**ALFRED**

**ALFRED.374467@2freemail.com**

**Career Objective**

To secure a **Business Analyst/ Project Coordinator/ QA Coordinator/ Test Lead/ Senior Tester** position, with an opportunity where my creativity and the ability to take on new challenges can be utilized

**Profile Summary**

* An **ISTQB certified Software Tester** and **Analyst** with over 7 years of work experience, majorly into BFSI domain
* Specialized in projects related to **Banking, Cards, Capital Markets** and other financial products and Applications
* Experience in understanding & Reviewing user requirements and application capabilities by reading BRD, FSD and user manuals
* Experience in reviewing the functionality of the application systems for analyzing and identifying the scope of the project
* Experience in liasoning and coordinating with Client, Business users, IT/Development teams and other stake holders
* Sound knowledge and experience in managing team, scheduling test activities, Planning, Analysis & Design, Implementation & Execution, Defect Tracking & Reporting, preparing Dash Board & status reports and handling process related activities
* Experience in preparing & reviewing Testware(Business Scenarios, Conditions and test cases)
* Experience in various types of testing – **Functional**, **Regression**, **System** and **UAT**
* Experience of working with domestic and international clients *viz.,* BNP Paribas Fortis(Belgium), Citi Bank(North America), SBI(State Bank of India), RBL(Ratnakar Bank Ltd.), CBI(Central Bank of India), DHFL(Dewan Housing Finance Ltd), DSP BlackRock, Religare Securities, LICHFL, DICGC etc.
* Applications worked on – MS CRM Dynamics, Document Management Systems(DMS), TCSBancs24, Kastle ULS(Banking), ODIN, Moneyware Fundware, Mainframes(Capital Markets), Sawgrass(Cards)
* Modules Handled – Internet Banking, ATM Banking, Fund Transfers, Account Opening etc.,(Digital Banking), Loans & Deposits, CASA, Payments, Sweeps & Pooling, Goods & Services Tax(GST), CIF(Core Banking), Primary Market, Secondary Market, Trade Life Cycle, Equities, Forwards, Futures and Options(Capital Markets), Issuer/Acquirer, Balance Transfers, Pricing etc.(Cards)
* Thorough knowledge of Software Testing fundamentals and methodologies

**Educational qualification**

* Bachelor of Science (B Sc – Computer Science)

**Technical Proficiency & Certification**

* Diploma in Software Testing
* Certification from ISTQB(Foundation level)
* Certification in Agile Testing
* Certification in Banking from NCFM
* Certification in Financial Markets from NCFM
* Certification in Capital Market(Dealer) module from NCFM
* Test Management Tools : HP - Quality Center(QC) and JIRA

**Work Experience**

**SQS India BFSI Ltd.,**(Formerly, Thinksoft Global Ltd.)(April’14– Present): Working as ‘***QA Coordinator***’.

**Project Details:**

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| **Client** | **Project** | **Description** |
| RBL Ratnakar Bank Ltd.) | DigiAqui | It enables to Create opportunity for customer on-boarding through simplified & digital mode to RBL Bank vide liability relationship i.e. Savings and / or Fixed Deposits |
| DHFL(Dewan Housing Finance Ltd) | DHFL Tech2.0 & GST | It offers complete deposit management solution to DHFL enabling them to achieve their marketing and business needs. Applications used – MS CRM Dynamics, DMS and OMNI |
| State Bank of India(SBI) | Other Projects | SBIintouchInternet & ATM BankingPrepaid cards |
| BNP ParibasFortis(Belgium) | Secoia | The project SECOIA (SECurities Operations International Architecture) is developed to create a common IT platform for domestic markets(Belgium), based on the ESP (Euro Securities Partner) solution SCOTT. It is a custom made solution for capital market operations, especially in the area of broker – trading module. It is a mainframe application which is the distribution platform for various channels through which orders are placed |
| DSP BlackRock Investment Managers | MoneyWare Fundware(Mutual Fund) | MoneyWare Fundware is a technology solution that is equipped with powerful features to address the unique challenges of asset management companies. The solution streamlines disparate workflows, enabling the complete asset management cycle to be controlled from a single, coordinated point, giving un-matched control by avoiding dependencies on disparate systems and simplifying and automating the entire investment process |

**Job profile:**

* Study and review of the functionality of the application systems by referring to the business documents
* Coordination with Business and IT users for the clarifications required to ensure adequacy of coverage
* Managing team and scheduling test activities
* Review and preparation of Requirement Clarification Document
* Preparation and review of test scenarios, conditions, test data and test cases
* Test Case Execution, Defect Tracking and reporting
* Coordinating with on-site team
* Preparation of Dashboard and daily/weekly status reports which will help to track the progress of the project
* Handling process related activities such as on-boarding/off-boarding of team members, systems allocation, access rights, issuance of hard tokens, maintaining of test plan/initial kick-off mails/documents and NDA(non-disclosure agreement) documents for audit purpose etc.

**Financial Technologies India Ltd.,**(March’12 – March’14): Worked as ‘***Associate Consultant***’.

**Project Details:**

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| **Client** | **Project** | **Description** |
| Religare Securities | ODIN  (Capital Market) | ODIN is a Multi-Exchange, Multi-Currency Front Office trading and risk management system that enables trading on multiple markets easier through the use of a single application, providing real time connectivity and offering highest order execution speed and operational stability |
| LICHFL(LIC Housing Finance Ltd) | Kastle ULS(Universal Lending Suite)(BFSI) | Kastle Universal Lending is an enterprise-wide lending solution that automates the entire lending life cycle—from customer acquisition to recovery. It caters to several domains like automotive, commercial lending, consumer lending, home equity, project financing, Islamic lending, SME finance, and micro finance |
| DICGC(Deposit Insurance and Credit Guarantee Corporation) | Orion Accounting (BFSI) | ORION Accounting, an efficient financial integrated information management system with online general ledger, comprehensive financial reporting, and other advanced tools that gives companies control across the entire project life cycle—from generating proposals to invoicing |
| Central Bank of India | TCS B@NCS24 (Core Banking) | TCS B@NCS24 enhances the basic business of banking with the capability to configure and manage the full cycle of banking processes, from origination to servicing, across multiple channels. The solution supports banking operations across entities, time zones, languages and currencies |

**Job profile:**

* Study & Review the implemented functionality of the application systems & allied modules in all the areas and to ensure correctness of functionality of each module & all modules in totality with reference to the specifications given in RFP floated and the procedures of the organizations
* Understanding the business requirements for system study and identifying critical risk areas & control weaknesses in the application systems
* Interacting with business users for clarifications, explanations and identifying requirement gaps
* Identifying and understanding the scope of work
* Coordinating with technical dept. for environment set-up
* Preparing and reviewing test scenarios, conditions and test cases
* Test Case Execution & Defect Tracking
* Presenting the test result to individuals and groups
* Final report presentation to the management

**TATA Consultancy Services eServe Ltd.,**(June’10 – June’11): worked as ***Software Tester*** through **Byzan Systems**, which is an out-sourcing company.

**Project Details:**

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| **Client** | **Project** | **Description** |
| Citi Bank N.A.(North America) | C2C (crew to chordiant) (Cards) | This project involves in testing the workflows of the application which is supported by certain queues that protect the customers from having possible risk and fraud. Testing scope covers GUI and Functionality. |
| Citi Bank N.A.(North America) | Clear Water (Cards) | This is a credit shared line between two cards (primary & secondary), enabling the customers to receive one statement for both cards and thus resulting in cost reduction to citi, thereby, creating win-win situation to both the parties. Testing scope covers GUI and Functionality. |

**Job profile:**

* Analyzing scripts and performing functional and regression testing
* Test case Execution, defect tracking and reporting(Defect opening, following-up and closing)
* Closely working with developers to fix the bugs
* Writing/updating the scripts and uploading/copying in QC(Quality Center)
* Interacting/following up with client/Business Analysts with respect to script issues, updates, account conditioning etc.
* Attending project calls, script-writing calls, defect calls, script walk-through calls etc.
* Guiding and mentoring the work of less experienced personnel

**L10NBRIDGE Technologies**(Nov’09 – March’10): worked as ***Manual Tester*** through **Tridat Technologies**, which is an out-sourcing company.

**Project Details:**

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| **Client** | **Project** | **Description** |
| Skill Soft | Skill Soft (e-learning) | The main purpose of this project is to localize US English courses into different national/international languages, such as French, German, Chinese, Dutch, Indian English, Japanese and Hindi, by making them linguistically and culturally appropriate to the target locale (country/region and language), through meeting or exceeding the established quality standards and targeted market requirements  |

**Job profile:**

* Responsible for animation, graphic & content and audio testing
* Responsible for executing the test cases
* Responsible for defect tracking and reporting(Defect opening, following-up and closing)
* Responsible for working closely with developers to fix the bugs
* Involved in analyzing defects and finding solution to prevent defects in future releases

**Personal information**

Gender : Male

Date of birth : 18th Feb 1974

Languages known : English, Hindi & Telugu

Marital status : Married