Masood

United Arab Emirates

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**Network Administrator ● Network Engineer ● Team Leader**

**Cisco Networks ● HP Networks● Aruba Networks**

I am having 12+ years of rich IT Industry experience in IT Operations, IT Infrastructure, Management, Project Management, WAN/LAN administration, Business Continuity, Planning, New Technology Implementation, Process Improvement and Team Management. Review of my credentials will confirm that I am capable of serving as a catalyst for achieving revenue objectives and organic growth through effective contributions.

My demonstrated technical savvy, **CCIE R&S (W),** **CCNP R&S, CCNA R&S, CEH, PMP, HP & Aruba** Technologies

qualifications have enabled me to set up large IT infrastructures and configure complex information systems. I have led and successfully rolled-out projects to streamline businesses in recognized IT solution providers in the UAE and Pakistan, and played an integral role in designing and delivering sophisticated technology solutions as a prime network and communications engineer for multiple organizations.

Known for exceptional competence in following areas:

* **Leadership:** Consistently commended by company executives, colleagues, and peers for strong work ethic and ability to finishextremely complex jobs on schedule.
* **Technical:** Successfully designs highly scalable secure and redundant network environments utilizing most current hardwareand software revisions from leading vendors.
* **Documentation:** Creates easy to follow step-by-step procedural, technical documentation and easy to read Visio diagrams forenvironment turnover to end user.
* **Communication:** Using PowerPoint presentations and outstanding writing and communication skills efficiently delivers complextechnical subject matter to non-technical business area management.

 **Area of Expertise and Technical Skills** 

**Hardware:**

Cisco routers: 1900, 4000,1800,1700,2600, 2800, 3600, 3800,

7200, 2920

Cisco switches: 2900, C3750, 2626, 3520, 6509 E

HP Procurve switches: 5406zl, 2610, 2620, 2910, 2626, 3520

HP Comware switches: 5120 & Fabric 5900CP

Aruba Controllers: 7010, 7005, 3200

Aruba Clearpass: C2000

Aruba access points: AP/IAP 205, AP/IAP 105, AP 93, AP/IAP 305

Cisco Meraki: MX100, MX84

**Software:**

Cisco CatOS, IOS, HP Comware, HP Procurve IOS

HP IMC , PRTG, Cisco Netflow Analyzer, Wireshark, KIWI

syslog, GNS3, Backtrack

Microsoft Office, Visio

Visual Basic 6.0, JAVA, C-Language

Microsoft Windows

**Protocols:**

EIGRP,RIP, BGP, OSPF, STP, VTP, HSRP, GLBP, VRRP,IRF, IPSec, DMVPN, NAT/PAT ,Aggregation ,Fibre Chanel, FCoE

 **Present Professional Experience** 

Nov’08- Present

Al Ghurair Investment, L.L.C, Dubai *(National Flour Mills Bur Dubai, UAE)*

IT Network Administrator



* Instrumentally carried out research, evaluated and suggested technologies / solutions for providing Data Center branch offices with network connectivity.
* Skilled in managing operation of implementation network system enhancements (software & hardware updates) that improve the performance and reliability of the overall IT infrastructure.
* Handling and managing the activities of network administration of 400+ various network appliances (Cisco, HP, Aruba, Cisco Meraki) involving , installation, configuration, monitoring, tuning and support.
* Skilled in managing LAN/WAN Installation/Configuration/Management /Support and troubleshooting around 1400+ users in various Local/Remote sites like UAE, Qatar, Ukraine ,Pakistan, India , Syria & Sudan.
* Demonstrated excellence by handling major challenges of job prioritization as there was only one resource on this role taking care of LAN & WAN services of Data Center on 24x7 basis as well as LAN infrastructures of the branch locations.
* Exposed to multiple technology service areas of IT Infrastructure outsourcing which enables the management of many complex business processes to seamlessly optimize and manage event driven processes.
* Successful in maintaining focus on achieving bottom-line results while formulating and implementing advanced technology-based business solutions
* Instrumental in developing project baselines, monitoring & controlling projects with respect to cost, resource deployment, time over-runs and quality compliance to ensure satisfactory execution of projects.
* Suggesting network bandwidth changes based on prevailing utilization trends.
* Evaluating vendors for network gear support and new procurement needs.
* An effective communicator with good coordination, problem solving, planning and analytical soft skills.

**Projects undertaken:**

* AJPF LAN/WAN infrastructure expansion – Under process, From Jan-18
* Core Switch Migration from Cisco(6509) to HP Comware (5900) – Under process, From Jan-18
* 400+ Network appliances (routers, switches, controllers) patches upgrade to latest series
* ICT setup for branch locations (Construction Store/RAK, Energy Office, Ukraine office, AJPF EGG), from April-August 2017
* Deployed/Implemented “Hardware and WAN link resiliency” for 10 branch locations using DMVPN, from Jan-March 2017
* Manila & BVLGARI LAN/WAN Office setup, from Nov-Dec 2016
* Backup Internet leased line implementation/Deployment for entire Al Ghurair network at Data Center, from July-Nov 2016
* RAK ICT Revamp, from May-June 2016
* AJPF VSAT deployment as backup link, from March-April 2016
* Al Ghurair Center footfall system integration with corporate network, from Jan-Feb 2016
* Link migration from MPLS to DMVPN, from Sept-Oct 2015
* Al Ghurair Center 939/940 ICT LAN/WAN office setup, from July-August 2015
* KSA switching infrastructure upgrade to HP product, from August-Sept. 2015
* ERP Office LAN/WAN setup, from Jan-July 2015
* Deployed and implemented DUAL Dynamic Multipoint Virtual Private Network (DMVPN) for 20 remote sites using VRRP from Oct-Dec‘14
* Provided Aruba Wireless solution to AGR warehouse from Sept-Oct ’14
* NHA ICT LAN/WAN office setup, from March-May 2014.
* HP IMC (Intelligent Management System) Deployment Setup from Nov’13-Feb’14
* Fully Hardware Redundant Setup for IP-Connect sites as Primary and backup failover via VRRP (Virtual Router

Redundancy Protocol) from Oct’13 to Dec’13

* Provided LAN/WAN ICT Infrastructure Setup (Al Jebal Poultry Farm Phase 1 & 2) from Aug’12 to Nov’12
* Provided ICT Infrastructure Expansion – AGCONS (HR - Factory 2) from Nov’12 to Dec’12
* Deployed Secured Hub & Spoke Architecture (Dynamic Multipoint Virtual Private Network) connectivity with AGI Data

Center from Jun’12 to Sep’12

* Main IP Connect WAN backup link resiliency from Feb’12 to Apr’12
* 7 Site Inductions from Aug’12 to Dec’12

 **Previous Professional Experience**

Mar’05 to Dec’08: Pakistan Revenue Automation (Pvt.) Ltd., Karachi

As Network Administrator *(Subsidiary to CBR)*



*(Handled the activities of managing daily administration LAN/WAN , file/ communication servers, databases, virus protection, performing moves & changes, third-party software &PC maintenance and provide the “I-Series\AS400” Software’s connection for Local\Remote Users. Responsible for performing problem isolation, diagnosis & resolution including root cause analysis for various network operational issues collaboratively with*

*peers & vendor representatives in a timely & effective fashion.)*

Dec’06 to Oct’08 : Pakistan Revenue Automation (Pvt.) Ltd., Karachi Deputed As Network Administrator Integrated Cargo Container Control (IC3) Terminal, SFI, Karachi **(**Pakistan



Customs Export Department (Port Qasim))

*(Rendered technical support at IC3 Pakistan Revenue Automation (Pvt.) Ltd. Responsible for providing technical*

* *professional expertise to Pak Customs. Coordinated with PAK Customs & US Customs Departments personnel regarding all IT\Network related Issues)*

**Academic Qualification & Certifications**

Master of Computer Science (Gold Medalist), Muhammad Ali Jinnah University, Pakistan-2006 Bachelor of Computer Science (BS), Shah Abdul Latif University, Khairpur, Pakistan - 2002 CCIE R & S – Written, CCNP, CCNA, CEH V.7, JNCIS & JNCIA Certified

**Personal Details** 

Date of Birth:

Address:

Languages Known:

Location Preference:

Nationality:

Marital Status:

No. of Dependent:

License:

24th December, 1979

United Arab Emirates, Sharjah

English, Urdu, Hindi and Punjabi

U.A.E/ Qatar/ Bahrain/Malaysia/Singapore

Pakistan

Married

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Valid UAE Driving License

**Training Attended** 

Successfully attended training on the following:

* Completed 5 Days training & workshop for Aruba ClearPass Essentials from 21st – 25th Feb 2016 from Aruba authorized Exceed Professional Services DMCC, Dubai.
* Completed 4 day’s workshop & training of Configuring HP Flex Network Technologies for Comware Devices from 24-27 May 2015 from HP at HP Dubai Internet City.
* Completed 5 days Certified Information System Security Professional (CISSP) Training at New Horizon Institute L.L.C, UAE for 5 days
* Certified Ethical Hacking and countermeasure v7 from approved Council New Horizon Institution L.L.C, UAE for 5 days
* Project Management professional(PMP) Training Dubai, UAE from Specialized Management Group (SMG) for 2 weeks
* Second Line of Defense (SLD) Familiarization training in U.S.A as an IT Expert
* The SLD Familiarization training for the Delegation from Pakistan Customs from 11-22 Dec’06 Conducted at the Hanford Nuclear Site Richland, Washington, U.S.A “
* Radiation Detection Technology Training from United State Customs & Border Protection (U.S.C.B.P)” on dated from March 20- 22, 2007 at Port Muhammad Bin Qasim
* CAB 2000 & Livewave Systems Training

 Completed the operator course for the CAB 2000 and Livewave Systems under the “Smith Detection Asia Pacific” on dated March 29, 2007 at at Port Muhammad Bin Qasim

**References**



Can be furnished if/when required