Waqas

[Waqas.373634@2freemail.com](mailto:Waqas.373634@2freemail.com) 

IT ENGINEER

Technical Support Executive having 5 plus years of experience. **IT System engineer skills include:**

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| * Backups * Troubleshooting * Virtualization | * Windows server * Network monitoring * macOS |

Experience

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| emaratech FZ LLC, Dubai, U.A.E  IT System Engineer | 2011 - 2017 |

Being an IT Engineer my responsibilities are:

* Providing technical support to employees.
* Hyper-V virtualization
* DNS server management
* Coordinating with vendors regarding hardware and software issues.
* Windows server 2012 active directory management and administration.
* Setting up and configuring new laptops, desktops and IP phones.
* Setting up new user and email accounts.
* Solar winds network monitor.
* Managing backups using Veeam backup
* Wireless network administration
* Microsoft ofice365
* Troubleshooting Macintosh users
* CCTV camera management.

Systems Engineer

Systems Engineer having 3.5 years of expertise with extensive experience Installing, configuring, troubleshooting servers and desktop machines. **Systems Engineer skills include:**

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| * Installation of Windows Server on IBM & Dell servers. * Installation and configuration of windows Client OS. * Troubleshooting Windows server errors. * Tape Backup & Restoration. * Provide support client connectivity issue. | * Worked on Ubuntu, Fedora, Open Suse, Red hat Enterprise server. * Installation & configuration of hardware of x-series servers & dell power edge servers. * Structured cabling of Data Center. |

Experience

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| Data Check(PVT) LTD, Karachi, Pakistan  Systems Engineer | 2008 – 2011 |

Being a system engineer in DataCheck (PVT) LTD my responsibilities are:

* Installation and administration of active directory & implementation of polices.
* Deployed Symantec Antivirus Endpoint protection in our organization securing servers and desktop machines using its endpoint capabilities.
* Deployed Windows server update services server for updating machines with the latest service packs and patches to overcome OS vulnerabilities.
* Deployment of rack mounted servers Dell 2950 & IBM 3650.
* Maintained Software and hardware inventory records.
* Working on ISA server in DPL environment to manage internet traffic.
* Managing Mail Daemon e-mail server, managing email accounts, implementing restrictions.
* Troubleshooting of client connectivity problems.
* Working with various vendors and consultants for purchasing equipment and other hardware.
* Structured cabling of Data center.
* Configuring Visual source safe.

Education & Training

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| University of Karachi, Karachi, Pakistan  Bachelor of Commerce | 2009 |
| Aligarh Institute of Technology, Karachi, Pakistan  3 Years Diploma in Computer Information Technology | 2007 |
| Higher Secondary Education(Private), Karachi, Pakistan  Intermediate Commerce | 2004 |
| Karachi Cambridge School, Karachi, Pakistan  Secondary School Certificate | 2001 |

Professional certification

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| Microsoft Certified IT Professional  Microsoft Windows Server 2008 Enterprise Administrator | 2010 |