

**Ershad**

Contact: ershad.380042@2freemail.com

**Profile**

Prove to be an asset by playing a major role in the prosperity of the company and the growth of myself.

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**Professional** Demonstrated continuous effort to improve operations, decrease turnaround times,streamline

**Strengths** work processes, and worked cooperatively.

Abilities in handling multiple priorities. With a bias for action and a genuine interest in professional

development.

Notable Interpersonal skills, capacity to relate to all levels of management, staff and customers

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**Education**

***Technical*** **Diploma in Hotel Management**

 INTI International College, Genting - Malaysia

***Academic*** **Post Graduate Diploma in Business Management**

Oxford College International, London - UK

**Master of Business Administration** (Human Resources Management)

London College of Computing and Management, Preston University, London - UK

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**Experience Worked as Operations Manager in Renai Blue Waters Cherai 2016-2017**

 **Worked as Assistant Manager Banquets in Indian Medical Association Cochin2014-2016**

 **Worked as Restaurant Manager in Fresh and Spot Restaurant in Dubai 2012 - 2013**

**Worked as Restaurant Manager in Kovalam Indian RestaurantLondon – UK2009 – 2011**

* Responsible for day to day operations
* Assist & Report to the F&B Manager for all food and beverage activities
* Developing and implementing promotions
* Developed repeat business by establishing close & lasting relationship with customers
* Maintained 100% compliance to all standards – satisfaction, safety, quality & service

**Personal** DOB: 27 May, 1986 / Married / Indian / Muslim

 Hessa building,Deira ,DUBAI

**Language**English, Malayalam, Tamil and Hindi

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**References** Upon request