

**Shakeel**

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*Professional objectives*

*Executive summary*

A flair for service industry with a clear prospective to serve clients in a professional manner. Setting high standards and achieve them through systematic approach. A team player and love challenge. Have a constant drive to enhance knowledge in all field of professional. Easily establish rapport and build strong customer relation.

***Areas of strengts***

* Customer service and satisfaction
* Working with key decision makers
* Team Building, Training & motivation
* Ability to work under pressure.
* Persuasive Communications/Negotiations
* Building professional relationship that last

***Professional Work History***

**Alarab Hypermarket (Alam group of company)** **May 2016 TO Continue**

**Dept: Market Supervisor**

**United Arab Emirates Abu Dhabi**

* Monitoring receiving, check-in,and repleshment of merchandise to verify accuracy.
* Delivered personal attention to customers to ensure high level of satisfaction, to generate repeat clientele, and to encourage word of mouth referrals
* Developed rapport with customers and fostered cordial atmosphere,successfully anticipated customer needs.
  + Ensured consistently high quality customer service and satisfaction,uphold all Corporate policies and procedures.
  + Maintained through knowledge about market standards to provide helpfull

advice to customers and coclude sale.

**Geant Hypermarket**

**Feb 2008**

**– Oct 2010**

**Dept : Team leader House Ware & Equipment**

**Kingdom of Saudi Arabia**



**Panda Hypermarket** **Oct 2010 –Nov 2012**

**Dept : Floor Supervisor House Ware & Equipment section**

**Kingdom of Saudi Arabia**

**Hyper city ( Balaji group)** **Jan 2014 Mar 2016**

**Dept : Floor Supervisor Garments, Light house hold and Electronic section**

**India Hyderabad**

***Computer literacy***

* Knowledge of operating windows XP, Vista, Windows 7&, Microsoft package.

***Languages known***

* English / Hindi / Urdu & Arabic.

**PERSONAL DETAILS:**



|  |  |  |
| --- | --- | --- |
| Name | : | **Shakeel** |
| Date of Birth | : | 31-03-1985 |
| Gender | : | Male |
| Marital Status | : | Married |
| Religion | : | Muslim |
| Nationality | : | Indian |
| Languages Known | : | Arabic, English, Urdu & Hindi. |
|  | |  |
| **PASSPORT AND VISA DETAILS** | |  |
| Date of Issue | : | 19/06/2015 |
| Date of Expiry | : | 18/06/2025 |
| Date of Issue | : | Hyderabad (India) |
| Visa states | : | Transferable visa |



**DECLARATION**

I hereby state that the above details are true to the best of my knowledge I would like to consider my skills to serve in your company for kind act, which I shall be grateful & obliged.

Thanking you,

Place:

Date:

(**Shakeel)**