# C:\Users\admin\Downloads\pp 23125 a (1).jpg CORRICULUM VITEA

# KPUE

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**Date of Birth: AUGUEST 11TH, 1993**

**Nationality – Cameroonian (West Africa)**

**Gender -MALE**

**Visa Status – VISIT VISA**

**Languages Spoken – English & French**

*Position Applying:****BARISTA, WAITER, CASHIER***

**SALES, BARISTA, CASHIER, CUSTOMER SERVICE**

A Very friendly and customer service-oriented Waitress with 4 years’ firsthand experience in food service and hospitality field. Highly skilled in guest interaction, menu and food presentation and mixing and serving of beverages as per request. Enhanced customer satisfaction and overall patrons’ ratio by demonstration of high quality hospitality etiquette. Bilingual: English, and French..

**Career Summary**

* 4+ years of experience in providing customer and personal services.
* Responsible to provide good management, training and motivation to junior waiters.
* Responsible to work in all environment and in group to handle hotel services.
* Responsible to mange two sections of restaurant effectively by providing punctual and friendly services to customers.

**Certification**

* Certification course in Professional Server Certification Corporation.

**Job Experience**

**Blue Moon Hotel, Senior Waiter- (May 2015 – Sept 2017).**  
**Main Duties:**

* Responsible for serving customers on average per shift
* Welcome and seat guests
* Present and discuss menus
* Answer questions and provide suggestions on food and beverage options
* Take orders and enter into a POS system
* Serve food and beverages including specialty dishes
* Deal promptly with requests and complaints
* Perform running side work throughout shift
* Prepare final bill and process payments
* Clean and set tables

**MAWA RESTAURANT (DOUALA) POSITION: WAITER, CASHIER, TEAM - (January 2013 - April 2015).**  
**Main Duties: Waiter**

* Provided customer services for up to eighty customers every day.
* Assisted customer in menu determinations.
* Served dishes at tables according to order.
* Recommended wines and other drinks to customers.
* Assisted the manager to clean and close the restaurants after the hours.
* Attended monthly staff meetings and training sessions.

**Key Skills and Strengths**

* Professional work ethic.
* Multi tasking.
* Good knowledge in maths
* Excellent written and verbal communication skills.
* Ability to work in a team.
* Sales and marketing skills.
* Customer service skills.
* Good leadership abilities.

**Academic Qualification**

*   G C E Advance Level Certificate 2015
*   G C E Ordinary Level Certificate 2012
* ***IT SKILLS***
*   Basic Computer Training Paul computer institute Bamenda Cameroon
*   Good at MS-Word, Power Point, Excel and the internet.

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**Personal Details**

**Date of Birth:** 11th August, 1993.  
**Languages:** English, French  
**Hobbies:**  football, Music, travelling, shopping