

**NAME : DEBORAH**

**NATIONALITY : UGANDAN**

**VISA STATUS : EMPLOYMENT**

**MARITAL STATUS: SINGLE**

**EMAIL ADDRESS :** [**Deborah.381113@2freemail.com**](mailto:Deborah.381113@2freemail.com) **DESIRED POSITION: Sales Associate**

**CAREER OBJECTIVE**

A results-oriented individual with focus and a passion for providing excellent customer service I am also keen to find a challenging position with an exciting employer where I will be able to develop my career. I am ready to adapt to new skills and contribute to the achievement of the organizational goals.

**PERSONAL SKILLS**

* Highly motivated and enthusiastic
* Ability to stand for long hours, ability to lift and carry moderate amounts of weight.
* Ability to be flexible
* Customer service orientation
* Good communication skills, ability to read well and speak fluently in English language.
* Adaptability

**WORK EXPERIENCE**

1. **CARREFOUR SUPERMARKET ( AL GHURAIR MALL)**

**Designation:** CASHIER

**Year:** APRIL, 2017 –CURRENT

1. **JOJOZ TAILORING AND FASHION CENTRE, UGANDA**

**Designation :** SALES ASSOCIATE

**Year :** 2015-2017

**RESPONSIBILITIES:**

* Ensuring excellent customer service, product and discount knowledge
* Scanning items and ensuring proper price scanning
* Answering customers questions and providing information on procedures
* Carefully handling transactions, ensure customer receives correct change to avoid losses
* Providing customers with information about ongoing promotions in the store
* Welcoming customers, greeting them with an eye-to-eye contact
* Ensure high levels of customer satisfaction through excellent sales service
* Ensuring perfect display of the products
* Assess customers’ needs and provide assistance by giving product features
* Building productive trust relationships with customers
* Informing customers about latest products and shop promotions

**CERTIFICATION**

* Advanced Certificate of Education A level (U.A.C.E)
* Certificate of Education O level (U.C.E)
* Certificate in computer application
* Certificate in database administration
* Certificate of best cashier, November 2017
* Certificate of best cashier, February 2018

**LANGUAGE PROFICIENCY**

I am highly Excellent in English Language both verbal and written.

**KEY COMPETETENCES**

* Good communication skills
* Good public speaker.
* Highly organized
* Computer literate

**DECLARATION**

**I DEBORAH** declares that the above given information is true and correct to the best of my knowledge and belief describing my personal profile qualifications and experience correctly