**Rashid**

**About Me**



Rashid.374848@2freemail.com

February 20, 1984

5 Years’ experience

Visit Visa: 90 Days [**17-11-17 to 17-02-2018**]

**CAREER OBJECTIVE**

Imaginatively designed and supported leading edge IT Solutions containing multiple application servers, network equipments, storage architecture, network implementation and monitoring and backup/disaster recovery strategies. Additional responsibilities included development of IT strategies, assist upper management in planning/upgrading latest technology trends and maintain positive business relationship with technology vendors and customers.

**STRENGTH AND TECHNICAL SKILLS**

Strong Communication Skills Strong Management Skills Team Leading Skills Strong Interpersonal Skills

Routing and Switching LAN/WAN/TCP IP/DNS IT Troubleshooting Networks Troubleshooting

Network Management Skills Good analytical and Problem Solving CISCO Networks Devices Configuration Skills

LAN Technologies WAN Technologies OS Products/Services (Windows 7/8.1/10) Firewalls (VPN, ASA, PIX, Cisco VPN Tunneling, IPSec), IP Telephone and PABX Systems

Cisco Routing and Switching Protocols (EIGRP/OSPF/BGP/MPLS/IS-IS) Network Monitoring Tools (OPNET, Net flow, Wireshark, Sniffers)

Implementation and Configuring Protocols Skills (HSRP, GLBP, VRRP, ICMP, IGMP, PPP, HDLC, PAP, CHAP and SNMP)

Routers: Routers (1700, 1800, 2500, 2600, 3200, 3600, 3700, 3800 and 7200)

Switches: Switches Cisco L2 & L3 Switches (2900, 3560, 4500, 5000 & 6500), ASA, PIX, FWSM, Juniper, Netscree

**Professional Work Experience**



**June 2012 – August 2015
Network Engineer
HUB STAFF PVT LTD**

**61-C Street 21, DHA Phase-2**

**Karachi, Pakistan**

**Roles and Responsibilities**

* Configuring and Troubleshooting OSPF/EIGRP/BGP on Cisco Routers
* Installation of Network Devices in Banking Sectors such as Routers, Switches
* Responsible to monitoring the customer network such as (Internet, VoIP, L2vpn, L3vpn, Ibgp and Ebgp)
* Giving support and configuring Cisco Network devices such as Cisco Routers 800, 2801, 2850, 2950
* OSPF, BGP and IS-IS protocols being used through entire network. Knowledge of VOIP Troubleshooting, Sip Trunk, PSTN, and Cisco Soft switches Administration (PGW, BTS).
* Supporting, maintaining, monitoring and troubleshooting customer's networks specially in banking IT sectors
* Experienced with Cisco ASA 5505 and 5550 series Firewall devices had been configured for Access Lists, maintaining and creating side to site VPNs for the company users.
* Manage workload and other assignments efficiently while being able to resolve time-critical situations reliable and professionally
* Accurately and completely document problems and solutions on case notes and bug reports.
* Utilize ongoing knowledge of supported management products in order to resolve issues, problems and ensure accurate information is communicated.
* Managing IP Allocation and insuring minimal downtime of machines, configure servers for fault tolerance with User Security and Disk Space Managements to optimize the server utilization



**July 2011 – May 2012**

**Level 2 IT Support Engineer**

**Fowler Welch (Pvt) Ltd**

**West Marsh Road Spalding Lincolnshire PE11 2BB UK**

**Roles and Responsibilities**

* Handle the tasks of providing operational support and project implementation for Cisco-based network infrastructure including switching, cabling, load balancing, routing, firewall security and site-to-site VPN
* Responsible for analyzing and evaluating network security threats and vulnerabilities
* Promote network policies, standards and procedures through adherence in daily operational activities
* Participate in on-call responsibilities in support of a 24 x 7 x 365 production environment
* Coordinate with hardware and software vendors to maintain operations, diagnose issues and resolve problems
* Perform responsibilities of creating implementation plans for network-related projects based on standard building blocks and procedures
* Perform the installation, configuration and testing of LAN/WAN devices
* Handle responsibilities of maintaining technical and operational documentation and training materials for installation and configuration activities
* Provided functional and technical support, troubleshooting and diagnosing hardware and software problems, including desktop, laptop, LAN, and remote systems.

**March 2008 – April 2009
Network Support Engineer
Dubai Islamic Bank Pvt Limited**

**Head Office Karim Chamber
Karachi, Pakistan**

**Roles and Responsibility**

* Securing, administration and maintenance of DIB (Dubai Islamic Bank) internal systems across multiple sites.
* Analyzed & developed key components using methodology prescribed techniques.
* Configuration, test and deployment of all new network devices (Routers,

Switches and Firewall) required for the DIB ’s branches connectivity with the head office.

* Provide telephone and desktop support to internal users
* Maintenance and upgrading of computer systems or offering recommendations on upgrades needed.
* Investigated, diagnosed and resolved all network pro blems in different

Departments of DIB’s head office.

* Provide the *Microsoft* software product installation to internal users.
* Responsible for smooth connectivity in switched network en vironm ent in the branches of DIB.
* Prepare documents of the devices installed in the branches of DIB and their configuration.

**Academic Education**

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| **MSc Computer Science and Computer Engineering****Specialization (Intelligent Computing Systems )** |  Graduated, July 2017 |
| Peter the Great Saint Petersburg Polytechnic University |  Distinction |
| Saint Petersburg, Russia |  Division 1st |
| **MSc Telecommunication Engineering** |  |
| **Specialization (Network Systems)** |  Graduated, Jun 2011 |
| University of Sunderland |  Grade: Merit |
| Sunderland, United Kingdom |  Division 1st |
| **BS Computer Engineering** |  Graduated, March 2009 |
| Sir Syed University of Engineering Technology |  CGPA: 3.0/4 |
| Karachi, Pakistan |  Division 1st |

**Academic Achievements**

 **Research Work Published:** Dynamic Enable Route Filtering Scheme for Data Reporting in Wireless Sensor Network

 (University of Sunderland, United Kingdom)

Development of Elements of Quality Industrial Control Systems over IP-Based Sensor Networks

 (Peter the Great Saint Petersburg Polytechnic University, Russia)

**Conference Paper Published:**

 Enhancement PLM Processes By Using RFID Technology **[ISBN 978-5-906931-33-7]**

 Proceedings of the Symposium Automated Systems & Technologies AST 2017 Edited by Prof. Viacheslav P. Shkodyrev and Prof. Ludger Overmeyer Saint Petersburg, Russia 14-15 Jun 2017

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| **Professional Certifications** |  |
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* Cisco Certified Network Associate (CCNA **640-802**) from ***Cisco Networking Academy*** *in* *City of Sunderland College* ***United Kingdom***
* CompTIA A+ Certification **(Hardware/Software)** from **Pakistan Navy Engineering College** in Pakistan

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