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| IMG_20170216_225156_opt (1)**DEEPAK** **IT Professional***Goal-oriented professional offering experience in* ***Networking & Systems*** ***Administration, Security****; targeting assignments in* ***Network-Security Operations / Network Implementation*** *with an organization of repute*deepak.379848@2freemail.com  |
|  **Key Skills**

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| IT Project Execution |
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| IT Network Management |
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| Data Centre Management |
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| Incident / SLA Management |
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| Budgeting & Cost Control |
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| Network Performance |
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| Systems Administration/ Maintenance |
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 System Integration / Migrations  Liaison & Coordination |
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Z:\Approved_ResDev_Repository\Formats\Visual Resume Formats 2015-16\Icons\workshop24x24icons.png **Courses** * CCNA – Cisco Certified Network Administrator
* Windows Server 2012
 | Z:\Approved_ResDev_Repository\Formats\Visual Resume Formats 2015-16\Icons\careertimeline24x24icons.png **Profile Summary** |
| * Network Administrator offering over **5 years’** experience in **Networking, IT Infrastructure Management, Business Engagement, Stakeholder Management & Troubleshooting**
* Expertise in managing **high-severity incidents** to ensure service availability with minimal delay and impact towards ensuring **smooth operations** of business environment
* Excellent in providing enterprise-wide **technical solutions** through the alignment of **business/information systems**
* Expert in Service desk implementation using **ITIL standards** for Incident Management, Service Management, Change Management, Problem Management modules
* Exposure of **LAN infrastructure** including **Structured Cabling Systems, VLANs, and Systems Management Tools**
* Proficient in solutioning of end-user computing by**suggesting prospective hardware & Software** which meets business needs
* Capabilities in coordinating with **internal & external customers** for running successful operations; experience of implementing **procedures & service standards** for **operations excellence**
* Proficient in developing **project baselines**; monitoring & controlling projects with respect to **cost, resource deployment, time overruns and quality compliance** to ensure **satisfactory execution of projects**

edu24x24icons **Academic Details** * **Pursuing:** **B.Tech. (Electronics & Telecommunication)** from KSOU, University
* **2011:** **Diploma in Electronic & Communication** from Directorate of Technical Education, SNGPC
* **2008:** 10th from State Board of Secondary School, Govt. Higher Secondary School
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| softskills24x24icons **Soft Skills**Collaborator  Communicator  Planner Change Agent  Motivational Leader  Thinker  |  career24x24icons **Career Timeline** A.D. Patel Institute of Technology as Assistant Professor *Al Awazi Information Technology as****IT Support Engineer***  ***E-ware Info Solutions as Service Engineer***M.E. in Communication Engineering from Xx institute 2012 to 2013 2013 to 2015  Since 2016 *Utility Project & Services Pvt. Ltd. as* ***Multi Technician***B.E. in Electronics & Communication Engineering from Xx institute |
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| Z:\Approved_ResDev_Repository\Formats\Visual Resume Formats 2015-16\Icons\workexperience24x24icons.png **Work Experience*****Since May’16*** ***Al Awazi Information Technology, Muscat as IT Support Engineer*** **Key Role:*** Administering **IT networks** as part of the team engaged in managing **data centre, network, data, voice and telephony infrastructure**
* Providing **on-site support** for AMC service and product installations
* Assisting the team in providing network support for following:
* **WAN and LAN networks** and systems hardware implementations, upgrades and repairs
* Configuration, troubleshooting of **Wireless Devices**
* Installation, configuration and commissioning of network Infrastructure
* Optimization of **SAN and NAS** for database server
* Securing **network systems updates** by enforcing policies and monitoring access to customers and enterprise storage
* Reviewing service reports for various clients using **Syslog Server**
* Designing **network layouts** for the project & planning and scheduling essential **CAT6 and OFC projects** monitoring, (fluke & otdr) testing and reporting
* Performing installation of **IP surveillance system, IP telephone, Access control and APC ups system**

**Selected Highlights:*** Consistently improved the way of delivering **IT system administration and networking services**
* Integral part of a team that successfully transitioned nearly **10,000 network devices** from existing in-house team to outsourced managed solutions
* Led the **Network and Infrastructure Section team** including Security, Local Area Network (LAN), Wireless and Data Centre personnel in implementing the organisation’s **IT standards, framework and strategy**
* Prepared **disaster recovery plans** for the network and security devices; interfaced with vendors for network and security products
* Planned, designed, installed, troubleshot, and repaired LAN, WAN, and telecommunication hardware and software, and fiber and copper media thereby improving the network efficiency by **100%**
* Ensured **60% uptime** on all websites and applications and designing procedures for monitoring for failures and Repair
* Lead team efforts that improved network efficiency by **100%** and reduced critical application downtime by **70%**

Z:\Approved_ResDev_Repository\Formats\Visual Resume Formats 2015-16\Icons\workexperience24x24icons.png **Previous Experience*****Mar’13 to May’15******Utility Project & Services Private Limited, Coimbatore as Multi Technician*** **Selected Highlights:*** Troubleshot **network connectivity and system peripheral** issues on site
* Ensured **operations and maintenance** of **Access control, Analog Amplifier and Public Address System**
* Built Automation System and Control
* Headed system maintenance (Satellite Master Antenna Television System) – Analog system
* Performed installation, repair and maintenance of electrical and electronic related equipment

***Jan’12 to Mar’13******E-ware Info Solutions, Coimbatore as Service Engineer*** **Selected Highlights:*** Administered onsite installation, monitored and responded to **hardware and software problems**
* Installed and configured **systems, printers** & provided **network troubleshooting and support**

Z:\Approved_ResDev_Repository\Formats\Visual Resume Formats 2015-16\Icons\Training-Attended24x24icons.png  **IT Skills*** IP addressing & configure Cisco Router network by access-list
* LAN & WAN configuration - Vlans, Trunks, Ether-channels STP, SPAN, RSPAN, inter VLAN routing
* **Routing protocols**: OSPF, RIP, EIGRP, BGP
* **Active Directory Services:** Group Policy Management Console (GPMC); DHCP; WINS and DNS.
* Configured AD Domain services roles
* Troubleshooting, Network solutions, internal networks, Firewalls, Network infrastructure-Patch management

personaldetails24x24icons **Personal Details*** **Date of Birth:** 15th October 1992
* **Languages Known:** English & Tamil
* **Nationality:** Indian
* **Marital Status:** Single
* **No. of Dependents:**Two
* **Visa Status:** For two year (Exp: May 19/2018)
* **Driving License:** India
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