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| gibson  8Th Feb 1993,Kenya | |  |  | | --- | --- | |  |  | |  |  | |  |  | | Email: | [Gibson.379930@2freemail.com](mailto:Gibson.379930@2freemail.com) | |

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| **Summary**  **To be part of an organization that provides a platform that would enable me gain experience and at the same time use my capabilities,skillsand education to help achieve the objective of the organization** |
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**Skills and Qualifications**

* Highly self-motivated and flexible with adaptable approach towards work.
* Fluent in written and spoken English-a beginner in Hindu and Arabic.
* Excellent customer service, interpersonal and communication skills that results to rapport with clients and employees.
* Strong physical ability to stand and walk throughout work shift
* Positive attitude with natural ability to provide excellent service in a team environment with ability to deal with people from many cultures having managed a small***YOUTH GROUP*** that enhanced the look of streets and towns.

**Experience**

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| CUSTOMER SERVICE  ANSAR GROUP-Sharjah,U.A.E | 10/2016 to Current |

* Successfully interact with clients in a calm and friendly way while offering assistance over the phone as well as face to face that resulting to customer satisfaction.
* Review and provide comments on the adequacy of documents and take necessary steps to cure any deficiencies ensuring a progressive clients satisfaction is reached
* Provide explanation about new retail products and distribute descriptions pamphlet to keep clients updated
* Commended by senior management for consistently resolving difficulties quickly and tactfully

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| CUSTOMER SERVICE EXECUTIVE  SAFARICOM KENYA LIMITED | 10/2015 to 1ST2016 |

* Answering all company calls
* Attending customer complaint filling and updating customer record.

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| SALES EXECUTIVE  EQUITY BANK | 01/2014 to 10/2015 |

* Received high remarks for increase in sales and telemarketing of company products
* Disbursed more loans to clients during this period hence increasing company returns

**Education and Activities**

Diploma in journalismEldoret college of professional studies

High school DiplomaTAITO KTGA SEC SCHOOL,KENYA