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| Shahim  Seeking for a challenging environment with a purpose of growth, increase knowledge creativity and career opportunity to utilize my knowledge and skills with willingness to work hard and to achieve organizational skills. EXPERIENCEHitachi Systems Micro Clinic Pvt. Ltd. Bangalore — *Customer Support Engineer*AUGUST 2016 - NOVEMBER 2017 Client : **Air India**  Location : Bangalore International Airport  Creating and Managing Computer, User and Group accounts in Windows Server 2012 R2.  Configuring DNS Server.  Creating and applying GPO(Group Policy Objects).  Installing, configuring, managing and troubleshooting Desktop PC’s, Workstations, Laptops, printers, Network Printers and Scanners.  Administering, Supporting and monitoring user systems and Networks.  Transfer local user profiles to Domain user by using Transwiz tool.  Monitoring and Processing Antivirus Server.  Guide and instruct a team of 8 Engineers as a Team Leader. 24/7 Customer Pvt. Ltd. Bangalore — *Interactive Social Media Advisor*SEPTEMBER 2014 - JANUARY 2016 Support customers, along with various Softwares and Applications, software updates, Operating System and general product inquiries  Help new team members and make sure team performs well. CAREER SUMMARY 2 years of experience as IT Professional in Planning, Installation, Configuration and Troubleshooting Windows/Linux server and system level administration and exposure in Networking .  Installing, configuring, managing and troubleshooting Windows Server 2012 and Red Hat Enterprise Linux Server 6.4.  Configuration of ADDS (Active Directory Domain Services).  Configuring, managing and troubleshooting DNS and DHCP role in windows 2012 server.  Configuring and managing Domain users and Organizational units.  Configuring and managing GPO (Group Policy Objects) in Windows server.  Configuring file servers like NFS & FTP, Web Server like Apache Web Server with Virtual Hosting.  Networking, Routing(Static & Dynamic) and Switching.  DHCP (Dynamic host configuration protocol), VPN (Virtual Private Network), DNS (Domain Name Service).  Solid understanding of Microsoft Technologies, Network Security and Datacenter facility Management.  Good knowledge about Cloud computing(MS Azure) and SQL Server. TECHNICAL ACHIEVEMENTS Completed CCNA [Cisco Certified Network Associate] course from Network  Labs India Pvt Bangalore  Completed RHCE [Red Hat Certified Engineer] course from Network  Labs India Pvt Bangalore  Completed MCSA [Microsoft Certified Solution Associate] course from Network Labs India Pvt Bangalore EDUCATIONCollege of Engineering, Vadakara, Kerala— *B Tech*JULY 2009 - JULY 2013 Completed B Tech in Information Technology under CUSAT with 57%. Govt Janatha H S S, Naduavattam, Kerala — *H S E*JUNE 2006 - MAY 2008 Completed Higher Secondary schooling under State syllabus with 60%. Govt Janatha H S S, Naduavattam, Kerala — *S S L C*JUNE 2005 - MAY 2006 Completed Higher Secondary schooling under State syllabus with 73%. DECLARATION I hereby declare that the above furnished details are true with proven records. | [**shahim.379632@2freemail.com**](mailto:k.shaheemali@gmail.com)    **SAKphoto.jpg** TECHNICAL SKILL SET Windows Domain Administration  Installation and Configuration of Domain Controllers.  DNS, DHCP, GPO(Group Policy Object), Firewall   * RedHat Enterprise Linux Administration * SQL Server 2012, IIS Web Server , Apache Web Server * Exchange server, ADFS (Active Directory Federation Services)   Networking : Routing, Switching  Good understanding of Virtualization technology   * **Virtualizations :** * Oracle virtualBox, Vmware, Hyper-v manager * **Operating Systems :** * Windows server 2008/2012, * Windows XP/7/8/10 * RedHat [Rhel 5/6/7] * Ubuntu * **TECHNICAL TOOLS**   Oracle VM VirtualBox  Cisco Packet Tracer 6.2.   * VMware Workstation 12.   Remote Tools( Ammyy Admin, TeamViewer, AnyDesk).  FileZilla : FTP Client and Server  Free Ping : Network monitoring Tool.  Transwiz : User profile transfer wizard  **PERSONAL DETAILS**  Father’s name : Moideen Kutty   * Date of Birth : 20-06- 1990 * Sex : Male * Nationality : Indian * Marital Status : Single * Languages known : Malayalam, English, Tamil, Hindi * Hobbies : Reading Technical articles, Reading Books, Learning new technologies. |
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