

**Name**: Monique

**Date of birth**: 28/05/1989

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**Nationality:** Cameroonian

**Visa Status:** Tourist visa

**City:** Ajman, U.A.E

**OBJECTIVE**

Seeking a challenging position as a housekeeping

**SUMMARY OF QUALIFICATIONS**

* Ability to work in fast paced environments
* In depth knowledge of customers services
* Ability to create and maintain working relationship with others employees
* Resourceful team player and attentive at duty
* Excellent Communication Skills
* Always willing to learn and adapt very fast
* Self motivated and ability to excel with minimum supervision

**WORK EXPERIENCE**

* 2009-2012 : Worked general in SKY Hotel Cameroun
* 2012-2014 : Worked housekeeping in Hotel SAWA CAMEROUN
* 2013-2016 : Worked housekeeping house in dubai

**ACADEMIC PROFILE**

* 2009 : Bachelor Degree
* 2007 : GCE Advance Level Certificate
* 2005 : GCE Ordinary Level Certificate

**DUTIES AND RESPONSABILITIES**

* Administered vacuum and cleaning corridors, vending areas, guest services elevators, stairwells and landing adhering to preset standards and procedures.
* Performed cleaning windows and light fixtures in common areas, replacing bulbs as required.
* Refreshed housekeeping carts by providing clean linen and pull dirty linen and trash carts.
* Assisted in on-going projects such as rotating mattresses, deep cleaning rooms and shampoo projects.
* Ensured to report maintenance problems immediately.
* Maintained cleanliness of floor closets and vending areas, removal trash, wiped down shelves and counters.
* Monitored and controlled supplies and amenities, and minimize waste within all areas of housekeeping.

**LANGUAGE PROFICENCY**

* English : Good Level
* French : excellent level

**HOBBIES**

* Reading
* Playing
* jogging