 NITHIN

 Email: nithin.374949@2freemail.com

 DISCIPLINE:B.TECH INFORMATION TECHNOLOGLY

**OBJECTIVE:**

Aspiring for a bright and challenging career in the field of IT Governance, IT Network & Security and hardware managing which would enable me to upgrade myself with emerging trends and technologies.

**WORK HISTORY**

IT ADMIN(SALES ADMINISTRATOR)

ZOOM BATTERY CENTRE

PUNALOOR ROAD KUMBAZHA

PATHANAMTHITTA-689653,KERALA -MAY 2017 TO NOVEMBER 2017

**kEY PROFILE**

* Order processing.
* Processing invoices for all sales transctions.
* Reporting monthly sales results to the sales team.
* Update sales and customer records.
* Provide point of contact for customers with queries about orders or deliveries.

NETWORK OPERATION CENTER(NOC)

NETWORK ANALYST – METMOX SOFTWARE SOLUTIONS INDIA PVT. LTD. HYDERABAD, INDIA - APRIL 2016 TO APRIL 2017

**kEY PROFILE**

* Responsible and Perform detailed investigation on network alerts and proactive monitoring on the devices.
* Working on remediation of network incidents by coordinating with different teams.
* Working on escalated incidents from IT service desk team and backend teams.
* Experience in monitoring and reporting on Network platform
* Working as a Network Analyst in Network Operations Center(Level 1)
* Coordinating with different teams for remediating network & security / incidents.
* Performing daily activities, creating documents for technical reference, report templates development and responsible to resolve network issues, communicating with ISP and local site engineers looking on internet utilization and traffic, Meeting the SLA and time frame.
* Responsible to follow SLA on incidents.
* Handling VPN nodes and servers.
* Clearing MPLS and VPN alerts.
* Advising onsite engineers to clear the alarms on the devices.
* Working on problem and change management tickets.
* Monitoring the network traffic on each and every devices.
* Monitoring networking devices, creating tickets as a record and escalating major down alerts to concern engineer.
* Having knowledge on Spectrum and Sprint tools.
* Point of Contact between management and Vendors
* Identifying network issues.
* Working with SolarWinds and Level 3 for improving score of the organization.

**Technologies:**

* SolarWinds,Level3, Spectrum, Sprint,Palo alto,Centracomm,Riverbed
* SolarWinds for network device monitoring.

TECHNICAL SUPPORT ENGINEER – LISCOM SOLUTIONS PVT LTD. KOCHI, INDIA SEPT 2015 TO DEC 2015.

**Key Profile:**

* Resolving basic network issues.
* Reporting major incidents to higher level.
* Point of Contact between NOC.
* Troubleshooting basic network issues and informing to higher level.

**CERTIFICATION**

CCNA CERTIFIED

**QUALIFICATIONS**

Courses:

* CCNA(Cisco Certifide Network Associate) from IPSR Solutions Ltd Kottayam
* Participate Robo-Feast National Robotics Championship workshop in association of IIT Rootkee Organised by Jayamatha Engineering College Kanyakumari.
* Participate AppsFluxus,National android apps championship workshop held at Jayamatha Engineering College organised by finland labs.
* Participate one day seminar on cloud computing and its applications conducted by jayamatha engineering college kanyakumari.

 Project

* Mini Project

Developed foreign trading system for the department of IT in visual basic 6.0 which can handle the export and import of materials between two or more countries,it is very useful for the users for buyoing varietyof products.

* Main Project

Developed secure protocol for spontaneous wireless adhoc networks,it is developed in java,spontaneousCreation of networks and exchange secured data or informations without any externel support.

**Education**

Bachelor Of Information Technology July 2011-May 2015

Jayamatha Enginnering College,kanyakumari

2015 Passout

Anna University Chennai

Aggregate – 68%

X11 Kerala Sylabus May 2009-Mar 2011

Syrian Christian Seminary Higher Secondary School,Thiruvalla

2011`-Passout

Aggregate – 70%

X Kerala Sylabus Mar 2008-Mar 2009

ST.Thomas Higher Secondary School,Thiruvalla

2009-Passout

Aggregate – 79%

**Interests**

**Skills:**

Technical Skills:

* Good knowledge on computer networks.
* Office365,Outlook
* Video Editting

General Skills:

* Good Communicational skills.
* Good leadership and motivational skills.

**Subject of Interest**:

* Computer hardware.
* Teaching
* Editting

**Achievements**:

* Secured second place in poetry recitation in Malayalam held at Jayamatha Engineering College.
* Secured second prize in Mathelatics Dept level competition"Congnitio 12" held by Jayamatha Eng: College.

**Personal Particulars**

 Nationality : Indian

 Date Of Birth : September 06,1992

 Religion& Cast :Christian,Orthodox

 Gender : Male

 Languages Known : English, Malayalam,Tamil

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**Declaration:**

I hereby declare that the information furnished above are correct to the best of my knowledge.Apart from my academic qualifications, The capability of mine coupled with my qualitative aptitude, good grasping power and the experience that I have had of working in groups , I feel has prepared me to enter the professional arena, and I am confident that I would be able to make a significant contribution to your organization.

Nithin

