BHATTI

Email Address: bhatti.375206@2freemail.com

**OBJECTIVE**

Responsible for improving the performance of the team, identifying problems and resolving them. All whilst remaining calm under pressure and making key decision, supervising the workload of the team, allocating specific tasks to individuals and monitoring and supporting their performance.

**KEY SKILLS**

Networking , LAN & WAN , Troubleshooting, Diagnose Fault



Windows Server , Antiviruses, Update Patch and Security Issues



Update IT Equipment



I T C o m m u n i c a t i o n



Board Level Repairing



VMWare Vsphere 6 Installation , ESXi Host Installation and Network



T eam Building, Decision Making, Communication, Time Management



**PROFESSIONAL EXPERIENCE**

**Transport Planning Unit Govt. of Punjab, Pakistan** **August 2012 – December 2016**

**IT Manager** (Maintain Windows Server, Active Directory, LAN & WAN System Backup, Antivirus andsecurity update patches. (Experience Certificate Attached)

**Key Responsibilities:**

* Supervising network planning, design, development, and deployment.
* Assessment and acquisition of new network hardware as required. Managing the data communications needs of the organization.
* Ensures that data communication within and with outside the organization is reliable and of sufficient capacity to meet business needs.
* Planning and managing infrastructure servers of the entire department**: Active**

**Directory, WINS, DNS, DHCP, Proxy and Internet Security and Acceleration (ISA) Server**.

* ensures the security of **Data, Network and Equipment**.
* defining the security policy and making certain that security standards are upheld.
* ensuring the integrity of any equipment attached to the network; servers, workstations and LAN.
* Defining and implementation of backup policy.
* supervised the implementation of **CTDAS** (Centralized Transport Department
* Troubleshoot and diagnose the **WAN & LAN** equipment
* Managed Windows Server **2008 & 2012 R2** Active Directory
* Installation of GIS Software
* Manage and Backup the Windows 2008 &2012 R2 Server Data
* Surveillance Camera Installation and Monitoring
* Installation of Windows 7 , 8 and 10
* Troubleshoot the problem related in Laptop and Desktop Computer and resolved.
* WiFi router configurations

MUHAMMAD SHAFIQ BHATTI

Email Address : bhatti.375206@2freemail.com

**SITA PAKISTAN (Societe Information de Telecommunication Aeronautic**

**March 2012**

**Field Service Engineer**

**March 2009 -**

**Highlight:**

* Maintained Airline corporate offices, Bank corporate branches, Master & Visa Card, and other multinational offices in all our the Punjab.

**Key Responsibilities:**

* Complete Site installation of network and Cisco Router and Switch and in **Coca Cola Pakistan** Project and implementation
* Complete Site installation including Cisco Router and Cisco Switch configuration in **PepsiCo (BT)** Project and implement.
* Complete Network and Cisco Router and switches Installation of **IMCAN SV** (Saudi Airlines).
* Router Installation in **AP Moler** Project
* Cisco Network Installation of **PMI Lakson Tobacco** PVT Ltd LHE.
* Supervised and Managed **OBS** (Orange Business System) in house and other assigned task.
* Diagnosed the MTN Main Frame and Passport Network main Frame problem and resolve their issues with relevant authority.
* Managed, Repair and handle all airlines equipment
* Cisco Router Installation in **Akzo Nobel** project in Lahore.
* Upload the config file, IOS and fault diagnosis of Cisco Series Router and Switch.
* Successfully delivered solutions for outsourcing, managed services, network and desktop projects for various clients.
* Complete network installation of Router and Switch in Master and Visa Card in **Bank**

**Al-Falah and Faisal Bank.**

MUHAMMAD SHAFIQ BHATTI

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**AKSS ASSOCIATES**

**Proprietor**

**November 1999 - March 2009**

**Key Responsibilities:**

* Repair and maintenance of all Airline Reservation Terminal like W838 , W840,Sigma 8100 , Videcom terminal, Printer like ML182,184, Desktop Personal computer and Ticket Printer like Texas Instrument TI810 TI895e and Documax 3320 .

Repair and Board level maintenance of all IER Printer like IER508, IER557, and IER627.



1. Repair of all Airline Reservation Ticket Printer like Texas Instrument and Documax.

|  |  |
| --- | --- |
| **Pakistan Bahria College (Pakistan Navy)** | **1998 - 1999** |
| **Computer Lab Assistant** |  |

**Key Responsibilities:**

Manage Windows NT server, clients and network printers.

Troubleshoot the related issues.

Network printer and desktop Installation of software

|  |  |
| --- | --- |
| **PIA Airline Network Department** | **1992 - 1997** |
| **Department Sales Manager, Retail/Wholesale** |  |

**Highlights:**

Computer Technician

 Repair of Reservation Terminal, Printers, Ticket Printers, Modem.

 IBM Main Frame Server 3850

**EDUCATION**

|  |  |
| --- | --- |
| **Bachelor of Computer and Information Technologies BCIT (Honor) from** | **2002 - 2006** |
| **Jamshoro University (Sindh)** |  |

Intermediate from Board of Intermediate Karachi.

Matriculation from Karachi Board.

**Recognized Certificates:**

|  |  |
| --- | --- |
| • CAT Industrial Electronic from Petroman Institute PERAC | **1990 - 1991** |

**Awards:**

* VIA Award for excellence demonstration of **SITA Values** 2009
* One Day Airline Automation Training in Turkey Istanbul (5th Mar 2012)

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MUHAMMAD SHAFIQ BHATTI

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**Key Trainings:**

* COMPTIA +A (Essential + Practical) 40 Hrs online training in **SITA PORTAL**
* CISCO TRAINING 40 Hrs online training in **SITA PORTAL**
* **VMWARE ESXi Host** Installation **VMWARE Vsphere Client**
* One Day **Airline Automation Training in Turkey Istanbul** (05th March 2012)
* Effective team member of **OBS DATA** Centre (Orange Business System)

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* SITE Move of TG **(Thai Airways)** Karachi office
* LAN cabling in BA **(British Airways)** cargo office.
* LAN Cabling in **SITA Karachi** Office
* Networking and Legacy network setup in SV **(Saudi Airline)** cargo,
* Legacy Networking of Karachi Booking office including cabling, installation W838 terminals, Document printers and Ticket printers
* TELENEX project in KHI SITA / Equant network.

 Legacy Networking of **DairyLand Factory** including cabling of LAN and

* Installation of Windows NT and it Workstation
* Complete LAN Cabling of BG **(Bangladesh Airline)** Office Karachi.

**PERSONAL INFORMATION**

 **Birth Date: 11th Jan 1972 (Age: 45)**

 **Gender: Male**



**Marital Status: Married**

**Nationality: Pakistani**



**Number of Dependants:**

**4**

**Languages:** **English and Urdu**