**Mahathir** **Mahathir.374626@2freemail.com**



**About Me**

**2 Years 6 months experience** experience

November 13, 1992



Dubai, UAE

**Career Objective**

To be part of a dynamic organization with a professional work environment, while contributing to the growth of the organization and advancing my career.

**Work Experience**

**System Engineer**

Feb 2016 – Apr 2017

Precision infomatic (M) Pvt Ltd – Chennai

**Desktop Support Engineer**

Oct 2014 – Dec 2015

K.G.K Computers Pvt Ltd – Thiruvarur

**Job Responsibilities**

* Installation and configuration of Windows based operating systems
* Trouble shoot all types of hardware and software application problems
* Setting up new user accounts & profiles & dealing with password issues.
* Create and manage AD ID
* Provide database connection
* Configure & troubleshoot printer, scanner & LAN related issues reported by users
* Configure VPN client setup on user’s laptop
* Create and manage FTP
* Monitor any virus issues through McAfee Endpoint Protection antivirus
* McAfee patch updating, encryption and decryption for laptops
* Checklist Maintenances Activity
* Configure and trouble-shoot Mail Client Lotus Notes
* Create and manage Biometric ID
* User profile backup and restoration
* Provide remote support to the user to troubleshoot
* Basic Networking Mapping Drive, share folder access and permissions
* Asset Inventory Management
* Installation and configuration of VM ware image
* Software update and patch installation
* Resolve tickets within the SLA raised by end users

**Technical Skills**

* Configure Routing Protocols (RIP, EIGRP, OSPF)
* Dynamic Host Configuration Protocol (DHCP)
* Network Operation and Maintenance (Router CLI: Configuring & troubleshooting)
* Configure V-LAN, Inter V-Lan Routing
* Network Addressing (IP Subnet Mask & Gateways)
* Configure LAN Network (Ethernet Switching)
* Network Security (ACL) STD ACL, EXT ACL
* Network Address Translation (Static, Dynamic, Dynamic with Overload [PAT])
* Knowledge of HSRP and DNS
* Active directory user account administration

**Professional Qualifications**

CISCO Certified Network Associate(**CCNA**)

**Education**

**B. Tech Information Technology** Graduated, April 2014

Anna University

**Personal Details**

Gender: Male

Marital Status: Single

Nationality: Indian

Languages: English, Tamil

Visa Status: Visit Visa (Valid till 02-jan-2018)

**Declaration**

I, hereby declare that the information is true and correct to the best of my knowledge

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