sri Lanka. **from February 2013 - to July 2015**

**Role: Network and System Administrator** (Responsible for administering the day-to-day operation)

* Provide and maintenance such as IT support and Wi-Fi to the entire hotel including guests.
* Handling guests complaint such as Internet access and Outlook.
* Installing, Configuring and Maintaining - Server, Laptop, PC, Mobile, Billing System, ATOM.
* Configuring Router (Huawei,Net Gear), Switch(Cisco,HP) and Access Point (EnGenius,Net Gear)
* Investigating user problems and creating user accounts.
* Performing daily system back-ups, recovery and router and switch upgrades.
* Monitoring network performance (Data Bandwidth, Bandwidth Allocation).
* Writing supporting documents describing in details all work completed.
* Maintaining documentation such as Daily, Data Reports, Usage Reports and Login Reports.

Academic Qualifications

Successfully completed

* **Birmingham City University - (UK) – BSc (Hons) in Computer Networks – 2016 - 2017**

**Overall Grade: Second Class - Division l**

* **Pearson [edexcel] - (UK) – HND in Networking – 2014 - 2016**

**Overall Grade: DISTINCTION - First Class**

Professional Certifications

* Reading **MCSA – 70-410 - Microsoft Windows Server 2012**
* **CCNA – Cisco Certified Network Associate (200-125)** at **Turnkey IT Campus** - (August 2016)
* **MCTS – Windows Server 2008 Network Infrastructure, Configuring Training** at **WinSYS Networks -** (Oct 2011)
* **MCTS – Windows 7, Configuring Training** at **WinSYS Networks** - (Oct 2011)
* **Special Diploma in Networking Administration** at **WinSYS Networks** - (Sep 2011)
* **Diploma in Office Automation** at **COMTECH** College of Management and Technology International (Apr 2008)

IT Skills

* Proficient Knowledge in Network Environment and an Experience such as Software Packages.

* Networks and Protocols (LAN/WAN, TCPP/IP, DNS, DHCP, FTP, Telnet, NAT, RIP, RIPv2, IGRP, EIGRP, OSPF, SMTP, Routing & Switching, Access Control List, Switch Port Security, Routing & Remote Access Server, Router Server Configuration, Troubleshooting, Printer Sharing, Remote Desktop, Windows 2008 & 2012 Configuration, Maintenance, Installation and A.D.D.C).
* Server OS (Windows Server 2008 R2, 2012 R2) Client OS (Windows 7 and Windows 10).
* Virtual Operating System (VMware Workstation, Hyper V).
* MS-Office 2007 to 2013 & 365 (Word, Excel, Power Point and Outlook) and Internet & E-Mail.

Personal Details

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| --- | --- | --- | --- |
| Date of Birth  Age  Sex  Nationality  Civil Status  Visa Status  Language | :  :  :  :  :  :  :  : |  | 10th of June 1992  25 Years  Male  Sri Lankan  Single  Visit Visa  English, Tamil and Sinhala |

Non-Relative References

* **Available upon request**

**Averment**

I do declare that details furnished by me in the above particulars are true and accurate to the best of my knowledge.

23rd of September 2017.