**Ahmed**

**Healthcare management professional**

**Address**

Alnahda St.- Alnahda- Dubai

UAE

**Phone**

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**Date of birth** 1988-08-28

Executive summary

  Management professional dedicated to continuous improvement in the face of rapidly evolving and changing environments & markets. Quality-oriented and proactive in achieving organizational objectives & long term business growth.

* **Experience**

2016-07 to present

**Pharmacist/ Business analyst**

**Alkhadraa Pharmacy**

- Properly filled and dispensed an average of 35 prescriptions per day.

- Managed drug and supply inventories.

- Assisted other pharmacy staff with drug inventory, purchasing, and receiving.

- Regularly stocked shelves, rotated stock and checked for expired medications.

- Helped achieve pharmacy business objectives by increasing sales and gross margins by 30 percent.

- Partnered with management team to develop and implement in-store programs to increase sales.

2012-05 to 2016-06

**Project associate**

**United Nations Development Program- The Global Fund project**

- Estimated quantities and cost of materials, equipment and labor to determine project feasibility.

- Created and updated supply chain department work instructions and reports on a regular basis.

- Routinely improved process quality and reduced delivery costs for supply chain management.

- Implemented performance, quality and efficiency measures to achieve strategic project goals.

- Conducted state oversight visits to review & report project implementation & quality assurance measures.

2010-10 to 2011-12

**Pharmacy services coordinator**

**Doctor's clinic**

- Properly filled and dispensed an average of 30 prescriptions per day.

- Effectively resolved insurance rejections and other billing issues.

- Managed drug and supply inventories.

- Managed supply procurement and management processes.

- Displayed patient-oriented and comprehensive clinical pharmacy services and pharmaceutical care.

* **Education**

2014-09 2017-09

**MSc. Development studies, University of Medical Sciences & Technology**

An interdisciplinary program combining social studies, economics, public administration with policy, research & quantitative analysis designed to help graduates formulate a holistic understanding of issues related to global development & international economic forces.

2011-02 2012-08

**MBA- Merit degree, University of Medical sciences & Technology**

The MBA- Quality management program provides the graduates with the basic framework & scope of modern business management with focus on analytical & quality oriented decision-making.

2004-04 2009-08

**BSc. pharma, University of Khartoum**

* **Skills**
* Office Word, Exel, PowerPoint
* ERP.
* Statistical analysis/ SPSS
* Quality improvement competency
* Supervisory skills
* Leadership & commitment
* ***Professional courses & Industrial exposure:***
* Healthcare management conference, Informa, Abu Dhabi Exhibition center, Abu Dhabi/ UAE, Oct.2017.
* Quality management systems- London training for Excellence- Istanbul/ Turkey, Apr.2016.
* Health supply chain capacity development- PSA- Dubai/ UAE, Feb.2015.
* Monitoring & Evaluation, Red R- UK, Khartoum/Sudan, Dec.2013.
* Community mobilization workshop- Communicate & motivate- United Nations Volunteers, Khartoum/ Sudan, Jul.2013.