** NAJAM**

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**Email:** najam.379478@2freemail.com

 **NETWORK & SYSTEM ENGINEER**

*Seeking challenging assignments with an organization of repute across the industry*

**PROFILE**

* **IT Professional** offering an experience of **in the domain IT Industry** **focusing on Maintenance, & Support of Network & Systems Management**;
* last spearheading as **Network & System Engineer with V-Touch Technologies, Hyderabad .India**
* Possess in depth **technical knowledge of networking and system technologies and routing protocols** including OSPF, EIGRP & RIP. Comprehensive understanding of **Networking fundamentals, IP addressing concepts and Network** backed by extensive experience in network and system management.
* Demonstrated problem risk analysis, resolution skills, ability to troubleshoot, resolve problems quickly & completely. Adept at mapping client’s requirements, & troubleshooting for complex networking related problems.
* Proven technical/ managerial competencies in structuring customized hardware and networking solutions Able to guide and motivate technical and application support teams and capable of meeting deadlines.
* An effective planner and a key decision maker with well-honed skill sets in collaborating with cross-functional teams and deploying technology to build successful solutions.

**CORE COMPETENCIES**

System / Network Administration Installation and Configuration ♦Active Directory Administration ♦Windows Server Administration ♦Technical Troubleshooting ♦ LAN / WAN Installations ♦ Network Management Software♦Technical Support Training ♦ Development Team Management

**PROFESSIONAL EXPERIENCE**

**V-Touch Technologies, India, Network & System Administrator Jun’16-Jan’18**

* Provided first and second line support and managed solutions including servers based, network devices – Cisco switch/router.
* Managed implementation of Cisco IOS zone-based switches and router
* Administration and support of Windows 2012 Active Directory
* Windows Server 2008 R2, 2012 installation, deployments, and troubleshooting and automation
* Attended periodic meetings with the Client to get their views upon the progress of the project and their satisfaction level.
* Handled network related problems, network related implementations and network related queries. Assisting in analysis of LAN/WANs to determine network performance problems.
* Efficiently handled a team and responsible for delegating work to the team members.

**TECHNICAL SKILLS**

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| CCNA (Network Admin) | * Strong technical knowledge on troubleshooting and configuring Cisco routers and Switches

switches. Also configured wireless home network by taking remote access to thePC.RIP (V1,V2), EIGRP, BGP, STP, VTP,VLAN and OSPF & OSI and TCP/IPmodel.* Working with TCP/IP, Subnet and IPv4/IPv6
* Technology used: LAN/WAN, , Switch Trucking and Network
* Knowledge on implementation and troubleshooting of network and also planning
* Troubleshooting and monitoring routing protocols like IP, Ethernet, PPP, HDLC, RIP (V1, V2), EIGRP, STP, VTP, VLAN and OSPF & OSI and TCP/IP model.
* Strong technical knowledge on troubleshooting and configuring Cisco routers and Switches.
* Working with TCP/IP, Subnet and IPv4/IPv6

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| MCSE(System Admin) | * Installing and configuring Microsoft Windows 2012
* Implementing & Administering Windows 2012 Network Infrastructure.
* Windows 2012 Active Directory Administration
* Windows Server 2012 Hyper-V virtualization configuration for servers
* Troubleshoot server hardware and software issues and escalate accordingly.
* Extensive experience with Active Directory, Domain Name System, Windows Internet Naming Service,
* Monitor ticketing system for new tickets and work-items.
* Updates, patching and software installations via group policies

DESKTOP SUPPO |

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**EDUCATIONAL CREDENTIALS**

**Bachelor of Engineering. (ECE), 2016** Osmania University. India

**Intermediate, 2012** ♦Board of Intermediate, India

**Training**

* CCNA
* MCSE
* Networking

**Date of Birth:** 10th December 1993

**Marital Status**: Single

**Languages Known:** English and Urdu

**References:** Available on request

**Visa Status:**  Visit