**SHIRAZ**

**C/o-Mobile: +971502360357; E- Mail:** **shiraz.377993@2freemail.com**

***Seeking career enrichment opportunities in any suitable position with a reputed organization.***

***CAREER SNAPSHOT***

* A competent professionalwith **over 1.5 years** of experience in **Market Research Analyst** forIT Software Services.
* Experience in IT coordination for trouble shooting PCs, envisioning all IT upgrades (Hardware & Software).
* Strong communication, collaboration & team building skills with proficiency at grasping new technical concepts quickly & utilize the same in a productive manner.

***PROFESSIONAL EXPOSURE***

**Sep 2016 – Dec 2017 with PIT Solutions Pvt Ltd, Technopark, Trivandrum, India as Associate Market Research Analyst**

***AREAS OF EXPOSURE***

* Interpreting data, formulating reports and making recommendations based upon the research findings.
* Designing or assisting in the development of questionnaires and moderator guides to ensure the necessary data is captured.
* Analyze, interpret and synthesize learnings from research sources, and draw actionable and executable conclusions for stakeholders.
* Conducting in-depth data analyses using traditional and advanced methods.
* Handling various technical aspects like project documentation, system design & integration, SIT, monitoring critical paths & taking appropriate actions.
* Continuously gathered and interpreted data on new and emerging competitors.
* Conduct focus groups and provide day-to-day support of on-going consumer satisfaction studies.
* Analysed and reported research results to management on a weekly, monthly and quarterly basis.
* Resolved and documented software, hardware, network and connectivity problems.
* Installed and updated software and hardware and new workstation setup.
* Assisted users with issues and problems from a variety of sources including proprietary and MS Office applications and Microsoft Operating Systems 2008 and later.

**Technical:**

* **Operating System :** MS-Windows7, XP/ 2008 / 2010
* **MS-Office Package :** MS-Office 2013
* **Database :** Oracle , MS Access

***ACADEMIC CREDENTIALS***

**2017: Master in Business Administration (MBA)** fromTKMSCIT, Kollam affiliated to Madurai Kamaraj University, Tamil Nadu, India. ( pursuing)

**2015: Bachelor of Computer Application (BCA)** fromTKMSCIT, Kollamaffiliated toMadurai Kamaraj University, Tamil Nadu, India.

***OTHER SKILLS***

* Strong Analytical and Problem Solving Skill
* Self-motivated, Self-confident and Quick learner
* Ability to work with team as well as individually
* Open to learning and exploring new technology

***HOBBIES & INTEREST***

* Travelling
* Expanding knowledge through Internet

 ***PERSONAL DOSSIER***

**Date of Birth :** 23rd June, 1991.

**Gender** : Male

**Linguistic Abilities :** English, Hindi and Malayalam.

**Visa Validity :** Visitvisa