**CURRICULUM VITAE**

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**Name:** Joseph

**Date of birth:** **18**-08-1979

**Nationality:** Ugandan

**Sex:** Male

**Marital status:** Married

**Religion: Christian**

**Email Address:** joseph.381619@2freemail.com

 Physically handy with over 6 years of experience as an assistant restaurant manager (4yrs) and security (2yrs)

. Complete knowledge of the hospitality industry

. Adept at maintaining and using relevant equipment

. Highly skilled in anticipating guests’ needs and responding appropriately

. Well versed in sustaining positive guest relations

WORK EXPERIENCE

Security Guard

World security Dubai

2015 - to present

. Meet and greeting customers at the entrance

. Making sure everything is safe and secure at the store

. Taking records of stock delivered

. Checking of stuff when leaving the premises

Assistant Manager

Trudys Dinner and restaurant (Uganda)

2012 - 2015

. Greet guests as they arrive and guide them appropriately

. Working with the term to making a great dinning experience

. Customer service, a friendly relaxed and quick service to the customers

. Making sure my term is motivated, resolve conflicts

EDUCATIONAL BACKGROUND

High School Diploma – 1999

ADDITIONAL CAPABILITIES

• Excellent guest service, communications and interpersonal skills

• Profound ability to work on a flexible schedule

• Service orientated and highly organized

• Able to work with people of different backgrounds