**CURRICULAM VITTAE**



**Wasim**
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**PERSONAL STATEMENT**

I believe hard work and being goal-driven is very crucial and has no substitute in I work logically and systematically have good time management , have the ability to solve problems and make decisions, as well as think laterally and offer creative have commercial awareness and some numeracy solutions building a long and successful career. I am systematic and organized with exceptional interpersonal and presentation skills and comprehensive problem detection/ solving abilities. strong interpersonal skills and the ability to work well as part of a team, as well as manage people maintain a positive attitude to continued learning.

**WORK EXPERIENC**

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| Company | Tenure | Designation |
| **4. Rivigo Services Pvt Ltd**www.rivigo.com | **March-2017 – December 2017** | **Team Leader Logistics**  |

**Core Responsibilities:**

* Administrative control at the branch
* Cash Control and reconciliation
* Ensuring 100% compliance and adherence to the operational processes at the branch
* Responsible for customer Service
* Ensuring service Performance Review with Customer once in a month
* Day to day coordination and management of business partners.
* Managing the team and ensuring productivity at the branch level
* Responsible for Branch KPIs:
* DIFFOT (Delivery In Full On Time)
* Delivery efficiency
* No Miss Pick Ups
* OTD/OTA (On Time Departure/Arrival Of vehicles)
* Feeder Capacity Utilization : should not be less than 60%
* Complaint resolution
* Profit Centre Unit Head

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| Company | Tenure | Designation |
| **3. Getit Furniture Pvt Ltd**[**www.mebelkart.com**](http://www.mebelkart.com) | **Feb-2016 – Feb 2017** | **Assistant Logistics Manager**  |

**Key Accomplishments**

* 3PL coordination
* Responsible to ensure 100 % deliveries.
* Ensure service requests are completed within designated time line.
* Creating return shipments based on MIS report.
* Ensure the set targets are achieved.
* Responsible to arrange POD from 3pl if any escalation from CS.
* Responsible for closure of LIT, DIT shipments.
* Reconciliation of 3pl data ( if there is any LIT / DIT shipment )

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| Company | Tenure | Designation |
| 1. **ITiffin.com**
 | **Jan-2014 – Jan 2016** | **Logistics Manager**  |

**Key Accomplishments**

* Recommend optimal transportation modes, routing, equipment,
* Planning routes and load scheduling for multi-drop deliveries.
* Allocating and recording resources and movements on the transport planning system.
* Ensuring all partners in the supply chain are working effectively and efficiently to ensure smooth operations.
* Booking sub-contractors and ensuring they deliver within agreed terms.
* Create policies or procedures for logistics activities.
* Hiring for new delivery executives.
* Planning and scheduling the delivery of shipments.
* Transport management:
* Directing all transportation activities.
* Developing transportation relationships.
* Monitoring transport costs.
* Negotiating and bargaining transportation prices.
* Dealing with the effects of congestion.
* Confronting climate change issues by implementing transport strategies

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| Company | Tenure | Designation |
| 1. **India Plaza.com**
 | **Oct-2010 TO Dec-2012**  | **Senior Executive****( Escalation department )** |

**Key Accomplishments**

* Responsible for handling escalation mails, customer feed backs and complaints.
* Resolving customer queries and providing end to end resolution for customer satisfaction.
* Deep knowledge of the operation of telephone, computer assisted dispatch and other communications equipment.
* In-depth ability to think and act quickly, calmly, and accurately in an emergency and under stress.
* Ensure service requests are completed within designated time line.
* Set-up the pickup and delivery schedules and handled route drivers.
* Responsible for following up the complaints and requests of customer services.
* Examine and inspect stock items for defects and reporting any damages to higher one.

**Personal Skills**

* Passion to learn and grow career in a dynamic, multi-cultural and community oriented organization.
* To supplement the fundamentals acquired with adequate industrial experience.
* Exposure to the latest developments and frontier areas in my field of specialization.
* To take up challenging assignments.
* To gain proficiency in the field of logistics and to replicate the theoretical knowledge into practical areas of business.
* Ability to learn quickly and adapt to situations.
* To support the causeway operation strategy by providing professional and effective services to clients and customers.
* Great communication, teamwork and managing skills.
* Excellent knowledge of excel and related specialist logistics software.
* Knowledge of exporting Process improvement
* Ability to manage a number of projects and initiatives simultaneously.
* Trained subordinates for instilling better managing skills and Operational techniques.
* Possessing the vision, drive and determination to succeed
* Flexible approach to work

**EDUCATION**

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| Examination passed | Institution  | % Of marks |
| Diploma in Cs  | St Aloysius university  | 85% |
| SSLC | KSEEB | 47% |

**Personal Details**

Date of Birth : 05-10-1991

Address : Alain, UAE

Marital status : Single

Nationality : Indian

Languages : English, Hindi, Kannada,

Hobbies : Music, Travelling, Playing Sports (cricket)

**Declaration**

I hereby declare that all the above information given by me is correct and true to the best of my knowledge.

Signature:

Date: