**VISHAL**

**M**icrosoft **C**ertified **I**nformation **T**echnology **P**rofessional **(MCITP)**

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[Vishal.374058@2freemail.com](mailto:Vishal.374058@2freemail.com)

**PROFILE**

To get full time position with responsibility. To develop Professional as well as Personal skills and to contribute in the success of organization.

EXPERIENCE

Casher

February 2016 – Till Date

Vinayaka Overseas Gold L.L.C

Dubai, UAE

* Taking cash and delivering gold
* All bank work
* Making bills for client on software

Self Employed – Head of Engineers

August 2012 – August 2015

R.P.Computec

Rajkot, Gujarat, India

* Hardware and Software Troubleshooting of Laptops and Desktops
* Configurations of Routers and Switches
* Conducted work that includes installation of network points
* Configuration of Microsoft Server 2k8 R2
* Configuring Drivers and Softwares

Hardware Trainee Engineer

April 2011 –June 2014

Network Service Centre

Rajkot, Gujarat, India

* Hardware and Software Troubleshooting of Laptops and Desktops
* Configurations of Routers and Switches
* Conducted work that includes installation of network points
* Configuration of Microsoft Server 2k8 R2
* Configuring Drivers and Softwares
* Implementing, configuring and troubleshooting IP and Analogue CCTV cameras.

IT Technician

September 2010 – November 2010

Satya Sai School

Jamnagar, Gujarat, India

* Configuring and troubleshooting of THINKCLIANT
* Managing of Server 2K3
* Conducted work that includes installation of network points

**EDUCATION**

**June 2010 - Computer Hardware & Networking (A+, N+), MCITP, MCTS, MCSA**

**January 2011 - Secondary school certificate, Matru Mandir English medium school**

**SKILLS**

**Computer**

* Microsoft OS: Windows XP, Windows 7, Windows 8, Microsoft Server 2K8 and Microsoft Server 2K3

**IT Networking**

* Knowledge of Windows operating system architecture and security.
* Configuration and implementation of client network.
* Setup and maintenance of physical environments for desktops.
* Installation and configuration of Windows Server 2K8, Active Directory/Group Policy.
* Knowledge of network security including antivirus software, remote network access, networking and communication devices.
* Competent in network administration responsibilities such as network design,troubleshooting and security.

**Technical Support**

* Knowledge of remote support of workstations, printers, IT equipment and systems and client software.
* Knowledge of first level of help desk support.
* Test, installation and upgrade of new hardware/software products for PCs.
* First level support to users on hardware, software and LAN.
* Troubleshoot computer systems, hardware and software, e-mail, network and peripheral equipment problems.

**LANGUAGES**

English : Fluent

Hindi : Fluent

Gujarati : Mother Tongue

**PERSONAL DETAILS**

Date of Birth : 11 September 1990

Gender : Male

Nationality : Indian

Marital Status : Married

Driving License ; U.A.E. Manual