**PRATHEESH**

**E-Mail:** **PRATHEESH.374427@2freemail.com**

**CAREER SUMMARY**

 An Engineer with 5 years and 5 months of experience in Heavy Machinery Installation, Maintenance and Repair project

* Currently working as Assistant Manager Product Support for Caterpillar Heavy Machinery.
* Over 5 years of professional experience in After sales – Service for Heavy Machinery.
* Implementing systems, processes & procedures to facilitate smooth functioning of Service Operations
* Product development & service support for equipment components

**WORK EXPERIENCE**

**GMMCO LIMITED**

**Designation: Assistant Manager -** (1st April 2015- Present)

**Role: Product Support -**Heavy Machinery

**Responsibilities**

* Reporting to Service Head and assisting in execution of New Business establishments
* Organizing and chairing meetings with Manufactures in resolving Executional and technical issues pertaining to all activities departments.
* Erection and commissioning of Heavy machinery
* Onsite repair and maintenance of
* Conducting technical audit and providing recommendations for improving product life and availability.
* Technical support to Site engineers as well as for customers during major breakdowns.
* Planning and effective utilization of inventory using FIFO analysis.
* Meeting customers, enhancing spares by planning and estimating the stock there by reducing lead time in procurement.
* Service contract planning, execution and Monitoring.
* Monitoring and reviewing on regular basis with all Projects/Branches on progress of Parts revenue, Service performance, outstanding limit, Collections on receivables and driving the branches to achieve their monthly Targets.
* Continuous monitoring of Field machines along with Service coordinators to generate opportunities for both Sales and Service.

**GMMCO LIMITED**

**Designation: Senior Engineer** (11 June 2012 to 1st April 2015)

**Role: Customer support**

**Responsibilities**

* Erection and Commissioning of Caterpillar Mining Trucks , Shoves and Draglines
* Maintenance of Caterpillar shovels, draglines and trucks
* Leading a team size of 100 plus technicians
* Planning and execution machine assembly activities
* Responsible for product delivery and quality.
* Site Supervision and project execution
* Heavy lifting , alignment of motors, welding and quality assurance
* Competent in liaising with Design Engineers for accomplishing activities like design clarifications,, etc.
* Responsible for service reports and product documentation for warranty support

**ADDITIONAL SKILLS & TRAININGS**

* Experience in working with cross cultural team.
* Attended Training of finance for managers conducted by Institute For Financial Management And Research
* Good knowledge in Non-Destructive Testing (Ultrasonic Test, Magnetic Particle Test, Radiographic Test)
* Microsoft Excel, Microsoft Power point, Microsoft Project, Microsoft Word.
* Handled a team of people within a short span of my career.
* Auto CAD 3D and Solid works

**EDUCATION**

* Bachelors in Mechanical Engineering from Amrita School of Engineering, Bangalore in 2012 with 6.67/10 CGPA
* Higher Secondary Schooling ,Government Higher Secondary School Kuttamath , Kerala ,2008,Over all Aggregate 80%
* SSLC, Government Higher Secondary School Kuttamath , Kerala,2006, Over all Aggregate 90%

**ACHIEVEMENTS**

* Executive Program In Business Administration (EPBA) From IIT Madras , 2016 with CGPA of 7.6/10
* Achieved record team achievement of exceptional contribution award towards outstanding team work and completing the project before time 2015- 2016
* Achieved record team achievement of exceptional contribution award towards Dragline Erection during 2014- 2015

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| **PERSONAL DETAILS** |  |
|  Date of Birth |  : 30th December 1990 |
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|  Languages Known |  : English. Hindi, Malayalam and Tamil |