** ISMAIL**

IT ENGINEER

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| --- | --- |
| Nationality: Pakistani | E-mail address: ismail.374852@2freemail.com  |
| Address: International city, Dubai | DOB: 03/April/1992 (25 years) |
| Marital status: Single | Visa status: Visit till 12 January |

**Language Skills**

English

Urdu

Pashto

**Personal Skills**

**Summary**

Highly experienced full time an IT Engineer with two and half years of professional working knowledge includes monitoring and recording system performance, troubleshooting various problems, maintaining several organizations IT systems for a consistent level of reliability, researching new technology and successfully implementing that technology in organization. Valuable experience, numerous voluntary certifications, solving complex problems, doing the impossible and an unwavering hard work spirit are the specialties that makes me stand out among competitors.

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| --- | --- | --- | --- |
| Team leader |  |  |  |
| Critical thinking | **Education** |  |  |
| Active listener |  |  |  |
| Decision making | *September 2010 - February 2015* | *Peshawar* |  |
| Can work under pressure |  |
| **University of Peshawar** | BS Computer Science |  |
| Quick learner |  |
| Time management | **Cgpa : 3.1/4.0** |  |  |
| Problem solving |  |  |  |
| Positive attitude | **Work Experience** |  |  |
|  |  |  |



**Hobbies & Interest**

Attending workshops and seminars related to my work. Driving and traveling. Reading novels , books and newspaper .



Exploring and working on latest IT technologies

**Certificates**

MCSA training.



MCSE (Server 2012 r2) training CCNA (R&S) training. Computer Certificate. English language Certificate.

*May 2015 - October 2017* *Peshawar*

**Pioneer Enterprises** Junior IT Administrator

 Installation, configuration and troubleshooting of Hyper-V and VMware.

 Installation, configuration and troubleshooting of servers and network systems.

 Configuration and management of active directory, Group policy, exchange server ,outlook, DNS and DHCP.

 Maintain network and system security.

 Full and incremental backup and restore operations.

 Router and switch configurations .

 Firewall configuration and management .

 Restore points and image backups of all pc on centralized location .

 Preparing and management of IT inventory and AMC record.

 CCTV NVR/DVR installation and configuration .

 Provide day-to-day technical support & administration of the technology infrastructure.

 Responsible and supervise the overall IT infrastructure.

 Provide assistance in fixing hardware and software problems by visiting the user in personal or on telephone for remote location.

 Update/Upgrade Personal Computers & Desktop Applications.

 Managing and Administrating of different database systems .

 Maintenance and troubleshooting of networks (LAN and WAN).

 Software and hardware installation, configuration and troubleshooting.

 Management of all Printers and Fax Machines.

 Responsible for the smooth operations and availability of the systems.

 Installation of new workstations and software as well.

 Responsible for user’s training and support.

 Responsible for annual maintenance contract and IT inventory.

**Technical Skills**

 **OPERATING SYSTEMS:** Windows (7, 8, 10 & server (2008, 2012 & 2016)),linux (fedora 21) and mac

 **MAILING:** Exchange server (2010, 2013 & 2016), office 365 and outlook

 **CLOUD OPERATIONS:** Ms azure

 **VIRTUALIZATION:** Hyper-v, vmware and vmware exi

 **DATABASES:** Oracle (10 & 11 g) and sql server (2008 & 2012)

 **BACKUP OPERATIONS:** Image backups, backup exec, netbackup & restorepoints

 **FIREWALLS:** Dell sonicwall and watch guard

 **PABX/VOIP:** Avaya, asterisk and Skype for business

 **CCTV:** Nvr and dvr with all type of camera’s

 **BIO METRIC:** Installation and configuration

 **FILE ADMINISTRATION/STORAGE:** Sccm/scom, patching, raid, san and hpblade server

 **NETWORKING:** Lan, wan, routers, switches, vpn, access point, wirelesscontroller, frame relay and nat

 **ANTIVIRUS:** Anti malware and anti ransom-ware

 **WINDOWS:** Active directory, group policy, wds, adcs, dfs, fsrm and adrms

 **LINUX:** Understanding of installation and administration

 **PROTOCOLS:** Ip, ipv6, ftp, tftp, stp, rstp, vtp, cdp, rip, eigrp, ospf and hsrp

 **FILE OPERATIONS:** Printer, fax and scanners

 **MS-OFFICE:** 2003, 2007, 2010 and 2013

 **WEB:** Knowledge of html 5, css3, java-script, word-press, php and domain webhosting.

 Working knowledge of load balancing, fail-over cluster and remote configuration

**References**

 Available on demand