Waqas

Waqas.373634@2freemail.com 

IT ENGINEER

Technical Support Executive having 5 plus years of experience. **IT System engineer skills include:**

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| * Backups
* Troubleshooting
* Virtualization
 | * Windows server
* Network monitoring
* macOS
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Experience

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| emaratech FZ LLC, Dubai, U.A.EIT System Engineer | 2011 - 2017 |

Being an IT Engineer my responsibilities are:

* Providing technical support to employees.
* Hyper-V virtualization
* DNS server management
* Coordinating with vendors regarding hardware and software issues.
* Windows server 2012 active directory management and administration.
* Setting up and configuring new laptops, desktops and IP phones.
* Setting up new user and email accounts.
* Solar winds network monitor.
* Managing backups using Veeam backup
* Wireless network administration
* Microsoft ofice365
* Troubleshooting Macintosh users
* CCTV camera management.

Systems Engineer

Systems Engineer having 3.5 years of expertise with extensive experience Installing, configuring, troubleshooting servers and desktop machines. **Systems Engineer skills include:**

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| * Installation of Windows Server on IBM & Dell servers.
* Installation and configuration of windows Client OS.
* Troubleshooting Windows server errors.
* Tape Backup & Restoration.
* Provide support client connectivity issue.
 | * Worked on Ubuntu, Fedora, Open Suse, Red hat Enterprise server.
* Installation & configuration of hardware of x-series servers & dell power edge servers.
* Structured cabling of Data Center.
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Experience

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| Data Check(PVT) LTD, Karachi, PakistanSystems Engineer | 2008 – 2011 |

Being a system engineer in DataCheck (PVT) LTD my responsibilities are:

* Installation and administration of active directory & implementation of polices.
* Deployed Symantec Antivirus Endpoint protection in our organization securing servers and desktop machines using its endpoint capabilities.
* Deployed Windows server update services server for updating machines with the latest service packs and patches to overcome OS vulnerabilities.
* Deployment of rack mounted servers Dell 2950 & IBM 3650.
* Maintained Software and hardware inventory records.
* Working on ISA server in DPL environment to manage internet traffic.
* Managing Mail Daemon e-mail server, managing email accounts, implementing restrictions.
* Troubleshooting of client connectivity problems.
* Working with various vendors and consultants for purchasing equipment and other hardware.
* Structured cabling of Data center.
* Configuring Visual source safe.

Education & Training

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| University of Karachi, Karachi, Pakistan Bachelor of Commerce | 2009 |
| Aligarh Institute of Technology, Karachi, Pakistan 3 Years Diploma in Computer Information Technology | 2007 |
| Higher Secondary Education(Private), Karachi, Pakistan Intermediate Commerce | 2004 |
| Karachi Cambridge School, Karachi, Pakistan Secondary School Certificate | 2001 |

Professional certification

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| Microsoft Certified IT Professional  Microsoft Windows Server 2008 Enterprise Administrator |  2010 |