MERCY

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 **OBJECTIVES**

Seeking employment in an organization to fully utilize my skills, ability, acquired knowledge and a pathway to build a career to add growth and work with a winning team to achieve set goals and organizational success.

**HIGHLIGHTS**

Extensive customer service experience

Excellent interpersonal communication skills

The motivation to learn new knowledge, language and skills

Flexible working Schedule

Commitment to deliver high and exceptional customer service always

A dedicated team player

 **WORK EXPERIENCE**

 **Hamac Trading (Havaianas Store Deira City Center)**

**Sales Assistant March 2017-Present**

* Assisting the customers by providing excellent customer service and the right products
* Building strong relationships with clients
* Demonstrating product knowledge
* Keep clientele informed by notifying them of preferred customer sales and future merchandise of potential interest.
* Contribute to team effort by accomplishing related results as needed.

**AMZ GROUP (Vilebriquin Store Mall Emirates)**

***Sales assistant* Dec 2011– Jan 2016**

* Aware of store targets and actively works to meet or exceed these by using all the resources available inside and outside of the store
* A role model for stockroom operations and completing deliveries quickly and accurately while adhering to stock protection procedures
* Accurately records and manages all inter-store and warehouse inventory movement and does this in a timely manner
* Identifies improvement opportunities and communicates suggestions to store management to drive commercial success
* Guides and trains selected members of the store team on basic stockroom processes and behaviors
* Collaborates productively and respectfully with team members to meet or exceed store goals
* Makes himself/herself available to support other team members when needed

**Al Boom Marine Group.**(**Tommy Bahamas, MOE**)

***Sales assistant* March 2008 – July 2011**

* Performs all sales executive duties: Greet and Approach customers
* Work with a professional sales team to achieve sales target
* Assist customers to purchase right and desired item
* Re-organize display items on shop floor

**EDUCATION**

**Regional center for foreign languages and tourism (sales and marketing)**

**Qualification: Diploma**

**Trikha Girl High school**

**Qualification: High School Certificate**