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| https://lh3.googleusercontent.com/ROPsgLf4MnHWGA3Icq-l4rQk_5i2kV7p17Yo2x78D86aoOrOH_uNJs8wk0wmdH6FvJsqu0zm5y4zIr3crk1En0MHdvc5U4z9KXLNVWRtWIEeNGL6GJP1BdqeLeSENPeI13knPj62ygPGZ0iIhw **CALLWYN**  **Al Rigga, Dubai, UAE** **Email:** callwyn.374311@2freemail.com  |

**Profile**

4 years of experience in Design Engineering, Project Executions, Operation Management, Quality Management. Strong abilities in creating/interpreting engineering drawings with proficiency in designing & developing new products in conformance to pre-defined technical specifications.

**EMPLOYMENT**

* **ROYAL ENFIELD- St. Mary’s Motors Pvt Ltd.** **05th Aug 2013 to 10th Sep 2016**

**Service Advisor & FQI/PDI.**

* Availing prompt and excellent service to the customers accordingly.
* Authenticating the customer issues through proper analysis of the vehicle.
* Maintains scheduled work allotment by monitoring vehicle condition; coordinating activities and resolving problems.
* Controlled labor utilization; conduct meetings with customers and Service Manager, for the upbringing of customer satisfaction.
* Prepare Service Reports by collecting, analyzing, and summarizing information, Customer reviews and trends; recommending actions.
* Cordial participation and presentation of Weekly Analysis Report of the service center in the weekly RSA- Meetings conducted by the Plant Authorities from Royal Enfield Chennai.
* Contributes to team effort by accomplishing related results needed for the company.
* **CROMPTON GREAVES- Unique Diesel Pvt Ltd. 15th Sep 2016 to 30th Sep 2017**

**Service Engineer**

* Avail assistance in Pre-commission, Commission, Installation, AMC and total Service overhauling.
* Cordial participation in quoting for services and AMC related documents preparations.
* Authenticating engine parts to be serviced/replaced in time to time service intervals and providing quotations.
* Supervising in conducting commissioning to overhauling under trained technicians.

**Academic Profile**

* **B-Tech**

 **BE Automobile Engineering** (Anna University, Chennai) 2013

**Projects**

* **Main Project: “Fabrication of Automatic Pneumatic Differential Lock Unit”**

 Duration      : September 2012 onwards

 Description   : Using the differential hub of the car.

* **Mini Project: “Automatic Hydraulic Jack”**

Duration : December 2011 – May 2012.

 Description :” Electronically-operated Hydraulic Jack”

**Seminar Presentations**

* Actively participated in AUTOBOTICS (Workshop on intelligent Autonomous Robotics) held at TAMILNADU COLLEGE OF ENGINEERING, COIMBATORE.
* Participated in ONE DAY WORKSHOP on RECENT TRENDZ IN ENGINES AND AFTER TREATMENT SYSTEMS FOR AUTOMOBOLE APPLICATIONS organized by SAEBIT club on 15th September 2012.
* Presented a paper in the inter college contest organized by SAEINDIA-SKCET collegiate India club about “ZEROSHIFT”.

**Industrial Exposure**

* **A week of Industrial training at ARAI, Pune, Maharashtra.**
* **One week training at the Royal Enfield Production Plant- Chennai.**

**Technical Expertise**

* **Electives:-** Automotive instrumentation, Two and three wheeler, Automotive embedded systems, Off road vehicles
* **Software Known:** - Pro-Engineer, Solid Edge, ANSYS.