**SAIDI**

Date of birth: 13/03/1985

Adress: ,UAE

E-mail : saidi.374721@2freemail.com mouraddratra@gmail.com

**SALESMAN**

**CALL CANTER ASSISTANT**

**IT INGINEER**



**EDUCATION**

**2004 Diploma : Baccalaureate Technology**

***Tunis- Tunisia*** Assad Ibn Fourat school

**2004🡪2007** Physics and Technology

***Tunis- Tunisia*** Institute Preparatory to El Engineering Studie

 **2007🡪2010 Diploma DUEL (Electronic and Informations Technologies)**

 **Diploma Master (Electronic and Informations Technologies)**

***Tunis- Tunisia*** Sciences Faculty of Tunis

**PROFILE**

***Languages :* English :** read and spoken

**Frensh :** readand spoken

 **Arabic :** readand spoken

***Software proficiency :*** MS Office , Oracle, Merise, Eclipse, Matlab, photoshop,maintenance software, backup software, media software ..

***Competances :*** helpdesk support ,development actions ,Data base,Operating systems ,servers , active directory ,networking .

***Others Domains : Teaching, Sales , customers service , call center , stocker***

**PROFESSIONAL EXPERIENCES**

**Feb 2016. \_ Oct. 2017 CARREFOUR : Sales , customer service , stock management**

***Salalah, Oman* Posion held Salesman , customer service assistant ,stocker**

* **Nov 2015 \_ Jan 2015 MEZZO, Call center**

***Charguia , Tunisia* Position held  Salesman Assistant**

(3 month contact)

* **Aug 2015- Oct 2015 TELEPERFORMANCE , Call center**

***Tunis, Tunisia* Position held Salesman Assistant**

(3 month contract)

* **Mai 2015- July 2015 DIGITAL SPRING , Development Open Source**

***Tunis, Tunisia* Position held Administrator Systems and Networks**

(3 month contract)

 **🡪 Jan 2015- Apr 2015 HEWLETT PACKARD (Stream Convergys) , IT Support**

***Kram, Tunisia* Position held IT Helpdesk**

 (4 month)

**Nov 2012- Dec 2014 AFRICAN DEVELOPMENT BANK, IT SUPPORT**

***unis, Tunisia* Position held Helpdesk Engineer**

(2 years,2 month)

**Nov 2011- Oct 2012 AL FADHAEL TRAINING CENTER, EDUCATION**

***Tunis, Tunisia* Position held Computer microsystem Trainer**

(1 year)

**July 2011- Oct 2011 MICROLUX, COMPUTER ASSEMBLY**

***Ariana, Tunisia* Position held IT Technician**

(4 month)

**Sept 2010- Jun 2011 ELECTRONIC MANUFATURING SERVICES , ELECTRONIC INDUSTRY**

***Manouba, Tunisia* Position held Electronic Technician**

(9 month)

**Jan 2010- Aug 2010 SICOR , ELECTRIC INDUSTRY**

***Manouba , Tunisia* Position held IT Helpdesk**

(7 month )

**INTERESTS**

Sports (football ) ,travels

Central referee second series in the Tunisian Football Federation