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| **PADMANABHAN****Senior Level Assignments****Data Centre Operations/ IT Infrastructure Management**Industry Preference: Banking/ ITLocation Preference: UAE/ Oman padmanabhan.378411@2freemail.com +971502360357 |
| core24x24iconsKey Skills | knowledge24x24iconsProfile Summary |
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| Data Centre ManagementIT Infrastructure ManagementService DeskManagement IT Operations Project Management IT ProcurementProcess ImprovementStakeholder Management Risk AssessmentPerformance ManagementTraining & Development  |

Team Building & Leadershipsoftskills24x24iconsSoft Skills | * Result-oriented professional with **over 2 decades** of experience in Datacenter Operations, IT Operations, Project Management, Delivery Management, Client Relationship Management, Budgeting, User Acceptance Testing, Infrastructure Design & Implementation, Vendor Management, Technical Management, Business Analysis, Audit compliance and People Management
* **Swiftly completing projects** with competent cross-functional skills and making sure on time deliverables within parameters
* Pivotal in **creating and sustaining a dynamic environment** that fosters the development opportunities and motivates the high performance amongst the team members
* Proficient in **recommending information technology strategies, policies, and procedures** by evaluating organization outcomes; identifying problems; evaluating trends; anticipating requirements
* Expertise monitoring all activities relating to **installation, maintenance and enhancement of IT Systems**
* Skilled in **building strong Information System infrastructure** based on the company’s objectives and business needs
* An **enterprising leader** with skills in leading personnel towards accomplishment of common goals

career24x24iconsCareer TimelineNational Bank of Oman – UAE as Senior Information Technology Officer |
| Communicator Innovator ThinkerCollaborator IntuitiveTeam Player | 2008-till date2005-20081993-2004National Bank of Oman, Oman as IT ConsultantBank Dhofar, Oman as LAN Administrator |
| Z:\Approved_ResDev_Repository\Formats\Visual Resume Formats 2015-16\Icons\education24x24icons.png Education* 1993: Certification in UNIX, C and ORACLE from Tata Unisys Ltd, Mumbai
* 1992: PG Diploma in Computer Applications from Systems International, Tamil Nadu
* 1990: B.Com. from University of Calicut

personaldetails24x24iconsPersonal Details* Date of Birth: 21st September 1969
* Valid driving license both in India and UAE
* Languages Known: English, Hindi and Malayalam
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| exp24x24iconsWork Experience**Since Sep’08 with National Bank of Oman - UAE****Senior Information Technology Officer****Role*** Directing productive cross-functional teams using interactive and motivational leadership that spurs people to willingly give excellent results
* Liaising with:
	+ Stakeholders while keeping them informed of progress and issues in order to manage expectations on all project requirements and deliverables
	+ Field services engineers for various IT support issues
	+ IT Head in formulating long term and short term strategies/ organizational structure to accomplish corporate goals
	+ Different teams and Service Delivery Management for improving the processes so that the process can be made simple and more efficient
* Developing project baselines; monitoring & controlling projects with respect to cost, resource deployment, time over-runs and quality compliance to ensure satisfactory execution of projects
* Performing as Officiating Head of IT - UAE
* Ensuring effective maintenance of:
	+ Organization's effectiveness and efficiency by defining, delivering, and supporting strategic plans for implementing information technologies
	+ Quality service by establishing and enforcing organization standards
	+ Professional and technical knowledge by attending educational workshops; reviewing professional publications; establishing personal networks; benchmarking state-of-the-art practices; Best Practices, participating in professional societies and so on
* Regulating implementation of Central Bank of UAE Projects for NBO including UAE Wages Protection System, UAE Image Cheque Clearing System, UAE Fund Transfer System, UAE Direct Debit System, Al Etihad Credit Bureau and various other Central Bank of UAE Reporting Applications
* Verifying application results by conducting system audits of technologies implemented
* Preserving assets by implementing disaster recovery and back-up procedures and information security and control structures
* Accomplishing financial objectives by forecasting requirements; preparing an annual budget; scheduling expenditures; analyzing variances; initiating corrective action
* Monitoring the network infrastructure
* Facilitating setup of primary, secondary and disaster recovery datacenter for NBO - UAE
* Managing the internal IT Infrastructure, Windows and ESX Servers Active Directory
* Security hardening of the Windows Servers and end user controls including password policy, antivirus, anti-malware, phishing and so on
* Instituting risk assessment of, IT environment and provide recommendation and compliance wherever applicable
* Supervising:
	+ Operational issues of Virtualization and Windows Infrastructure, Symantec Backups, Dell Storage, Monitoring applications and different other applications
	+ Core banking Misys Equation in IBM AS/400 platform
	+ Bank's front end teller system
	+ Banking applications like Moody's Risk Analyst, Business Intelligence (BI), Anti Money Laundering (AML), SafeWatch, SWIFT, Trade Finance, Collateralized Loan Obligation System, Back office, SMS Banking, Bloomberg, Thomson Reuters and so on
	+ MS SQL Server 2008-2012 Database, Installation, backup, restoration and so on
	+ Software implementation, drafting and designing test plans and UAT with users
	+ Root cause analysis of IT issues
* Reviewing the design, processes and providing necessary recommendation for optimizing the environment and handling the project work assigned for different ongoing projects which are related to UAT, rollout, Upgrades.
* Learning new technologies and support them in production i.e, VMware Web Services and Microsoft Azure, Cloud computing etc.
* Documentation of different processes, designs and handling the security audit and health check assignments of IT Infrastructure
* Ensuring effective preparation of User Manuals and SOP Documentation.
* Conducting in-depth requirement analysis in coordination with the business team.
* Exposure in Eximbills to TI migration

exp24x24icons Previous Work Experience**Jan’05 to Aug’08 with Bank Dhofar, Oman as LAN Administrator****Oct’93 to Dec’04 with National Bank of Oman, Oman as IT Consultant**  |