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**DARSAN**

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**Summary**

IT professional, have 5 years of experience,. Experience includes in planning, designing, configuring, testing LAN& WAN networks and projects. Also experienced in troubleshooting of heterogeneous domain environment with multiple server roles like DC, file &Print, application etc. and end-user support.

**Competence**

* ***Core Strength***: IT Infra-structure Implementation/Operation/Service Support, IT Service Operation & System Service Support, Installation/ Administration & Support of IT Network, Implementation of IT Security
* ***Technical Competence***: Windows server 2008 & 2012, AD, DNS & DHCP, GPOS, Windows 7, windows 8 ,Windows 10
* ***System Administration***: Installation/Administration/Support of Domain Controllers, WIN 2008&2012 R2 Server & Clients, User Definition/Access Control/Folder & Files Controls, Remote Service Support, Configuration & Support of DHCP/DNS,Regular Back-up/Restore/Recovery ,Implementation/Support and System Documentation.
* ***Network Management***: Planning, Defining, Implementing & Monitoring of Networks (LAN), involving Servers/Desktops, Routers/Switches/Modems ,CCTV / IP Phones
* ***Security Solutions***: Content Security (Antivirus, Access Security (Firewalls, Intrusion Detection, Intrusion Prevention),
* ***Team Leadership***: Planning, tasking, scheduling, monitoring, assessing, evaluating, motivating,
* ***Team Player*:** Fast learning curve and strong analytical, decision making, problem solving, visualizing, negotiating, communication & interpersonal skills

**Objective**

To work in a dynamic and challenging environment where there is an opportunity of self-improvement in technical, individual and group based work that will ultimately lead to the further development of my career and of the organization

**Qualification & Certifications**

Bachelor of Computer application (**BCA**)

**CPOCLAB** Level-1 Network Engineer Training Program

**CCNA** (Cisco Certified Network Associate Training Program)

**MCSE** (Microsoft Certified Solution Expert Training Program)

**Professional Experience**

**2016 December to still date IT Administrator at Fortune Commodities DMCC (Dubai)**

***Job Responsibilities*:**

* Investigating and diagnosing network problems.
* Collection of IT usage statistics.
* Providing recommendations when it comes to improving the organization’s IT systems.
* Configuration and installation of IT solutions.
* Assisting co-workers with everyday IT needs.
* Setting up new users and management of security, passwords and backup.
* Monitoring of the Internet and email usage of company employees
* Maintains network performance by performing network monitoring and analysis, and performance tuning; troubleshooting network problems; escalating problems to vendor.
* Secures network by developing network access, monitoring, control, and evaluation; maintaining documentation.

**2015 January to November 2016 IT Support Engineer at Cubicle Technical Services LLC (Dubai)**

***Job Responsibilities*:**

* IT helpdesk administration
* Installing and configuring computer hardware operating systems and applications
* Troubleshooting system and network problems and diagnosing and solving hardware or software faults
* Replacing parts as required
* To deploy PCs and associated peripherals including new installations and the redeployment of existing equipment.

**January 2013 to September 2014 System Administrator at GEEYEM MOTORS PVT LTD (India)**

***Job Responsibilities:***

* IT helpdesk administration.
* To log support calls and document their outcome to facilitate the resolution of common queries.
* To redirect or escalate support requests to the next IT support level as defined in the IT support structure
* To pro-actively provide information to users on the progress of outstanding support calls.
* To contribute to ensuring that the Helpdesk systems and software are kept up to date and messages are passed on and feedback received promptly.
* To deploy PCs and associated peripherals including new installations and the redeployment of existing equipment.
* To install and configure operating systems to agreed standards.

**2011 November to January 2013 Network Administrator at MAKSYS TECHNOLOGIES SERVICE PVT LTD** (**India**)

***Job Responsibilities:***

* System Administration on Windows platform under 2008 R2,
* Intrusion detection, managing Firewall, Antivirus, and other security breaches.
* Configuring and Managing Virtual Private Networks.
* Responsible for planning, designing, documenting and administrating the Active Directory (AD)
* LAN/WAN management, expansion, Installation, Configuration, Administration
* Monitoring, and Supporting daily end-user ticket through IT helpdesk system
* Maintains Organizations Server, Workstations, Hardware and Network devices
* Maintaining User Accounts ,Group policy and User level Securities

**Personal Information**

Date of Birth : 10-03-1990

Sex : Male

Marital Status : Single

Nationality : Indian

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