**Kashif PGPEX-VLM (2017-18)**

**Kashif.375632@2freemail.com**

**SUMMARY**

4.8 years of diversified experience in resolving customer issues, Operations & Quality Assurance, SAP implementation and Supply Chain Management. A team player and a project leader, adept in executing operational strategies, analyzing data and achieving deliverables.

**PROFESSIONAL EXPERIENCE** Jindal Stainless Ltd, Associate Manager **4years and 9 months**

**Roles and Responsibilities**

* Trouble shooting customer complaints, on site resolution of issues, defect analysis and communicating corrective And Preventive Actions (**CAPA**) for feedback mechanism.
* Designed and implemented documentation formats for **effective data analysis**, highlighting progress and critical issues for internal and external stakeholders.
* Spearheaded 3 **process development trials**, which resulted in **5%**(85 to 90) increase in 400-series stainless steel production at cold rolling stage in 2014.
* **Successfully conducted product trials** for worth INR 60+ lacs, JT Patta project, utensil application of stainless steel at SRR mills, Ahmedabad in 2016.
* **Successfully implemented SAP restructuring project** ECC-6.0(QM) and integrated across other modules such as, Production Planning, Sales & Distribution along with the team of professionals of Accenture.
* Business Blueprint Development(BBD), requirement mapping, testing of new developments, gap analysis, post implementation support and imparting end user training.
* Successfully executed 4 **system improvement** projects such as (i)auto-generation of Test Certificate for **warehouse**, thus saving 1/3rd manhours, (ii) auto-mailing system for non-conformance report(NCR) to **vendors.**
* Integrated SAP module with internally developed Customer Complaint Management System web portal, this provided a new dimension to customer experience.
* Monitored dead **inventory** lying for operational rework and coordinated with marketing team for suitable orders to **liquidate** it within stipulated time.
* Analysed product specification and **feasibility study** of new products before the execution of sales order.
* Played a pivotal role in a cross-functional team to facilitate quick despatch of materials at various stages such as delivery, shipment, invoicing and Mill Test Certificate.
* People Management:
	+ - **Led team of 45+** quality personnel at 10 production lines and resolve quality related issues on the shop-floor.
		- **Mentored 20** new graduate engineer and diploma trainees in Quality Assurance department.

**EDUCATION**

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| **Qualification** | **Year** | **University/Board** | **Percentage/CGPA** |
| PGPEX-VLM | 2018 | Indian Institute of Management, Calcutta | Pursuing |
| Bachelor of Technology(Material Science Engineering) | 2012 | National Institute of Technology, Bhopal | 8.23/10 |
| 12th | 2007 | CBSE | 82.20% |
| 10th | 2005 | CBSE | 86.20% |

**CERTIFICATION, AWARDS & POSITIONS OF RESPONSIBILITY**

* Certified-Lean **Six Sigma Green Belt** by KPMG.
* Awarded for valuable suggestions and implementation of **cost effective and environment friendly measures** in “Apna JSL”.
* Awarded (1/20) by QA department for successful completion of human resource training program on **Managerial Effectiveness**
* **President, Institution of Engineers**, MANIT-Bhopal chapter- 2011.
* **Placement representative** of Batch 2012 with class size of 688+ students, achieving 92% job offers by graduation, MANIT.
* Software Skills: Proficient in MS Word, MS PowerPoint, MS Excel(Macros). SAP- QM, MM, PP.

**EXTRA CURRICULAR ACHIEVEMENTS & INTERESTS**

* Founding member-Go Green Forum, **Eco-Club** of MANIT, organized events to create environmental consciousness in society.
* **Organizing committee member**- national level technical fest- Technosearch’11, handling **event management**–sponsorships and **operations.**
* **3rd** position (3/160+) at a business-case competition on Project Management & Strategy held at NITIE, Mumbai in 2017.
* **1st Prize** (1/80 teams) – Hair Scare, Maffick -annual **cultural** event of MANIT in 2011.
* **Winner** in Paper Bike race, held at IIT Kanpur as a part of “New product design and Development Module”.
* Watching and playing cricket, gardening, cooking and reading.