# Contactinformation

Full Name:Ashraf Address:–Deira- Dubai.

Phone Number: C/o 971503718643 Place of birth :BILQAS- EGYPT .DATE OF BIRTH:11/9/1993 .

Maritalstatus: Single. MILITARY service:DONE .

# Educationalqualifications

* Bachelor oftourismand hotels.
* Appreciation :GOOD, from hotels studiesdepartment of Mansourauniversity.

#  Languages

* Arabic:Native Language.
* English:good ,speaking andwriting .

# TRAININGCOURSES :

* I had trained on operasystem from facultyoftourism and hotels,Mansourauniversityfrom 1/7/2013 to31/7/2013.

# Workexperience:

* + I worked as a captain and cashier at Cave Café in Mansoura for 5 months. ( from 10/3/2017 to 16/8/2017)
	+ I worked as a waiter in addition to assistant captain in Mansoura University hotel for 7 Months. ( from 15/6/2012 to 1/10/2012) and ( from 15/6/2013 to 1/10/2013 )
	+ I worked as a chief assistant in Hyatt Regency Sharm El-Sheikh hotel for 4 Months ( from 15/5/2014 to 6/9/2014)

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# Computerskills

* ComputerSkills : good .
* MicrosoftOffice : Word, Excel,Windowsand InternetBrowsing.

# Otherskills

* + Abilitytohandle multiple-tasks.
	+ ATeam Player.
	+ Dealingwith different kinds of customers and handling their needssuccessfully&cheerfully.
	+ Abilityto analyze and solveproblems.
	+ Familiartoworking underpressure.

**Interests**

Surfingthe internet–communicationwithnewpeople.

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