# ABIN

# [ABIN.374697@2freemail.com](mailto:ABIN.374697@2freemail.com)

# CAREER OBJECTIVE

Seeking a Medical Laboratory Service Engineer job to utilize my skills and abilities in improving and supporting the Healthcare Area. Applying my professional knowledge, experience and talents in challenging tasks with the best of my capabilities to give successful outcome.

**EDUCATIONAL QUALIFICATION:-**

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| --- | --- | --- | --- |
| **Course** | **Institution** | **Board** | **Year of Passing** |
| Diploma in Biomedical  Engineering | Govt. Polytechnic College Vechoochira | Technical Board, Kerala | 2008 |
| Higher Secondary | Govt. Higher Secondary Pathanamthitta | Higher Secondary Board, Kerala | 2005 |
| SSLC | S.H.H.S.S Mylapra | State Board, Kerala | 2003 |

**PROFESSIONAL WORK EXPERIENCE:-**

|  |  |  |  |
| --- | --- | --- | --- |
| **ORGANIZATION** | **DURATION** | **DESIGNATION** | **SPECIALISATIONS** |
| M.G.M Muthoot Medical Center, Pathanamthitta. | 01-06-2008 to 01-02-2009 | Bio-Medical Technician | Bio-Medical Engineering |
| Sriram Associates Ernakulam For Roche Diagnostics. | 02-02-2009-13.09.2011 | Service Engineer | Blood Gas Analyzers, Electrolyte Analyzers, Urine Analyzers |
| Med source Ozone Biomedical  For Human Diagnostics, Germany & Ozone Products | 15.09.11-31.03.2013  01.04.2013-31.03.2016  01.04.2016-31.03.2017  01.04.2017-\* | Service Engineer  Senior Service Engineer  Area Service Manager for Andhra Pradesh  Area Service Manager for Andhra Pradesh And Telangana | Fully automated – semi automated Biochemistry Analyzers, Cell counters, Electrolyte Analyzer, Eliza Reader, Clot analyzers Etc. |

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**PERSONEL SKILLS:**

* + - * Problem solving abilities, ready to work any environment.
      * Good communication skills, ability to deal with people diplomatically.
      * Hardworking, leadership, team spirit.
      * Experience.

# JOB RESPONSIBILITY:

* + - * Managing and assigning the duties to sub-ordinates.
      * Monitor the performance of the team members and guide them.
      * Supporting my team as a second level service engineer to solve the complaints.
      * Helping sales team to close the sales deal like Demonstration.
      * Handling high throughput customers directly and maintaining a territory as a service engineer.
      * Pre-Installation and Installation of our instruments at Customer site.
      * Training the Customer on handling the instrument with Safety and Perfect Maintaining Procedure.
      * Preparing a plan for AMC/CMC for team and self, follow up with customers.
      * Doing the Preventive Maintenance as per Schedule without Fail.
      * Attending to the customer complaints and making the instrument back to good working condition by solving the problems for Customer Satisfaction.
      * Planning a day wise and weekly schedule and giving timely feedback to my Manager.
      * Maintaining a good relation with customers by providing quick and efficient service.
      * Preparing a plan for AMC/CMC and follow up with customers in my Territory.

Being punctual and sincere in my work thereby delighting my customers and adding different

**CO - CURRICULAR ACTIVITIES**

Event Organizer in college technical events.

Coordinated various committees for symposium**.**

**HOBBIES**

1. Football
2. Volley ball

**PERSONAL PROFILE**

Date of Birth : 20/05/1988

Gender : Male

Mother tongue : Malayalam

**DECLARATION**

I declare that all the information furnished above is true to the best of my knowledge and belief.

**HYDERABAD**