BINISH

BINISH.373900@2freemail.com

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 **Career Objective**

. My passion, dedication, and experience in housekeeping make me more confident to be in the supervisory role. My team building skills will help me to develop and lead a team with great positive energy and achieve the departmental as well as organizational goals. To support the organization by being flexible on my duties and responsibilities, at the same time grow along with the organization on a long run.

**Education**

|  |  |  |
| --- | --- | --- |
| Degree | University / College | Year |
| Masters of science in Hotel Management | Annamali University | 2009 |
| Bachelor of science in mathematics | M G University | 2007 |
| 10 + 2 Higher Secondary | St George higher secondary school | 2004 |
| SSLC | Valiyakumaramangalam high school | 2002 |

**Professional/Work experience**

|  |  |  |  |
| --- | --- | --- | --- |
| **Organization** | **Designation** | **Dates** | **Duration** |
| **The Address Dubai mall** | Housekeeping Supervisor | 15th February | Till the date |
| **The Ritz Carlton,Bangalore** | Housekeeping Supervisor | 15th July 2013 to December 23 2014 | Sixteen months |
| **Four seasons Hotel Mumbai, India** | Housekeeping and Laundry Attendant. | 6th July 2010 to 30th March 2013 | Two Years and Eight Months |
| **Le Meridian Resort and Convection Center, Kerala, India** | Housekeeping Trainee | 28th August 2009 to 28th February 2010  | Six Months |
| **Hotel Pearl Continental Cochin, Kerala, India (Part time job)** | Part time Housekeeping Staff | 27th October 2009 to 10th January 2009 | One year Three Months |

**Job Profile**

**The Ritz Carlton Hotel Bangalore,**277 guest Rooms, F&B outlets, and cub lounge

**Housekeeping Supervisor**

* Responsible for the cleaning and upkeep of a specific area of the hotel.
* Assuring good physical upkeep, condition of guestrooms and housekeeping equipments and follow up with maintenance department for repairs and maintenances
* Maintaining highest standards of service to customers, giving preference to their satisfaction & promptly resolving their problems & concerns.
* Assisting in managing deep cleaning projects and housekeeping staff during unanticipated rush periods
* Follow established safety regulations in the use of equipment & supplies at all times. Ensure activities in compliance of legislation and regulatory requirements in the department
* Maintaining the care and use of housekeeping supplies and equipment like linen, chinaware and glassware.
* Assure that there are sufficient supplies on the guest floors. Checks cleanliness of guest corridors, stairwells, elevators and Linen Closets.
* Assisting the team for completing different inventories in the department
* T o monitor the cleaning projects done during the night shift by the contract companies in Public areas
* Conducting departmental trainings and planning monthly training Calendar.
* Housekeeping monthly inventory tracking.

**Professional Skills**

* Excellent knowledge in property manager.
* Computer skills.
* Supervisory skills in managing team for deep cleaning as well as daily cleaning.

**Achievements**

* Working as a pre opening team member at Ritz Carlton Bangalore
* Nominated for Star of the month from Housekeeping Department in Four seasons Hotel Mumbai.
* Represent Housekeeping Department for Green Community in Four seasons Hotel Mumbai.
* Won first place in room inspection competition in Four seasons Hotel Mumbai.

**Personal Details**

Nationality: Indian

Date of Birth: 9th June 1986

Marital Status: Single

Language Known: English, Malayalam, Tamil and Hindi.

**Passport Details**

Place of issue-Cochin

Date of issue-05/12/2008

Date of Expiry-04/12/2018

Visa status- visiting visa

I hereby declare that all the above mentioned details are true and best of my knowledge.